

## [HOMELESSNESS PREVENTION & RAPID RE-HOUSING PROGRAM]

### Stimulus Funding Expires Soon

CSB is managing the expenditure of federal stimulus dollars through the Homelessness Prevention and Rapid Re-housing Program – HPRP. These funds have bolstered our programs dramatically over the past two years, allowing us to help far more people than would have been possible otherwise. With federal stimulus dollars alone, we have prevented homelessness for 1,545 people and moved 1,410 people out of shelter and quickly into safe housing.

Unfortunately, under the the American Recovery and Reinvestment Act, federal stimulus dollars will expire soon. We will no longer be able to sustain prevention and rapid re-housing programs at the current levels. Some new programs that operated with stimulus dollars will end, like Volunteers of America’s rapid re-housing program and Gladden Community House’s adult prevention program. The only new program funded with stimulus dollars that will be maintained is the Centralized Point of Access for single adults. CSB will work to identify local funding for continuation of this program.

### Southeast Excels During Program Certification

CSB’s annual Program Review & Certification process is currently underway. We want to congratulate Southeast/Friends of the Homeless for achieving certification on the very first visit. Southeast/Friends of the Homeless has been a leader in client care and innovation. This latest achievement continues to demonstrate their excellence.

### Board2Board Dialogue

Partner agency Executive Directors and Board Chairs are invited to join CSB’s Board of Trustees for a Board2Board Dialogue on October 3 at Nationwide.

We have begun development of a strategic re-design of the adult shelter system in Columbus and Franklin County. We are working with national thought leaders, key community stakeholders and partner agency CEOs to determine the best path forward for single adults experiencing homelessness. We will share the initial thoughts from a strategy session held in early September.

We will also discuss the record-breaking overflow that the family system is experiencing. In addition to thoughtful discussion, we look forward to continuing the tradition of celebration with the awards ceremony portion of this event.

We look forward to your participation, as well as the opportunity to build relationships between our board and yours. Please RSVP by September 23 to [scloken@csb.org](mailto:scloken@csb.org).

## [CRISIS RESPONSE]

### Shelter Redesign Retreat

CSB, along with key community partners, has begun development of a strategic re-design of the adult shelter system in Columbus and Franklin County. We are at a critical juncture with the federal stimulus dollars set to expire while we continue to have an increased need for prevention, shelter and housing resources. The system, as it is currently structured, is not sustainable. We are working with national thought leaders, key community stakeholders and partner agency CEOs to determine the best path forward for single adults experiencing homelessness. We are examining this on several levels – including infrastructure, services, operations and outcomes. A two-day strategy session was held earlier this month to begin to develop a vision for a crisis response system that meets the needs of those who are homeless or at imminent risk of being homeless and can be sustained by the resources that are available.

What has been launched is an ongoing process to pursue groundbreaking systems change. We are using a Change Lab model – a multi-stakeholder change process designed to generate the shared commitment and the collective insight needed to produce breakthrough solutions to complex social problems.

Each retreat participant conducted a sensing interview with a person who is experiencing homelessness. This gave each participant expertise and helped them gain a different perspective, and to bring the perspective of the consumer into the planning process. What emerged from the retreat were several potential models of a new crisis response system. CSB staff will work with the potential models to merge the various functions and ideas into one model for consideration by the retreat participants, who will meet again for this purpose. More planning and discussion will follow with the community and various stakeholders.

### Record High Number of Families Seek Shelter

We continue to see a dramatic increase in the number of families accessing shelter. In July 2011, the YWCA Family Center provided 1,000 nights of overflow shelter, compared to 118 nights in July 2010. In August 2011, the YWCA Family Center provided 1,549 nights of overflow shelter, compared to 333 nights in August 2010. The YWCA is working very hard and doing a great job to keep families safe and get them to housing. Even with the unprecedented need, the family system is functioning at a high level of efficiency and achieving positive outcomes.

## [REBUILDING LIVES]

### Franklin County Community Development Bus Tour

Franklin County's Office of Economic Development and Planning hosted a Community Development Bus Tour on August 26 to highlight projects funded by the U.S. Department of Housing and Urban Development. The tour made a stop at the Commons at Livingston to learn more about CSB's Rebuilding Lives plan, as presented by Michelle Heritage. Presentations were also made by National Church Residences and Community Housing Network.

## [IN THE SPOTLIGHT]

### Tours

CSB provided a tour in August for Ronni Feibel of Feibel Realty, of the YWCA Family Center and Community Housing Networks East Fifth Avenue Apartments.



Ronni Feibel visited the YWCA Family Center, the program she helped site over six years ago. Thank you, Ronni, for your dedication to families facing homelessness in Columbus and Franklin County.

*Left to right: Jessica Wichtman, Melissa Kempf, Ronni Feibel and Michelle Heritage.*

## [STAFF UPDATE]

### United Way Community Care Day

United Way hosted Community Care Day on September 13, the largest one-day volunteer outreach event in Central Ohio. The event gives teams of employees from various organizations around the region an opportunity to volunteer at non-profit agencies, schools, churches and neighborhoods. As a result of this event, thousands of dollars in manpower and project costs are saved. Projects that would otherwise take weeks to complete are finished in just one day. This year, CSB staff partnered with Gladden Community House to do maintenance work on Franklinton Youth Park. We had a great time, and we thank United Way for hosting and organizing such a great event in our community.



## CSB Names New Director of Programs & Planning

We are pleased to announce that Amy Price has been hired as our new Director of Programs and Planning. Amy brings over 20 years of extensive experience in the homeless and mental health fields. She has held leadership positions at Southeast and Amethyst and is currently the Chief of Community Supports and Client Rights at the Ohio Department of Mental Health.

Amy began her career as a job coach at COVA and then worked as a mental health case manager and outreach worker at Southeast. She was instrumental in the development of the Rebuilding Lives Pact Team Initiative. Under Amy's leadership, Southeast won the Homeless Outreach National Exemplary Program Award. In her current role at ODMH, some of Amy's responsibilities include homeless transition and supportive housing programs and homeless assistance grants. Amy is also a licensed independent social worker with a supervisory endorsement.

In her role at CSB, Amy will direct all program development, implementation, quality improvement, and system coordination activities. She will ensure there is sound planning for and stewardship of available community resources as part of a long-term strategy to end homelessness. We look forward to Amy's arrival on October 3<sup>rd</sup>. Please join us in welcoming her.

### Upcoming Meetings

- Check out the interactive calendar at [www.csb.org](http://www.csb.org) under Resources for our Partners < Meetings.

### Enclosures

- Q4 System & Program Indicator Report