

SYSTEM & PROGRAM LEVEL INDICATOR REPORT

FY2012
7/1/11 – 9/30/11

Our Mission

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

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Overview

System and Program Indicators Reports are published quarterly and furnished to CSB trustees, the Rebuilding Lives Funder Collaborative, and the Continuum of Care Steering Committee. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded shelter, services and permanent supportive housing programs and other Continuum of Care, non-CSB funded programs. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

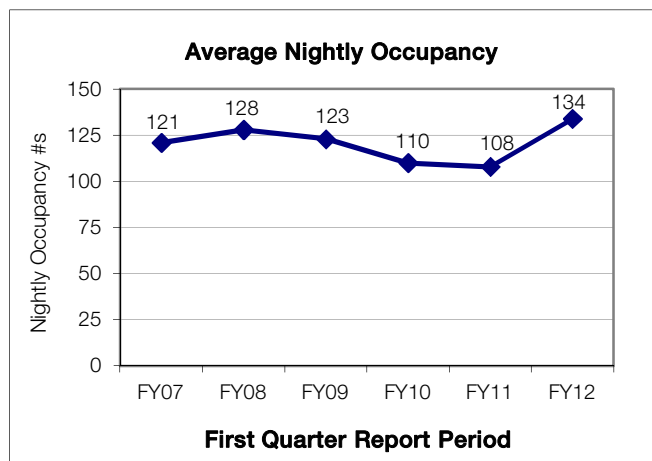
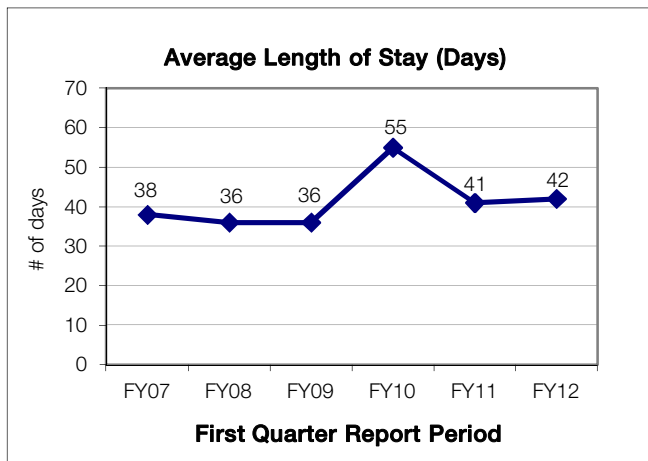
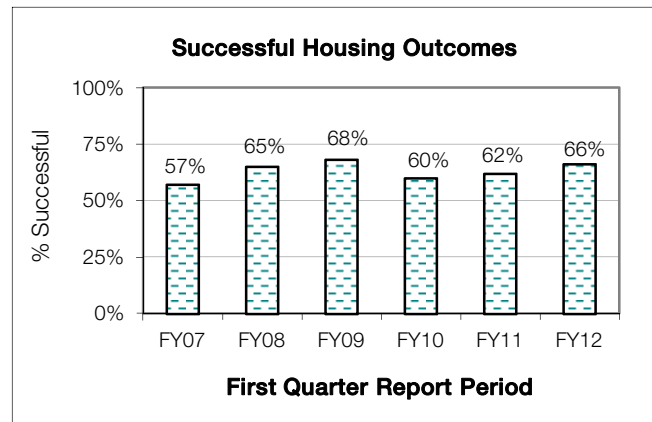
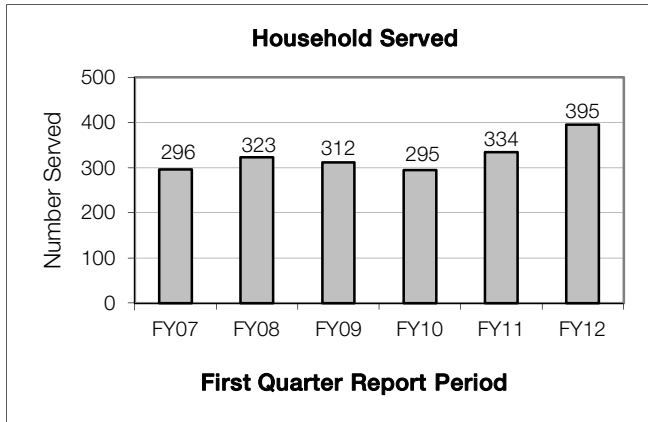
Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2011-9/30/2011	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
FAMILY SYSTEM	260	395	√	96	134	45	42	√	133	172	√	70%	66%	√	No

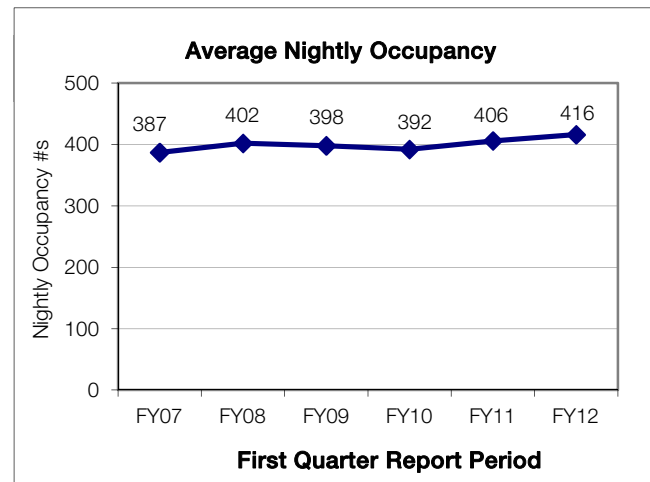
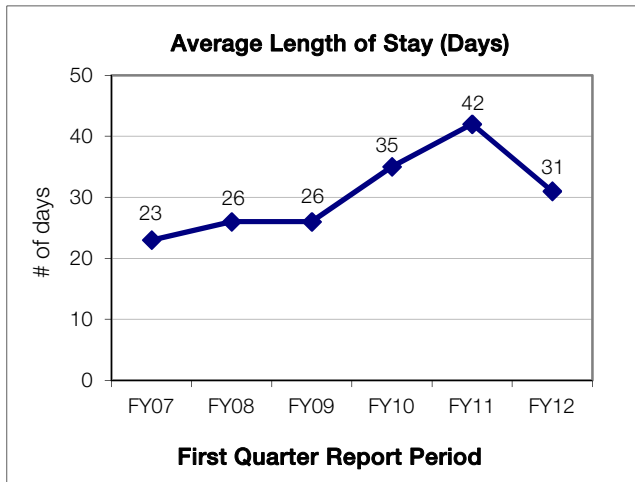
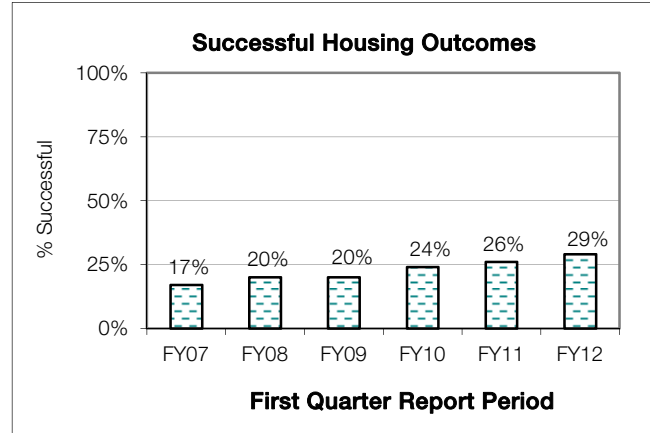
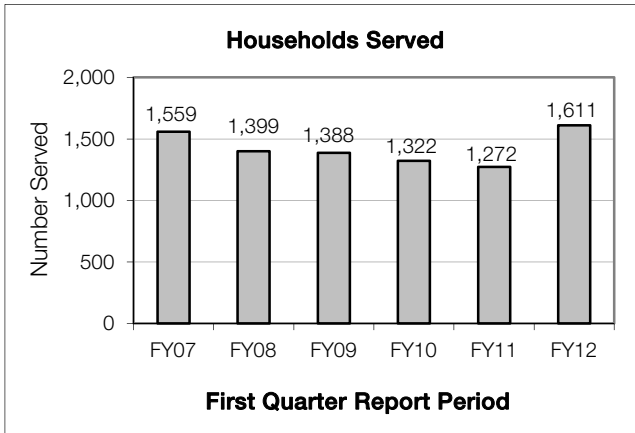


DEMOGRAPHICS	Family
Households Served	395
Percent Newly homeless	52%
Clients Served	1,289
Average Age (HoH)	29
Gender - Male (HoH)	7%
Gender - Female (HoH)	93%
Veterans (U.S. Military) all adults	1%
Avg. Monthly Household Income	\$417
Percent Working at Entry (HoH)	20%
Race - White (HoH)	26%
Race - Black (HoH)	72%
Race- Other (HoH)	2%
Hispanic (HoH)	1%
Non-Hispanic (HoH)	99%
Adults Served	507
Children Served	782
Mean Family Size	3.3
Average Number of Children	2.0
Children 0 - 2 years	28%
Children 3 - 7 years	37%
Children 8 - 12 years	23%
Children 13 - 17 years	12%

The Family System served 18% more households than during the same period of time last year, continues to have heavy overflow and maintains a good performance overall. FY10 to FY12 Average Length of Stay calculations are based on a new, improved methodology. The new capacity of the emergency shelter system for families, as of 1/1/2012, will become 50, as a result of the Tier II shelters fully transitioning to direct housing.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2011-9/30/2011	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
MEN'S SYSTEM	1,300	1,611	√	443	416	30	31	√	221	358	√	25%	29%	√	No

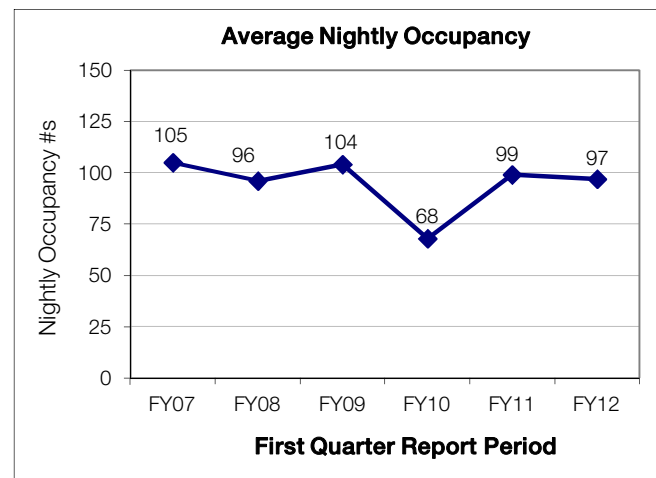
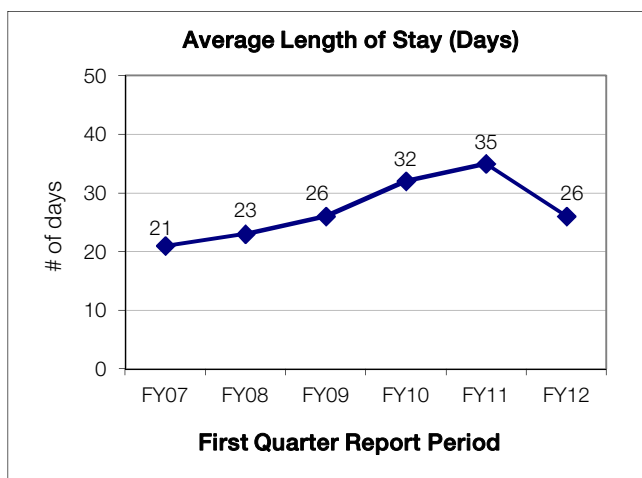
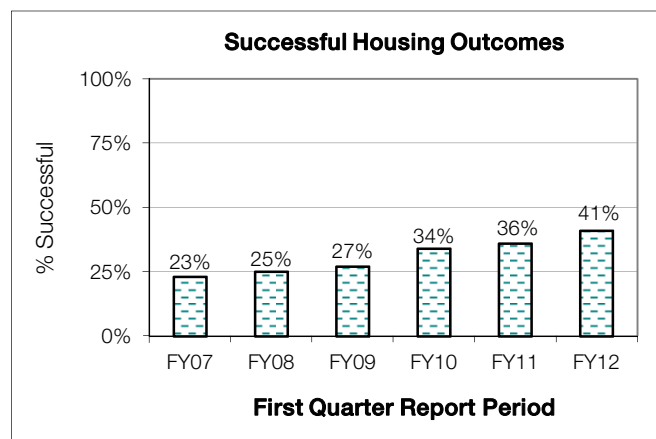
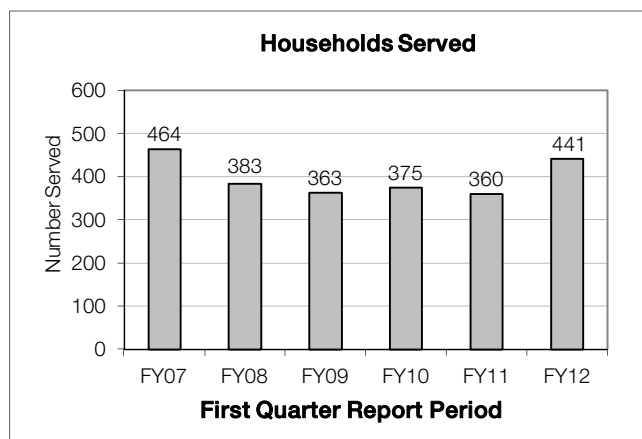


DEMOGRAPHICS	Men
Households Served	1,611
Percent Newly homeless	31%
Average Age (HoH)	42
Men as a percent of total single adults served	79%
Veterans (U.S. Military) all adults	15%
Avg. Monthly Household Income	\$238
Percent Working at Entry (HoH)	14%
Race - White	36%
Race - Black	61%
Race- Other (HoH)	3%
Hispanic	3%
Non-Hispanic	97%
Clients Served	1,611
Adults 18 - 24 years	10%
Adults 25 - 34 years	19%
Adults 35 - 44 years	24%
Adults 45 - 55 years	35%
Adults 56 - 61 years	8%
Adults 62+	4%

The system experienced an increase in the number of individuals served at 27%. The increase in successful outcomes for the system is very encouraging and we are attributing this increase to the availability of the HPRP funds. The significant decrease in the average length of stay is a reflection of the new policies implemented throughout the system as of 7/1/2011. FY10 to FY12 Average Length of Stay calculations are based on a new, improved methodology. The capacity for the system increased by 26 units with the addition of the VOAGO & LSS VA Emergency Housing beds.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2011 -9/30/2011	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)
WOMEN'S SYSTEM	360	441	√	101	97	30	26	√	66	142	√	25%	41%	√	No



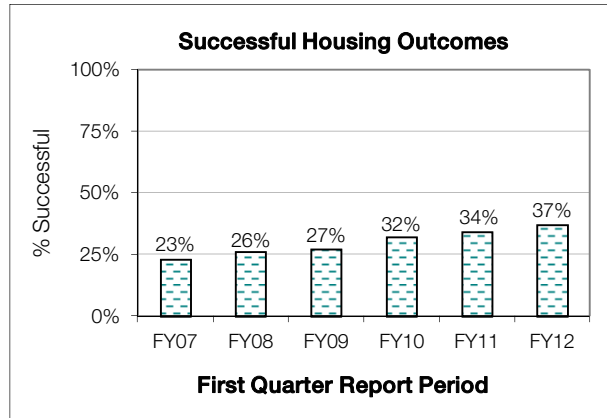
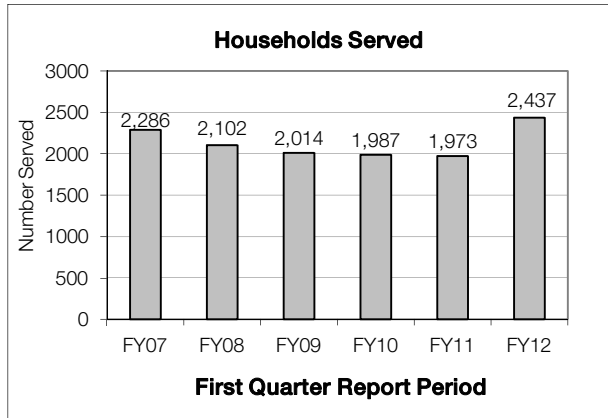
DEMOGRAPHICS	Women
Households Served	441
Percent Newly homeless	40%
Average Age (HoH)	39
Women as a percent of total single adults served	21%
Veterans (U.S. Military) all adults	3%
Avg. Monthly Household Income	\$246
Percent Working at Entry (HoH)	11%
Race - White	39%
Race - Black	60%
Race- Other (HoH)	1%
Hispanic	1%
Non-Hispanic	99%
Clients Served	441
Adults 18 - 24 years	15%
Adults 25 - 34 years	22%
Adults 35 - 44 years	22%
Adults 45 - 55 years	31%
Adults 56 - 61 years	9%
Adults 62+	2%

* Percentage exceeds 100% due to rounding.

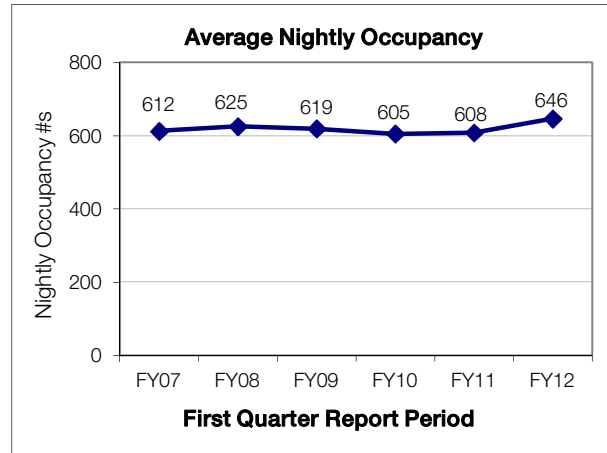
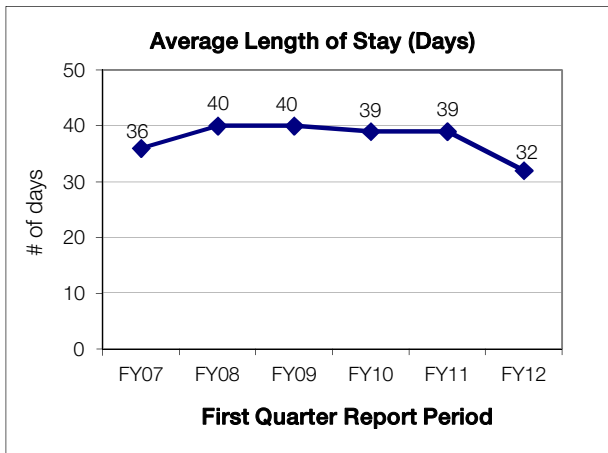
The system experienced an increase in the number of individuals served at 23%. The increase in successful outcomes for the system is very encouraging and we are attributing this increase to the availability of the HPRP funds. The significant decrease in the average length of stay is a reflection of the new policies implemented throughout the system as of 7/1/2011. FY10 to FY12 Average Length of Stay calculations are based on a new, improved methodology. The capacity of the system increased by 4 units with the addition of the LSS VA Emergency Housing beds.

System and Program Indicator Report

FY12 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2011 -9/30/2011	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)
Emergency Shelter System ¹	1,920	2,437	✓	640	646	30	32	✓	459	669	✓	35%	37%	✓	No



DEMOGRAPHICS	Shelter
Households Served	2,437
Clients Served	3,331
Adults Served	2,549
Children Served	782
Average Age (HoH)	28
Gender - Male (HoH)	67%
Gender - Female (HoH)	33%
Percent Newly homeless	36%
Veterans (U.S. Military) (All Adults)	10%
Avg. Monthly Household Income	\$283
Percent Working at Entry	16%
Race - White (HoH)	35%
Race - Black (HoH)	62%
Race- Other (HoH)	3%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%



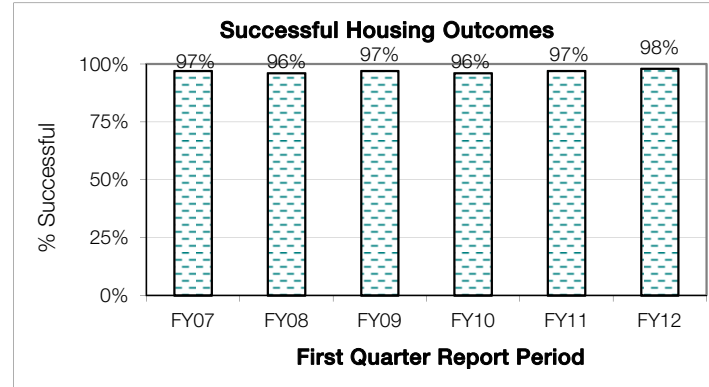
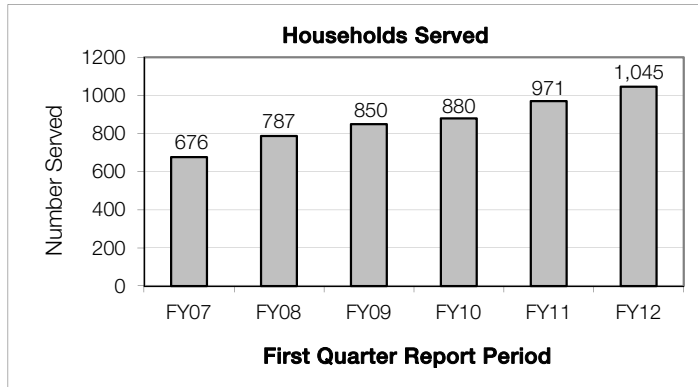
We are reporting a 24% increase in the number of households served compared to the same period last year. The increase in successful outcomes for the system is very encouraging and we are attributing this increase to the availability of the HPRP funds. The significant decrease in the average length of stay is a reflection of the new policies implemented throughout the system as of 7/1/2011. Historical numbers for the entire shelter system were recreated using the same methodology as for FY2012,

¹ System includes single adult and family shelters.

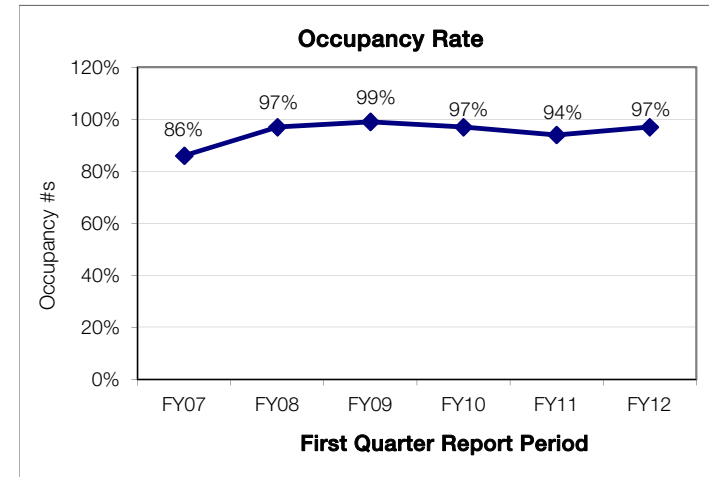
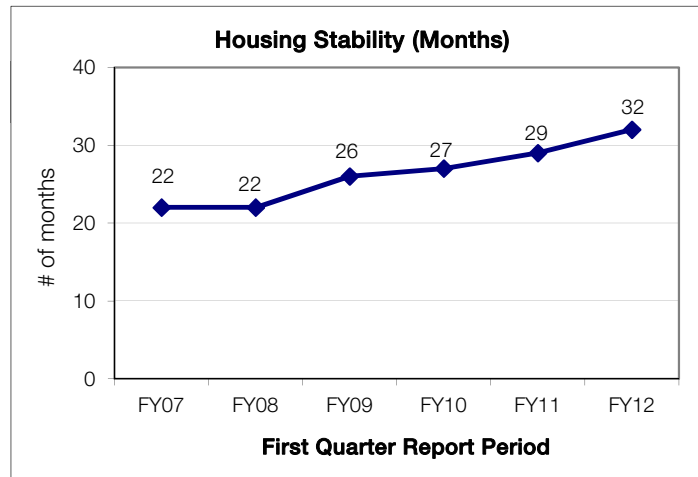
² Overflow capacity is not included.

System and Program Indicator Report

FY12 Permanent Supportive Housing (PSH) - Rebuilding Lives Units	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	7/1/2011 -9/30/2011	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
PSH SYSTEM	1,013	1,045	✓	95%	97%	✓	24	32	✓	912	1020	✓	90%	98%	✓	No

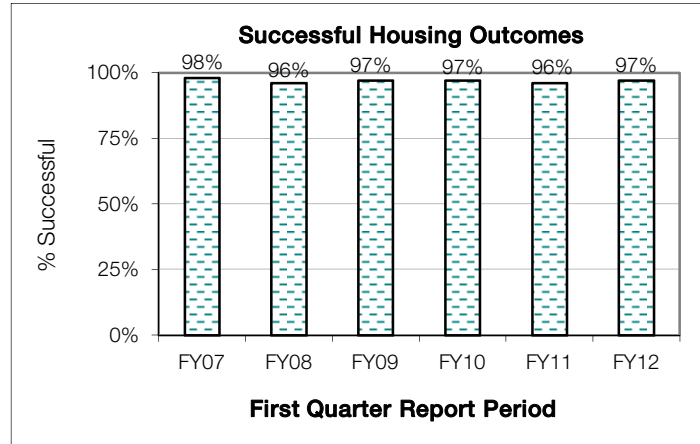
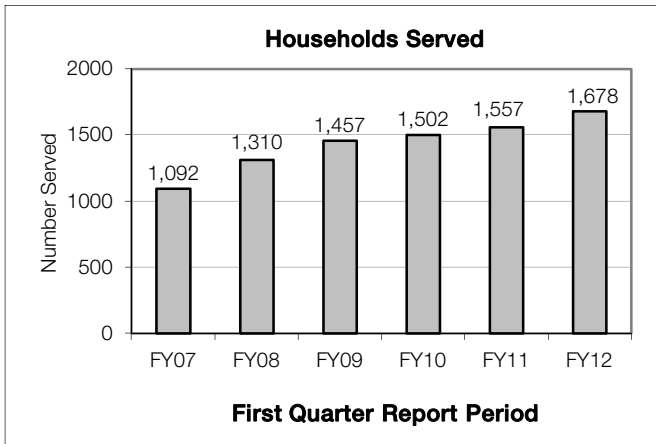


The PSH System continues to perform well. The lease-up of Commons at Livingston was completed in July. The inventory as of 9/30/2011 is 990 units of Rebuilding Lives Permanent Supportive Housing.

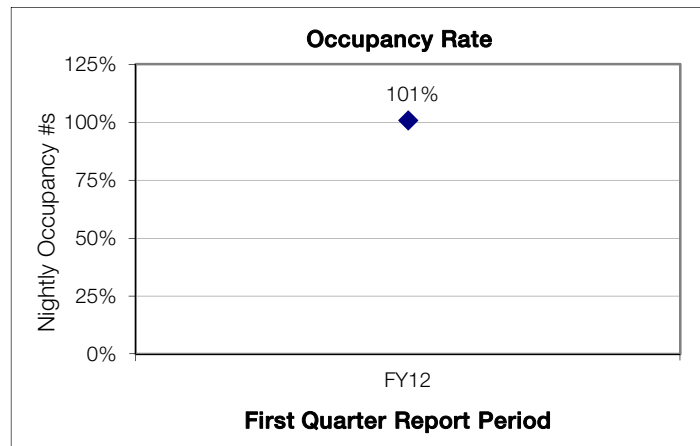
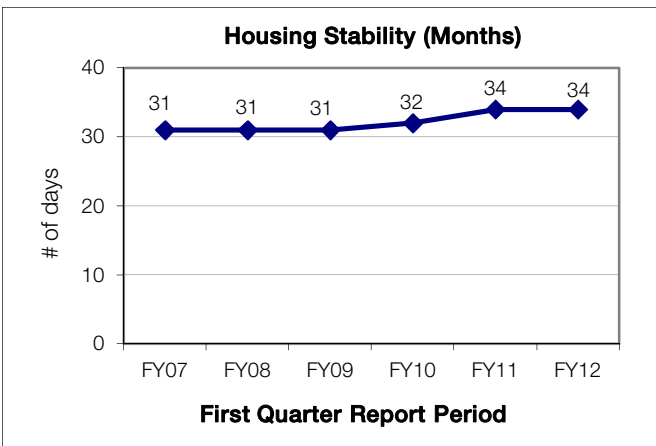


System and Program Indicator Report

FY12 Permanent Supportive Housing (PSH) - Rebuilding Lives (RL) and Non RL units combined	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern
	7/1/2011 -9/30/2011	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
Total PSH System ¹	1,605	1,678	✓	95%	101%	✓	24	34	✓	1284	1624	✓	80%	97%	✓	No



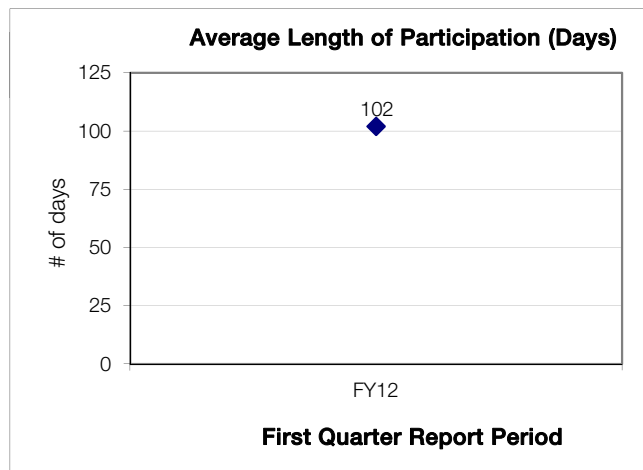
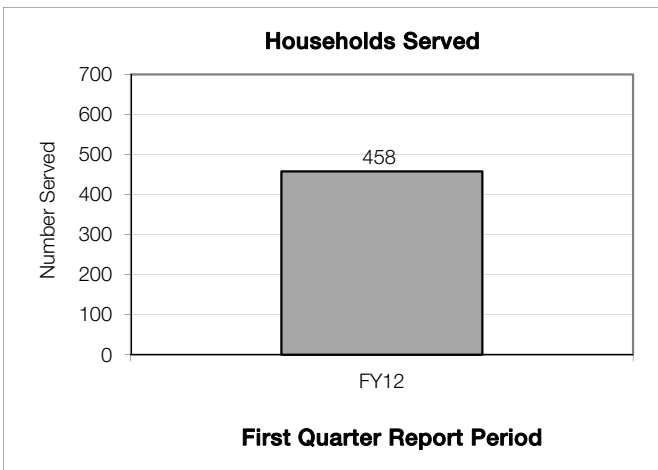
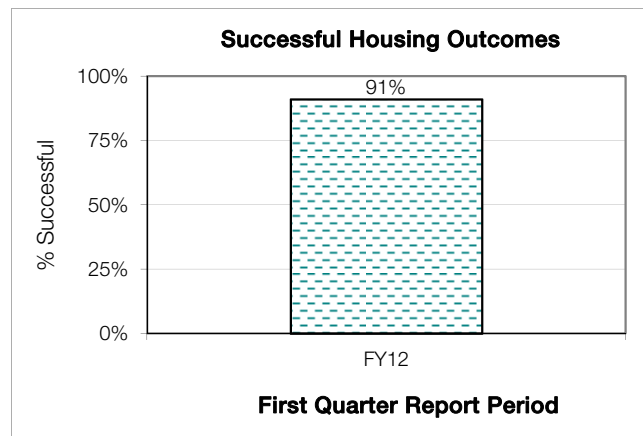
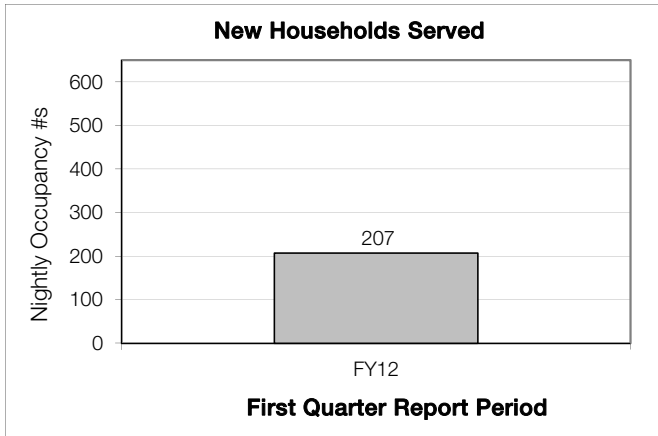
CSB is reporting out on all supporting housing projects as a whole. All historical numbers for the entire system were recreated using the same methodology as for FY2012 for all applicable metrics. The occupancy rate was not calculated because of significant changes in the system capacities from year to year. The current capacity of Permanent Supportive Housing units is 1554. The occupancy rate exceeds 100% as several SPC programs operate over capacity.



¹ System includes CSB and non-CSB funded PSH & SPC programs.

System and Program Indicator Report

FY12 Direct Housing/Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						System of Concern
	7/1/2011 -9/30/2011	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	
Direct Housing Rapid Re-housing System ¹	189	207	√	354	458	√	100	102	√	145	181	√	90%	91%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	458
Percent New Households Served	45%
Clients Served	959
Average Age for Families (HoH)	29
Average Age for Single Adults	43
Gender - Male (HoH)	37%
Gender - Female (HoH)	63%
Veterans (U.S. Military) all adults	9%
Avg. Monthly Household Income	\$324
Percent Working at Entry (HoH)	34%
Adults Served	517
Children Served	442
Race - White (HoH)	24%
Race - Black (HoH)	69%
Race- Other (HoH)	7%
Hispanic (HoH)	2%
Non-Hispanic (HoH)	98%
Mean Family Size ²	2.1
Average Number of Children ²	1.9
Children 0 - 2 years ²	27%
Children 3 - 7 years ²	34%
Children 8 - 12 years ²	24%
Children 13 - 17 years ²	15%

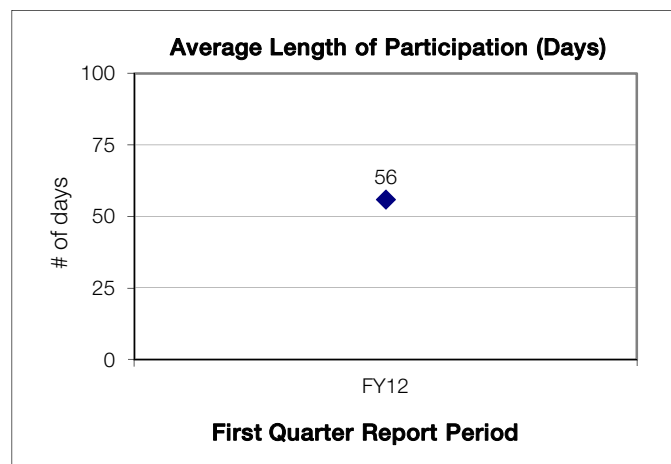
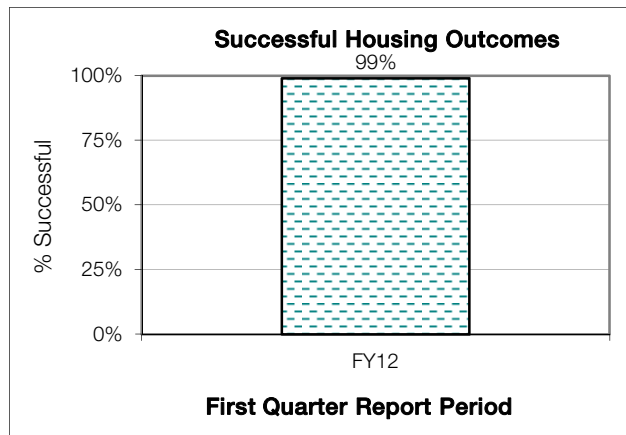
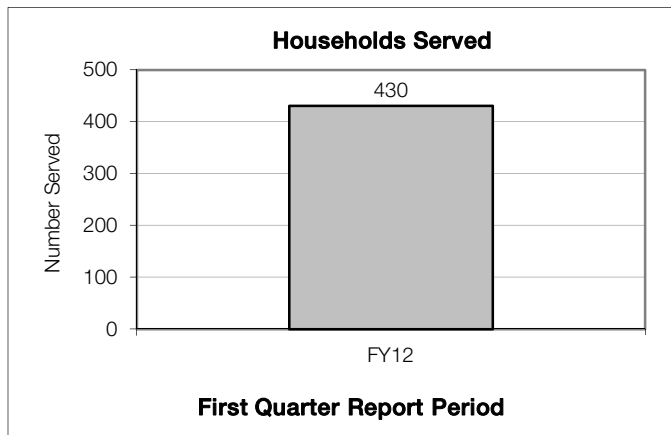
CSB is reporting out on all direct housing/rapid re-housing programs as a whole to establish a baseline for performance.

¹System includes HFF Rolling Stock, VOAGO TIP, VOAGO Rapid-Re-housing Single Adults, TSA Direct Housing, TSA J2H, CSS Rapid Re-housing, CHN Placement, CHN In-Reach Single Adults. CSB Transition and HPRP Transition are excluded.

²Data only refers to the families served.

System and Program Indicator Report

FY12 Prevention 7/1/2011 -9/30/2011	Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						System of Concern Yes or No
	Goal ³	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
Prevention System ¹	226	430	√	113	56	√	141	254	√	90%	99%	√	No



DEMOGRAPHICS	Family & Adults
Households Served	430
Clients Served	898
Average Age (HoH)	34
Gender - Male (HoH)	38%
Gender - Female (HoH)	62%
Veterans (U.S. Military) all adults	4%
Avg. Monthly Household Income	\$674
Percent Working at Entry (HoH)	34%
Race - White (HoH)	46%
Race - Black (HoH)	53%
Race- Other (HoH)	1%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults Served	513
Children Served	385
Mean Family Size ²	2.1
Average Number of Children ²	1.9
Children 0 - 2 years ²	17%
Children 3 - 7 years ²	35%
Children 8 - 12 years ²	26%
Children 13 - 17 years ²	22%

¹System includes CIS Stable Families, Gladden Community House Prevention, GCH Single Adult Prevention, CHN ADAMH Prevention and CHN Prevention.

² Data only refers to the families served.

³ Goals for GCH Single Adult Prevention are not included as the program is not funded in FY2012.

EMERGENCY SHELTER --Single Adult Programs	Households Served				Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						Movement	Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 15%	Yes or No
7/1/2011 -9/30/2011																	
MEN																	
Faith Mission on 6th ²	N/A	587	N/A	N/A	110	108	N/A	22	N/A	N/A	91	N/A	N/A	19%	N/A	7%	N/A
Faith Mission on 8th ²	N/A	382	N/A	N/A	95	93	N/A	29	N/A	N/A	62	N/A	N/A	21%	N/A	12%	N/A
Friends of the Homeless - Men's Shelter	489	530	41	√	130	122	30	27	√	90	117	√	25%	28%	√	17%	No
VOAGO Men's Shelter	188	201	13	√	40	38	30	23	√	37	24	≠	25%	15%	≠	28%	No
WOMEN																	
Faith Mission - Nancy's Place ²	N/A	217	N/A	N/A	42	42	N/A	23	N/A	N/A	80	N/A	N/A	46%	N/A	5%	N/A
Friends of the Homeless - Rebecca's Place	177	205	28	√	47	47	30	28	√	33	49	√	25%	31%	√	11%	No
INEBRIATE																	
Maryhaven Engagement Center	527	444	(83)	≠	50	43	11	9	√	86	94	√	18%	22%	√	10%	No
VA EMERGENCY HOUSING																	
VOAGO VA Emergency Housing ³	13	46	33	√	13	14	90	47	√	3	26	√	25%	81%	√	13%	No
LSS - VA Men & Women ⁴	17	22	5	√	17	4	90	14	√	8	0	≠	50%	0%	≠	0%	No
AGENCY																	
Lutheran Social Services - Faith Mission ²	930	1,155	225	√	247	244	30	25	√	171	232	√	25%	25%	√	9%	No

¹ Capacity does not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission on 6th, Faith Mission on 8th and Nancy's Place.

³ Program implemented 11/1/2010. Non-CSB funded program.

⁴ Program implemented 9/1/2011. Non-CSB funded program.

EMERGENCY SHELTER--Tier I Family Program	Households Served				Nightly Occupancy ²			Average Length of Stay (Days)			Successful Outcomes						Successful Housing Outcomes						Average Transition Time (Days) ³			Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Yes or No
7/1/2011 -9/30/2011																										
YWCA Family Center	245	354	109	√	50	96	√	20	28	≠	137	176	√	70%	69%	√	89	145	√	65%	82%	√	7	17	≠	No
YWCA Diversion ⁴	N/A	430	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	84	N/A	39%	19%	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

¹ Capacity does not include overflow.

² Occupancy goal is applicable only to Tier II Shelters.

³ The Average Transition Time measures the average number of days households receive shelter services from shelter entry to entry/enrollment into the Direct housing/Rapid Re-housing program.

⁴ Successful outcomes represent successfully diverted households that did not enter the YWCA Family Center.

EMERGENCY SHELTER--Tier II Family Programs	Households Served				Nightly Occupancy ²			Average Length of Stay (Days)			Successful Housing Outcomes						Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2011 -9/30/2011																	
Homeless Families Foundation ⁶	70	68	(2)	√	38	35	√	80	88	√	24	25	√	70%	81%	√	No
VOAGO Family Shelter ⁶	17	4	(13)	√ ⁷	8	2	√ ⁷	80	105	≠	6	2	√ ⁷	70%	67%	√	No

⁶ A portion of Tier II capacity transitioned to direct housing/rapid re-housing.

⁷ VOAGO units are transferring to Direct Housing faster than scheduled.

SUPPORTIVE HOUSING	Households Served					Program Occupancy ¹			Housing Stability (Months)			Successful Housing Outcomes					Program of Concern	
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Attainment of Goal (95%)	Goal (# of months)	Actual (# of months)	Attainment of Goal	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2011 -9/30/2011																		
Community Housing Network - Briggsdale	25	26	25	(1)	√	25	100%	√	22	31	√	23	24	√	90%	96%	√	No
Community Housing Network - Cassidy	10	10	11	1	√	10	100%	√	24	33	√	9	11	√	90%	100%	√	No
Community Housing Network - Community ACT	42	44	45	1	√	41	98%	√	14	24	√	40	44	√	90%	98%	√	No
Community Housing Network - East 5th Avenue	38	40	42	2	√	35	92%	√	24	29	√	36	40	√	90%	95%	√	No
Community Housing Network - North 22nd Street	30	31	32	1	√	29	97%	√	24	32	√	28	32	√	90%	100%	√	No
Community Housing Network - North High Street	33	34	34	0	√	30	91%	√	24	36	√	31	34	√	90%	100%	√	No
Community Housing Network - Parsons ²	25	26	25	(1)	√	24	96%	√	24	34	√	23	24	√	90%	96%	√	No
Community Housing Network - RLPTI ²	108	113	114	1	√	107	99%	√	24	31	√	102	112	√	90%	98%	√	No
Community Housing Network - Safe Havens ³	13	16	14	(2)	≠	14	108%	√	24	57	√	14	14	√	90%	100%	√	No
Community Housing Network - Southpoint Place ⁶	46	48	50	2	√	48	104%	√	17	23	√	43	48	√	90%	96%	√	No
Community Housing Network - St. Clair ⁷	26	27	34	7	√	28	108%	√	20	16	≠	24	34	√	90%	100%	√	No
Community Housing Network - Leased Supportive Housing	25	26	26	0	√	24	96%	√	3	5	√	22	26	√	85%	100%	√	No
Maryhaven Commons at Chantry	50	52	54	2	√	48	96%	√	22	22	√	47	52	√	90%	96%	√	No
National Church Residences - Commons at Grant	50	52	52	0	√	50	100%	√	24	46	√	47	51	√	90%	98%	√	No
National Church Residences - Commons at Buckingham	75	79	89	10	√	73	97%	√	9	11	√	71	85	√	90%	96%	√	No
National Church Residences - Commons at Livingston ⁵	25	N/A	25	N/A	N/A	22	88%	N/A	N/A	3	N/A	N/A	25	N/A	N/A	100%	N/A	No
Southeast - Scattered Sites ²	120	126	118	(8)	√	115	96%	√	24	42	√	113	114	√	90%	97%	√	No
YMCA - 40 West Long Street	105	110	108	(2)	√	104	99%	√	24	30	√	99	106	√	90%	98%	√	No
YMCA - Sunshine Terrace	75	79	78	(1)	√	72	96%	√	24	43	√	71	75	√	90%	96%	√	No
YWCA - WINGS ⁴	69	72	65	(7)	√	61	88%	≠	24	27	√	65	65	√	90%	100%	√	No

¹ Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity. The goal is 95% for the occupancy rate.

² The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Parsons (SRA/15 households); RLPTI (TRA/ 25 households); Southeast Scattered Sites (TRA/ 2 households).

³ Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

⁴ Eligibility for the program was 100% Chronic Homeless women. HUD approved in April and September a change in the program's eligibility criteria, for 80% of the units to meet Rebuilding Lives eligibility criteria.

⁵ Program lease-up started in July 2011.

⁶ Occupancy is greater than 100% due to 2 individuals moving into a single unit where both persons are Rebuilding Lives or Chronic Homeless qualified; also CHN's commitment for Southpoint Place is 46 of 80 units; when there are more than 46 tenants qualified as Rebuilding Lives the occupancy rate exceeds 100%.

⁷ CHN's commitment for St. Clair is 26 of 31 units; program also handles roommates/couples; when there are more than 26 tenants qualified as Rebuilding Lives the occupancy rate exceeds 100%.

HUD CoC FUNDED PROGRAMS ¹	Capacity	Households Served				Program Occupancy Rate ²			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2011 -9/30/2011																		
Transitional Housing																		
Amethyst - RSvP	8	12	27	15	√	85%	100%	√	2	1	√	7	16	√	77%	84%	√	No
Huckleberry House - Transitional Living Program	24	30	33	3	√	98%	100%	√	10	8	√	5	4	≠	77%	50%	≠	No
Friends of the Homeless - New Horizons	36	48	53	5	√	95%	97%	√	4	4	√	11	11	√	77%	61%	≠	No
VOAGO - Veterans ³	40	45	101	56	√	95%	100%	√	4	2	√	18	23	√	77%	38%	≠	No
Maryhaven Women's Program ⁷	5																	
YMCA - ADAMH Pilot ⁶	5	10	14	4	√	80%	200%	√	4	3	√	1	3	√	50%	75%	√	No
Permanent Supportive Housing																		
Community Housing Network - Family Homes ⁴	15	16	15	(1)	√	95%	100%	√	24	32	√	13	15	√	80%	100%	√	No
Community Housing Network - Wilson	8	8	8	0	√	95%	100%	√	24	101	√	6	8	√	80%	100%	√	No
VOAGO - Family Supportive Housing	30	31	31	0	√	95%	97%	√	24	36	√	25	28	√	80%	90%	√	No
Shelter Plus Care																		
Amethyst - SPC	92	98	97	(1)	√	95%	85%	≠	20	23	√	78	80	√	80%	82%	√	No
ARCO - TRA ^{5, 8}	89	93	94	1	√	95%	103%	√	24	68	√	74	93	√	80%	98%	√	No
Community Housing Network - SRA SPC ^{4, 5}	172	181	207	26	√	95%	109%	√	24	42	√	145	200	√	80%	97%	√	No
Community Housing Network - TRA SPC ^{4, 5}	149	156	221	65	√	95%	148%	√	24	31	√	125	221	√	80%	100%	√	No
Faith Mission - Shelter Plus Care	9	9	9	0	√	95%	89%	≠	24	44	√	7	8	√	80%	89%	√	No
Total Shelter Plus Care	511	537	632	91	√	95%	115%	√	N/A	N/A	N/A	429	606	√	80%	96%	√	No

¹ Programs are non-CSB funded. Goals for these programs were set by each agency/program in accordance to the CoC set standards, if applicable.

² Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity.

³ VOAGO- Veterans is not a HUD COC funded program but receives VA funding. As of 01/01/2011 it is mandatory for this program to participate in CSP.

⁴ The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA/ 10 households); CHN-Parsons (SRA/ 15 households); RLPTI (TRA/ 25 households); Southeast Scattered Sites (TRA/ 2 households).

⁵ Occupancy rate exceeds 100% because CMHA allowed providers to over lease.

⁶ Program implemented in CSP as of 12/1/2010. Program capacity fluctuates based on need and available capacity, up to 15 units.

⁷ Program implemented in CSP as of 3/1/2011. Data inaccuracies prevented CSB to report out on this program.

⁸ Agency name changed to AIDS Resource Center Ohio as of 7/1/2011.

DIRECT HOUSING/RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%) ¹			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2011 -9/30/2011																									
Direct Housing - The Salvation Army	58	64	✓	95	106	✓	13	15	✗	100	89	✓	45	38	✗	90%	95%	✓	\$1,200	\$1,086	✓	90%	95%	✓	No
Job2Housing - The Salvation Army	15	14	✓	40	42	✓	15	14	✓	180	191	✓	9	15	✓	90%	94%	✓	\$4,000	\$1,528	✓	100%	94%	✗	No
Direct Housing - Homeless Families Foundation ³	3	11	✓	11	25	✓	15	31	✗	100	108	✓	3	12	✓	90%	100%	✓	\$1,000	\$1,045	✓	90%	100%	✓	No
Direct Housing - VOAGO Families ³	15	10	✗	31	43	✓	15	8	✓	100	124	✗	14	21	✓	90%	84%	✗	\$1,000	\$1,230	✗	90%	68%	✓ ⁶	No
Direct Housing - VOAGO Rapid Re-housing Single Adults ⁴	33	44	✓	66	100	✓	15	22	✗	100	101	✓	25	32	✓	75%	80%	✓	\$1,300	\$947	✓	90%	78%	✗	N/A
Direct Housing - CHN In-Reach Single Adults ⁵	60	20	✗	75	61	✗	19	18	✓	60	87	✗	34	43	✓	75%	98%	✓	\$1,142	\$717	✓	90%	96%	✓	No
Direct Housing - Catholic Social Services Rapid Re-housing ⁷	5	5	✓	16	8	✗	15	19	✗	135	30	✓	14	0	✗	90%	0%	✗	\$1,200	\$1,292	✓	90%	0%	✗	Yes
Transition - CSB Transition Program ¹	N/A	N/A	N/A	175	514	✓	N/A	N/A	N/A	N/A	N/A	N/A	172	510	✓	98%	99%	✓	\$1,000	\$997	✓	98%	99%	✓	No

PREVENTION	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%) ¹			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2011 -9/30/2011																									
Prevention - Gladden Community House ³	N/A	N/A	N/A	80	37	✗	N/A	N/A	N/A	N/A	N/A	N/A	78	35	✗	97%	100%	✓	N/A	N/A	N/A	N/A	N/A	N/A	No
Stable Families - Communities In Schools ²	34	53	✓	64	54	✗	N/A	N/A	N/A	90	64	✓	27	27	✓	90%	100%	✓	\$1,000	\$866	✓	90%	100%	✓	No
Stable Families - CIS Weinland Park Expansion	17	8	✗	32	20	✗	N/A	N/A	N/A	90	88	✓	15	12	✗	90%	92%	✓	N/A	\$1,240	N/A	N/A	0%	N/A	Yes

OUTREACH	New Households Served			Total Households Served			Successful Outcomes						Successful Housing Outcomes						Usage of CSB DCA (%)			Program of Concern	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		Yes or No
7/1/2011 -9/30/2011																							
Maryhaven Outreach	75	99	✓	95	121	✓	53	43	✗	70%	67%	✓	27	28	✓	50%	65%	✓	25%	25%	✓	No	

¹ Includes households served with HPRP and non-HPRP funding.

² Exclusive of Weinland Park activity.

³ A portion of Tier II capacity transitioned to direct housing/rapid re-housing.

⁴ Program implemented as of November 2010, using HPRP funds. HPRP Programs are not rated. 2 clients were excluded from the Average Length of Stay (ALOS) calculation.

⁵ New program implemented January 2011. 12 clients were excluded as they were not eligible for program services.

⁶ Some clients did not need DCA at their exit from program.

⁷ New program implemented January 2011. 2 clients were excluded from the calculations.

⁸ Program did not receive EFSP funds until October 2011 and was unable to serve the forecasted number of households.

Other	New Households Served			Total Households Served			Submitted SSI/SSDI Applications						Successful SSI/SSDI Applications			Submitted Other Applications						Program of Concern		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement			
7/1/2011 -9/30/2011																								
Benefits Partnership-YWCA	89	51	≠	116	237	√	49	49	√	42%	21%	≠	40%	32%	≠	49	17	≠	42%	7%	≠			Yes

HPRP Programs	Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)								
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement						
7/1/2011 -9/30/2011																								
Community Housing Network - ADAMH Prevention	30	74	√	180	244	≠	12	24	√	83%	100%	√	N/A	\$1,241	N/A	N/A	100%	N/A						
Community Housing Network - Placement ¹	20	61	√	N/A	101	N/A	9	15	√	85%	100%	√	\$1,250	\$295	√	100%	93%	≠						
Community Housing Network - Prevention ¹	20	103	√	90	92	√	9	22	√	85%	96%	√	\$1,167	\$269	√	100%	96%	√						
Gladden Community House - Single Adult Prevention	N/A	140	N/A	N/A	25	N/A	N/A	137	N/A	N/A	100%	N/A	N/A	\$1,034	N/A	N/A	82%	N/A						
VOAGO Rapid Re-housing Single Adults ²	66	100	√	100	101	√	25	32	√	75%	80%	√	\$1,300	\$947	√	90%	78%	≠						
7/1/2011 -9/30/2011	Total Households Served			Shelter Linkage			Successful Diversion Outcomes																	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement												
Lutheran Social Services - Centralized Point of Access (CPOA)	1,800	1,880	√	80%	94%	√	414	66	≠	20%	3%	≠												

¹ New program implemented January 2011.

² Program implemented November 2010.



communityshelterboard

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