

Quick COVID-19 Guide

For Community Partners Working with Unsheltered Populations

BASIC GUIDELINES PREPARING FOR OUTREACH TO THE UNSHELTERED

- Wipe down exposed surfaces with disinfecting or bleach wipes - Wipe down phones and laptops after each use and prior to putting away.
- Keep outreach vehicles clean and avoid transporting clients if possible (consider that COTA is free currently)
- Work in small teams of 2-3 to avoid complete team quarantine if a member becomes sick

TOUCH

- Avoid touching clients, even elbow bumps
- Keep 6' distance when talking and delivering supplies
- Always use gloves when handling clients' belonging

SCREENING FOR COVID-19

- Screen for symptoms questions. [Stay 6 feet away. Ask 7 questions.](#)
- Use the [COVID-19 Screening Questions for Non-Medical Staff](#) every time.
- If client has a cough, immediately provide them with a surgical or other mask to wear if available
- If urgent medical attention is necessary, use standard outreach protocols to facilitate access to healthcare

HYGIENE

- Maintain good hand hygiene by washing your hands with soap and water for at least 20 seconds or using hand sanitizer (with at least 60% alcohol) on a regular basis

AFTER CONDUCTING OUTREACH

- Immediately launder clothing used during outreach and shower

EDUCATION

- Deliver Provided Handout, [Quick COVID-19 Guide: For Unsheltered Community Members](#), to Client (maintaining 6' distance)
- Provide guidance regarding camping at least 12'x 12' per individual
- Educate clients on how to

FREQUENTLY REQUESTED SUPPLIES:

- Cleaning Supplies
- Hand Sanitizer and Soap
- Blankets
- Tarps
- Tents
- Drinking water
- Food