

## Monthly Report on Program Occupancy Rates for Supportive Housing Programs

Definition of program occupancy rate: A percentage that reflects the average number of tenants residing in a program per night relative to the program capacity.

Purpose of Report: To monitor occupancy rates on an ongoing basis.

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Methodology: CSP data will be pulled for each report period, which in this instance consists of a single calendar month. The occupancy number is calculated by summing the length of stay within the report period for all tenants in a program and then dividing that sum by the number of days in the report period.

Occupancy number:  $\sum$  ((report end date (or exit date in the event the tenant exits the program) – report start date (or entry date in the event of a new tenant)) + 1) ÷ number of days in report period

Occupancy rates will be calculated by first rounding the program occupancy number to the nearest whole number. Next the rounded program occupancy number will be divided by the program capacity, which is defined in the current fiscal year Program Outcome Plan.

Limitations of analysis: CSP data will not have been subjected to quality assurance prior to data extraction.



## 2007 and 2008 Average Program Occupancy Rates

|  | FY 09<br>Current |        |        |        |        |        |        |        |        |        |        |        |        |
|--|------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CSB-funded programs                                | Capacity 1       | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Oct-08 |
| Community Housing Network-Briggsdale               | 25               | 100%   | 100%   | 96%    | 96%    | 96%    | 100%   | 100%   | 100%   | 100%   | 100%   | 92%    | 96%    |
| Community Housing Network-Community ACT            | 42               | 88%    | 93%    | 93%    | 95%    | 90%    | 90%    | 100%   | 98%    | 100%   | 90%    | 98%    | 100%   |
| Community Housing Network-East 5th Avenue          | 38               | 95%    | 92%    | 95%    | 95%    | 95%    | 97%    | 97%    | 95%    | 97%    | 92%    | 92%    | 92%    |
| Community Housing Network-North 22nd Street        | 30               | 97%    | 93%    | 93%    | 90%    | 90%    | 97%    | 97%    | 90%    | 87%    | 97%    | 93%    | 97%    |
| Community Housing Network-North High Street        | 33               | 97%    | 94%    | 100%   | 97%    | 91%    | 100%   | 103%   | 103%   | 97%    | 94%    | 94%    | 94%    |
| Community Housing Network-Cassady                  | 10               | 90%    | 90%    | 100%   | 100%   | 90%    | 100%   | 100%   | 100%   | 100%   | 110%   | 90%    | 90%    |
| Community Housing Network-Parsons                  | 25               | 100%   | 96%    | 96%    | 100%   | 88%    | 100%   | 100%   | 100%   | 96%    | 100%   | 100%   | 96%    |
| Community Housing Network-Safe Havens <sup>2</sup> | 13               | 115%   | 115%   | 115%   | 115%   | 115%   | 115%   | 115%   | 115%   | 115%   | 115%   | 115%   | 108%   |
| Community Housing Network-St. Clair                | 26               | 92%    | 88%    | 88%    | 100%   | 100%   | 100%   | 100%   | 96%    | 92%    | 104%   | 100%   | 96%    |
| Maryhaven Commons at Chantry                       | 50               | 96%    | 96%    | 96%    | 100%   | 98%    | 98%    | 86%    | 86%    | 84%    | 94%    | 96%    | 98%    |
| National Church Residences-Commons at Grant        | 50               | 98%    | 98%    | 98%    | 96%    | 98%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   |
| Southeast-Scattered Sites 3, 4, 5                  | 90               | 96%    | 105%   | 108%   | 113%   | 116%   | 113%   | 114%   | 114%   | 117%   | 111%   | 111%   | 110%   |
| YMCA-40 West Long Street <sup>6</sup>              | 105              | 107%   | 103%   | 97%    | 97%    | 95%    | 96%    | 96%    | 98%    | 98%    | 99%    | 100%   | 98%    |
| YMCA-Sunshine Terrace                              | 75               | 94%    | 94%    | 94%    | 92%    | 91%    | 94%    | 98%    | 100%   | 91%    | 88%    | 93%    | 96%    |
| YWCA-WINGS   | 69               | 96%    | 96%    | 99%    | 100%   | 100%   | 99%    | 96%    | 99%    | 101%   | 100%   | 101%   | 97%    |
| Rebuilding Lives PACT Team Initiative 6,7          | 108              | 86%    | 87%    | 87%    | 89%    | 88%    | 90%    | 89%    | 90%    | 96%    | 94%    | 98%    | 103%   |

Per current fiscal year POP

Beginning with May 2008, grey shading denotes a percentage under 95% occupancy rate; goal is for a 95% occupancy rate

<sup>&</sup>lt;sup>2</sup> Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

<sup>&</sup>lt;sup>3</sup> Two households that have a Shelter Plus Care subsidy reside at Southeast Scattered Sites; consequently, these two households are included in the occupancy rates for both Southeast and CHN Shelter Plus Care.

<sup>&</sup>lt;sup>4</sup> A client was admitted to Southeast after he had been exited from NCR Commons at Grant (unsuccessful housing outcome). CSB determined that this client is not eligible for Rebuilding Lives housing; the client's data has been removed from the measures contained in this report.

<sup>&</sup>lt;sup>5</sup> Due to additional HOME funds, Southeast is able to expand capacity and serve more households (mostly CAH related), including more RL eligible couples.

<sup>&</sup>lt;sup>6</sup>One client who resides at YMCA-40 West Long Street receives RLPTI services as well; for reporting purposes YMCA receives credit for this client.

<sup>&</sup>lt;sup>7</sup> Nine households that have a Shelter Plus Care subsidy reside in the RLPTI program; these nine households are included in the occupancy rates for both RLPTI and CHN Shelter Plus Care TRA program.



## 2007 and 2008 Average Program Occupancy Rates

| HUD CoC FUNDED PROGRAMS <sup>1</sup>    | FY 09<br>Current<br>Capacity <sup>2</sup> | Nov-07 | Dec-07 | Jan-08 | Feb-08 | Mar-08 | Apr-08 | May-08 | Jun-08 | Jul-08 | Aug-08 | Sep-08 | Oct-08 |
|---|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Transitional Housing                    |   |        |        |        |        |        |        |        |        |        |        |        |        |
| Huckleberry House                       | 30  | 120%   | 113%   | 103%   | 100%   | 93%    | 93%    | 80%    | 87%    | 93%    | 97%    | 93%    | 87%    |
| Friends of the Homeless-New Horizons    | 36  | 97%    | 103%   | 83%    | 83%    | 86%    | 89%    | 94%    | 94%    | 89%    | 94%    | 89%    | 94%    |
| Pater Noster House <sup>3</sup>         | 5   | 80%    | 80%    | 80%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 80%    | 40%    | 20%    |
| VOA - Support, Recovery & Education 3,4 | 40  | 96%    | 87%    | 96%    | 98%    | 98%    | 93%    | 91%    | 93%    | 95%    | 95%    | 110%   | 120%   |
| Permanent Supportive Housing            |   |        |        |        |        |        |        |        |        |        |        |        |        |
| Community Housing Network-Family Homes  | 15  | 93%    | 87%    | 93%    | 87%    | 93%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   |
| Community Housing Network-Wicklow       | 6   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 83%    | 100%   | 100%   | 83%    | 100%   | 83%    |
| Community Housing Network-Wilson        | 8   | 88%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 88%    | 88%    |
| VOA - Family Supportive Housing         | 30  | 100%   | 97%    | 100%   | 100%   | 97%    | 100%   | 100%   | 93%    | 93%    | 100%   | 100%   | 97%    |
| Shelter Plus Care                       |   |        |        |        |        |        |        |        |        |        |        |        |        |
| Amethyst-SPC                            | 92  | 82%    | 88%    | 83%    | 86%    | 86%    | 90%    | 91%    | 93%    | 91%    | 99%    | 92%    | 96%    |
| Columbus AIDS Task Force - SRA          | 15  | 93%    | 93%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 93%    | 100%   | 100%   |
| Columbus AIDS Task Force - TRA 5        | 74  | 93%    | 96%    | 99%    | 97%    | 100%   | 96%    | 99%    | 99%    | 96%    | 97%    | 100%   | 101%   |
| Community Housing Network-SPC SRA 5, 6  | 137                                       | 74%    | 74%    | 72%    | 87%    | 100%   | 111%   | 112%   | 115%   | 116%   | 118%   | 123%   | 128%   |
| Community Housing Network-SPC TRA 5,6   | 149                                       | 93%    | 93%    | 91%    | 93%    | 86%    | 93%    | 99%    | 103%   | 109%   | 111%   | 117%   | 121%   |
| Faith Mission - Shelter Plus Care       | 44  | 89%    | 93%    | 93%    | 93%    | 91%    | 93%    | 89%    | 86%    | 84%    | 84%    | 86%    | 91%    |
| Total Shelter Plus Care                 | 511                                       | 85%    | 87%    | 86%    | 91%    | 93%    | 98%    | 100%   | 103%   | 103%   | 104%   | 107%   | 112%   |

<sup>&</sup>lt;sup>1</sup> Programs are non-CSB funded.

Beginning with May 2008, grey shading denotes a percentage under 95% occupancy rate; goal is for a 95% occupancy rate

<sup>&</sup>lt;sup>2</sup> Per current fiscal year POP

<sup>&</sup>lt;sup>3</sup> VOAGO - Support, Recovery & Education and Pater Noster House are not HUD CoC funded programs but participate in CSP on a voluntary basis.

<sup>&</sup>lt;sup>4</sup> VOAGO decreased its capacity for the Support, Recovery & Education program from 45 to 40 effective July 1, 2008. However, the program is able to exceed capacity at times because it has four overflow units.

<sup>&</sup>lt;sup>5</sup> Occupancy rate exceeds 100% because CMHA has informed Shelter Plus Care providers that they can slightly over-lease at this time.

<sup>&</sup>lt;sup>6</sup> Three households that are in CHN Family Homes have a Shelter Plus Care subsidy; therefore, these households are included in the occupancy rates for both CHN Family Homes and CHN Shelter Plus Care SRA programs. An additional nine households that have a Shelter Plus Care subsidy reside in the RLPTI program; these nine households are included in the occupancy rates for both RLPTI and CHN Shelter Plus Care TRA program.