

CSB Wins Torch Award from Better Business Bureau

We are pleased to announce that we were recognized with a **Torch Award for Ethical Enterprising** from the Better Business Bureau of Central Ohio. This award honors central Ohio companies that demonstrate the highest standards of business practices to create trust among their employees, partners and communities. The award is open to all for-profit and non-profit organizations located within the BBB's 21 county service area, and only 4 awards are given each year.

As the leader of the community's plan to end homelessness, CSB has the ability to affect the ethical practices of 16 other agencies delivering homeless services. This is achieved through a program review and certification process, performance-based contracting, and nationally recognized performance management practices. We are truly honored by this recognition.



[RESOURCE GENERATION]

Big Thank You to Our Supporters

Thanks to everyone who joined us for Together Rebuilding Lives, the 17th annual celebration. More than 750 of our champions, partners and supporters attended and we were able to share our progress on ending homelessness. It was also a pleasure to honor our dear friend, Mike Mentel, with the Mel Schottenstein Leadership Award for his outstanding leadership and dedication to helping our most vulnerable neighbors.



Michael Mentel, recipient of the 2011 Mel Schottenstein Leadership Award; and Michelle Heritage.



Tom Welch of Grange Insurance, Michelle Heritage, Patricia Eshman and Mark Russell of Grange Insurance.

[CRISIS RESPONSE]

Clearing Waiting Lists for Shelter

We have a growing concern about increasing lengths of stay in shelter. At the end of the overflow season in the single adult system, we are already experiencing a waiting list for shelter directly related to capacity issues caused by longer lengths of stay. Numbers served in the family system are higher than ever. Because of this, we are deploying CSB's Program Manager, Erin Maus, a licensed social worker, to the shelters to complete applications for direct client assistance to help move people out of shelter and into stable housing. Erin will work alongside shelter case managers to speed up the documentation collection and application process to move people out of shelter and clear the waiting lists.

These efforts will also advance us toward meeting HUD's 60% spend down requirement of federal stimulus dollars through the Homelessness Prevention and Rapid Re-housing Program.

Collaborative Outreach Services Provider Selected

Maryhaven has been selected as the provider for Collaborative Outreach Services. A competitive request for proposals was conducted and an ad hoc committee with representatives from the City, providers and homeless advocates selected the provider.

Maryhaven will implement the new Rebuilding Lives strategy to operate a collaborative system of outreach to persons living on the land. Collaborative service delivery will allow for coordination of outreach services to ensure optimum efficiency. Maryhaven will employ two full-time Outreach Specialists to provide direct outreach services to homeless individuals on the streets and an Outreach Coordinator to develop an integrated and responsive collaborative system. Maryhaven was awarded \$241,940 to provide these services in FY2012. As the previous provider of outreach services, Maryhaven brings a wealth of experience to the project and is well respected in terms of working with other agencies in the community.

Ad Hoc Committee: Out of County Residents in Shelters

On May 23rd, Michelle Heritage convened an ad hoc committee of representatives from the Rebuilding Lives Funder Collaborative, providers and CSB staff to discuss the issue of out of county residents accessing the single adult emergency shelter system. Our community has seen an increase in this population over the past three years. Current data reflects 21% of those served by the single adult emergency shelter system are from outside of Franklin County. The group discussed the current data as well as feedback from partner agencies on the issue and how other communities are handling the issue. It was determined that additional data on the non-Franklin County shelter users was needed before a recommended course of action could be developed. CSB will prepare additional detailed data reports and the group will reconvene in August.

[REBUILDING LIVES]

Benefits Partnership

CSB has been awarded a Phase 4 grant from COHHIO to continue with the COHHIO SSI/SSDI Specialist project. This will allow for the continued provision of services to individuals seeking SSI/SSDI benefits. The COHHIO Specialist is able to apply for benefits utilizing the Ohio Benefit Bank. The YWCA is the project partner and will continue to seek referrals for people that are currently homeless or recently admitted into supportive housing needing assistance in acquiring benefits.

USHS Vacancy Management and Lease Up

In May 2011, the Unified Supportive Housing System (USHS) began lease-up for the Commons at Livingston (CAL), a National Church Residences project. CAL, in partnership with the Veterans Administration, will offer 50 permanent supportive housing units for veterans presenting with a certified disability. Of the 50 units, 25 are targeted to those veterans meeting the Rebuilding Lives eligibility criteria, and the other 25 units are reserved for veterans with a certified disability meeting low income guidelines. Move-in is scheduled to start July 1, 2011.

Lease-up for the 25 permanent supportive housing units through Community Housing Network/Southeast Leased Supportive Housing Program ended within the projected three month lease-up time at the beginning of May 2011.

In addition, there are several openings available in the YWCA Wings program for women meeting the RL eligibility criteria.

USHS accepts and processes Indication of Interest for housing forms for the following projects: Commons at Buckingham, Commons at Livingston, Community Housing Network Scattered Sites, Southeast Scattered Sites, Southpoint Place, YMCA 40 W. Long St., YMCA Sunshine Terrace, and YWCA WINGS. Individuals interested in obtaining housing must be referred either by an emergency shelter or one of the outreach providers:

Maryhaven Outreach, Veterans Administration, Open Shelter, Southeast Outreach or Capital Crossroads.

USHS is a collaborative effort managed by the Alcohol, Drug, and Mental Health Board of Franklin County (ADAMH), the Columbus Metropolitan Housing Authority (CMHA) and the Community Shelter Board (CSB). These partners are working together with other agencies in the community including health, housing, shelter, and outreach providers. This work is sponsored by the Osteopathic Heritage Foundations, Fannie Mae, and Battelle.

For more information please contact Isolde Teba, USHS Project Manager at 614-221-9195.

More Supportive Housing on the Way

National Church Residences broke ground on June 1 for the development of the Commons at Third, a 100-unit building that will provide low-income housing and supportive services for formerly homeless individuals. Sixty of the 100 units will be set aside for those who have experienced long-term homelessness. The service partner is Goodwill Columbus, who will provide job coaching and other employment services to help people get back to work and maintain their employment.



[GATEWAY]

FY12 Contracting Underway

After months of hard work and discussion between CSB and partner agencies, the FY12 Gateway process is coming to an end. Partner agencies have received contracts for the upcoming fiscal year and are in the process of reviewing them. It is anticipated that all FY12 contracts will be fully executed by July 1. We thank our partners for their assistance throughout the process and their continued dedication to ending homelessness and rebuilding lives.

Emergency Shelter Rehabilitation

CSB issued a Request for Proposals (RFP) in April on behalf of the City of Columbus Development Department. We received four applications for Emergency Shelter Rehabilitation funding and meetings are underway to determine which projects will be funded. The City will make funding award decisions by the end of June and contracts will be issued shortly thereafter. Contracts will be provided through the City of Columbus.

[STAFF UPDATE]

CSB Leaders to Attend ALIA Summer Institute

Michelle Heritage and Lianna Barbu will attend the ALIA Summer Institute in Columbus June 27-29 at The Ohio Union. The ALIA Institute is a non-profit organization based in Halifax, Nova Scotia, on the east coast of Canada, and for the first time, the Institute is leaving its Canadian base. Columbus will be the first U.S city to host the institute. ALIA's annual week long program attracts business leaders in a variety of fields from around the world to engage in a unique leadership development and networking experience. ALIA stands for "Authentic Leadership in Action." The conference is designed to prepare today's leaders to tackle the challenges of a complex working environment through a series of workshops that teach mindfulness, creative processes, environments, dialogue and intensive skill building. The goal of the Institute is to teach participants new ways of solving complex problems and new skills and knowledge to transform their organizations.

CSB Adds New Staff Member

Cathy Amato will join the CSB team in a new part-time role of Development Associate as of July 1. Cathy will lead CSB's individual giving program and the annual One Day to End Homelessness Campaign. Cathy previously worked for the Columbus Chamber, where she managed several chamber programs. She also served as a human resources manager at the Limited Brands for over 15 years. Cathy received her Bachelor's of Arts in Business Administration from Ohio Dominican University.

Upcoming Meetings

- ⟨ Check out the interactive calendar at www.csb.org under Resources for our Partners < Meetings.

Enclosure

- ⟨ Job posting: Maryhaven Outreach Program Coordinator
- ⟨ System & Program Indicator Report, FY2011 Q3