

SYSTEM & PROGRAM INDICATOR REPORT

FY2022
1/1/22 - 3/31/22

Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all outcomes for numbers served, length of service, and successful outcomes.



family diversion



youth transitional housing
Success Bridge homelessness prevention



emergency shelter
youth transitional housing



homeless hotline
for families



SHOUT OUT to Home for Families and Volunteers of America for meeting successful housing outcomes in these rapid re-housing programs in the midst of an affordable housing crisis:

Home for Families • youth rapid re-housing
Volunteers of America • family rapid re-housing

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Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

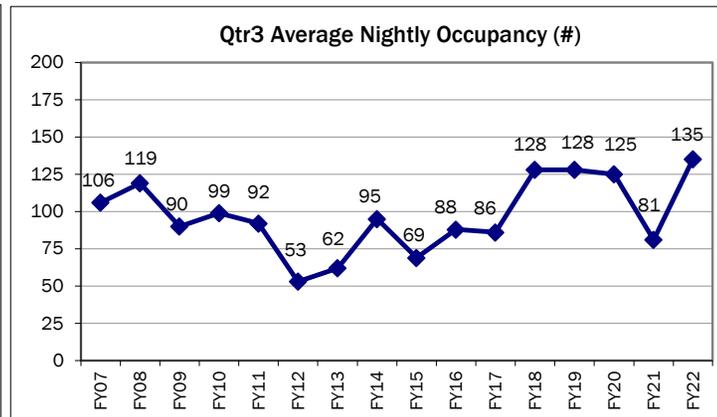
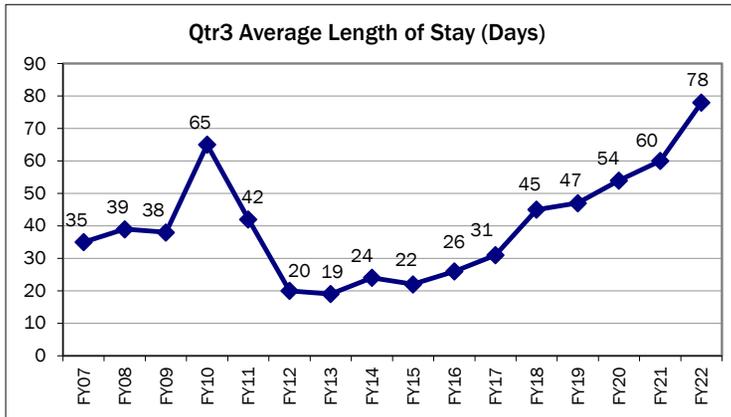
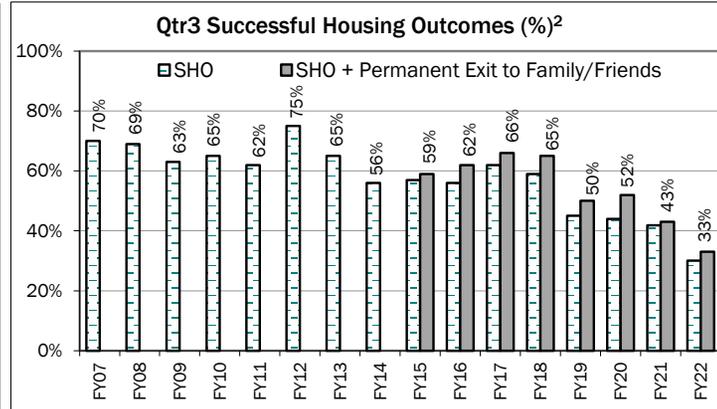
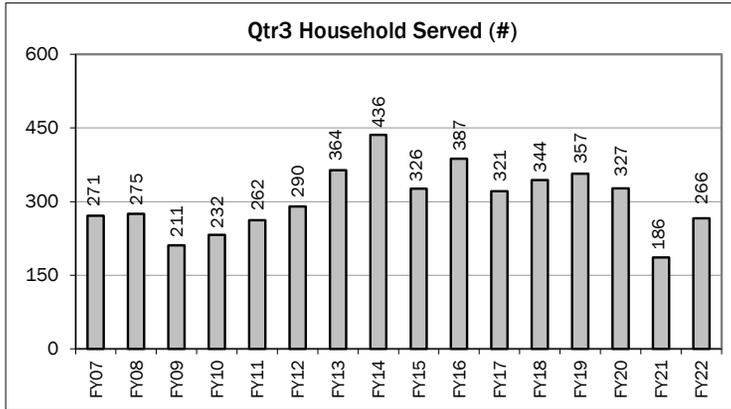
All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	1/1/2022 - 3/31/2022	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual	Outcome Achievement	Goal (%)	Actual (%)
Family System	250	266	√	114	135	54	78	≠	68	44	≠	50%	33%	≠



DEMOGRAPHICS		Family
Households Served		266
Percent Newly homeless		N/A ⁴
Clients Served		950
Average Age (HoH)		35
Gender - Female (HoH)		94%
Gender - Male (HoH)		6%
Veterans (U.S. Military) served		4
Veterans % of all adults		1%
Average Monthly Household Income		\$762
Percent Working at Entry		29%
Race - Black (HoH)		70%
Race - White (HoH)		26%
Race - Multi-Racial (HoH)		4%
Race - Other (HoH)		0%
Non-Hispanic (HoH)		94%
Hispanic (HoH)		6%
Adults Served		367
Children Served		583
Mean Family Size		3.6
Average Number of Children		2.2
Adults 18-24 years (HoH)		13%
Children 0 - 2 years		21%
Children 3 - 7 years		32%
Children 8 - 12 years		27%
Children 13 - 17 years		20%
Pregnant Women Served		19
Self-Reported Disability (HoH) ³		51%
Franklin County Residents		81%

43% more households needed shelter when compared to FY21 and we are reporting the highest shelter occupancy recorded historically. The success rate at exit from shelters decreased 9 percentage points to 34%. The average length of shelter stay increased 18 days to 78 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move families out of shelter quickly. The employment rate at entry decreased from the FY21 annual rate of 35% to 29% currently and the average income decreased to \$762 (FY21 \$821) impacted by the pandemic and affecting housing abilities. 13% of families had more than one shelter stay during the timeframe. We are also noting an increase in the average family size from average of 3.3 to 3.6. An additional 20 families stayed in the Overnight shelter program only, waiting for a face-to-face shelter eligibility assessment. These families were subsequently either helped to find an alternative to shelter or self-resolved.

¹ Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

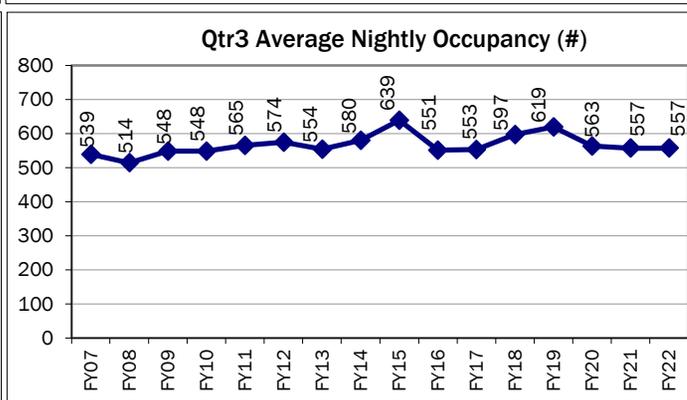
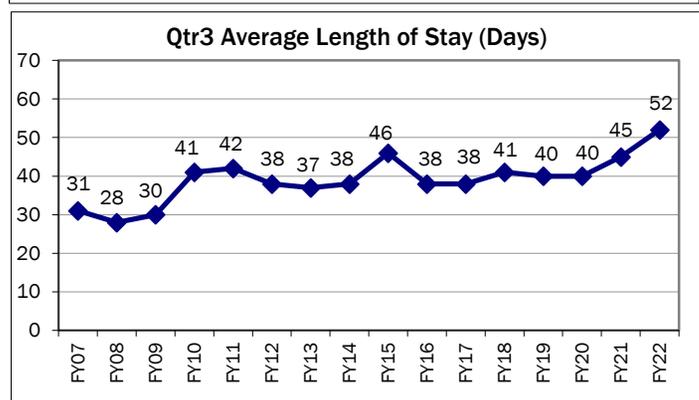
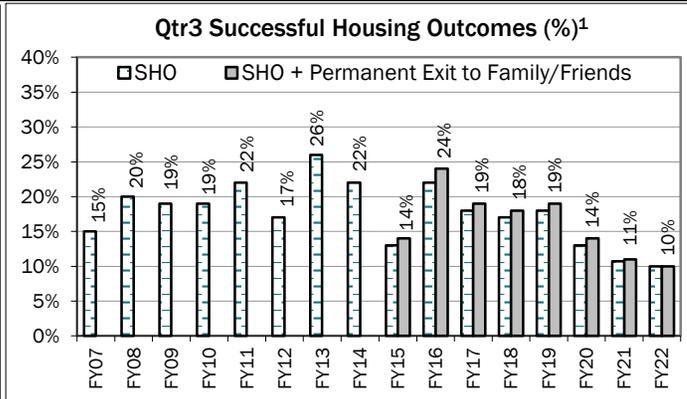
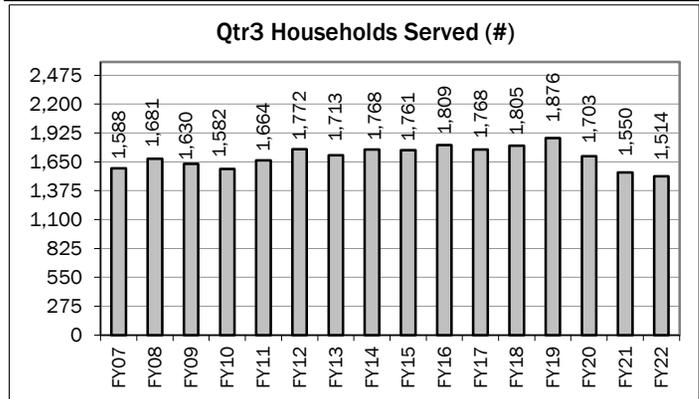
³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁴ Data not available until data migration has been completed.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2022 - 3/31/2022	1,600	1,514	√	515	557	45	52	≠	271	100	≠	25%	10%	≠
Men's System	1,600	1,514	√	515	557	45	52	≠	271	100	≠	25%	10%	≠



DEMOGRAPHICS	Men
Households Served	1,514
Percent Newly homeless ⁴	N/A
Average Age	45
Men as a percent of total single adults served	70%
Veterans (U.S. Military) served	106
Veterans % of all adults	7%
Average Monthly Household Income	\$577
Percent Working at Entry	20%
Average Daily Waitlist Number	N/A
Race - Black	61%
Race - White	30%
Race - Multi-Racial	6%
Race - Other	3%
Non-Hispanic	96%
Hispanic	4%
Adults 18 - 24 years	5%
Adults 25 - 34 years	21%
Adults 35 - 44 years	23%
Adults 45 - 55 years	22%
Adults 56 - 61 years	23%
Adults 62+ years	6%
Self-Reported Disability (HoH) ³	60%
Franklin County Residents	86%

The number of single men sheltered decreased 2% when compared to the same reporting period of the last fiscal year. Additional capacity was open throughout the reporting period. The success rate decreased 1 percentage point when compared to FY21. The average length of time homeless increased 7 days from the prior reporting period to 52 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry decreased 2 percentage points to 20% when compared to the FY21 annual rate of 22%, and the average income increased to \$577 (FY21 \$525). On average, men had 1.9 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² The system capacity increased from the previous 397 beds in FY2020 to 515 beds currently. Additional overflow beds opened 11/15/21.

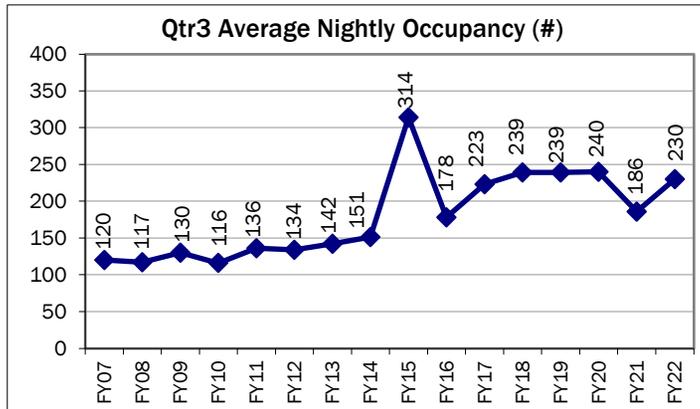
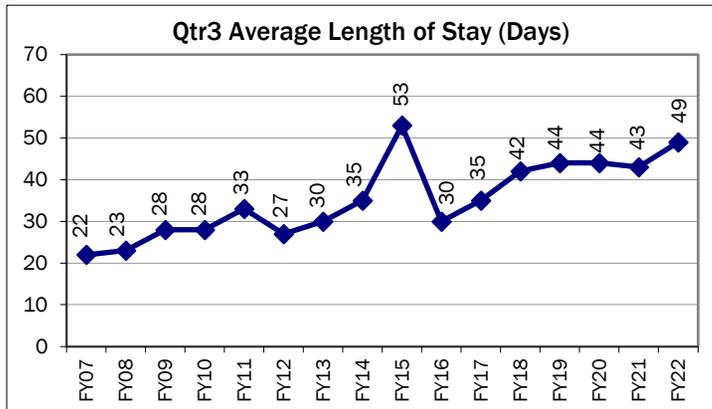
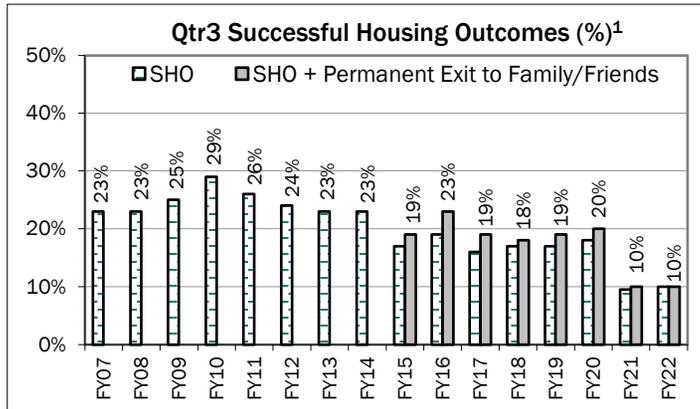
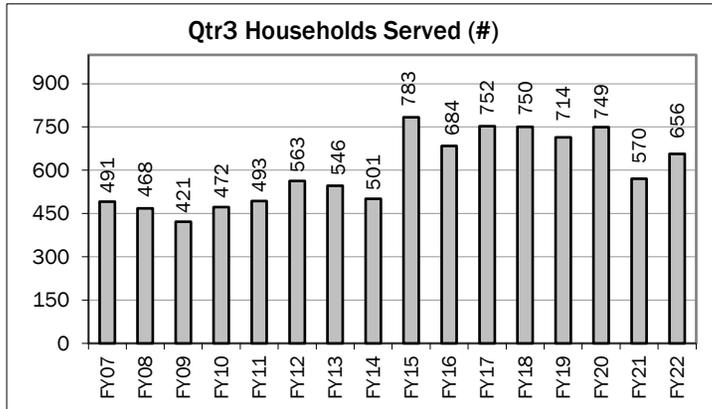
³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁴ Data not available until data migration has been completed.

System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ¹					
	1/1/2022 - 3/31/2022	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)
Women's System	650	656	√	208	230	45	49	√	111	41	≠	25%	10%	≠



DEMOGRAPHICS		Women
Households Served		656
Percent Newly homeless ⁴		N/A
Average Age		44
Women as a percent of total single adults served		30%
Veterans (U.S. Military) served		7
Veterans % of all adults		1%
Average Monthly Household Income		\$621
Percent Working at Entry		19%
Average Daily Waitlist Number		N/A
Race - Black		50%
Race - White		40%
Race - Multi-Racial		8%
Race - Other		2%
Non-Hispanic		96%
Hispanic		4%
Adults 18 - 24 years		7%
Adults 25 - 34 years		23%
Adults 35 - 44 years		25%
Adults 45 - 55 years		22%
Adults 56 - 61 years		17%
Adults 62+ years		6%
Pregnant Women Served		30
Self-Reported Disability (HoH) ³		69%
Franklin County Residents		84%

The number of single women sheltered increased 15% when compared to the same reporting period of the last fiscal year. The success rate at exit is at 10%, same as the FY21 rate. The average length of time homeless increased 6 days from the same reporting period of the prior year. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals out of shelter quickly. The employment rate at entry decreased compared to the FY21 rate of 22% to 19%, and average income increased from \$588 to \$621. On average, women had 2 different stays in shelter during the timeframe. The rapid re-housing program now only serves individuals with high needs and barriers, which makes outcome achievement more difficult.

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Available capacity is based on COVID impacted, modified capacity.

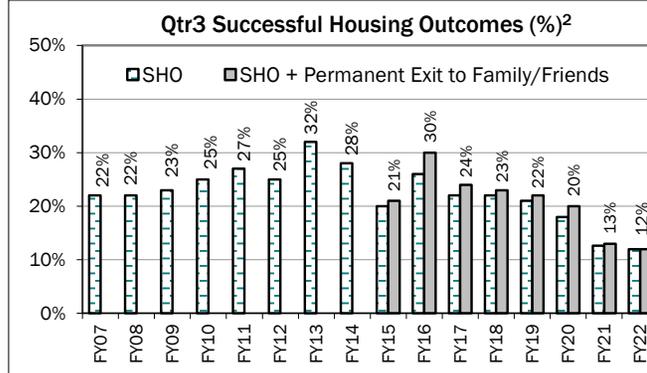
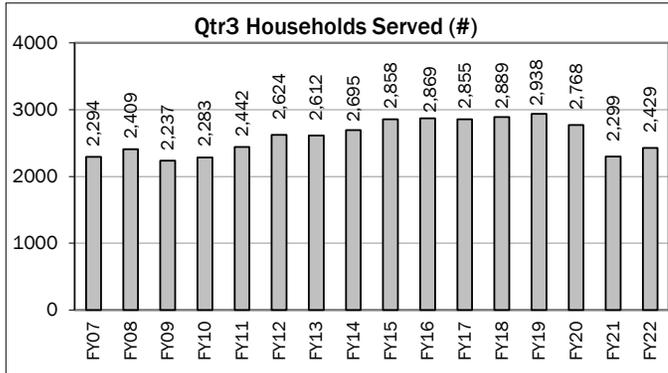
³ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁴ Data not available until data migration has been completed.

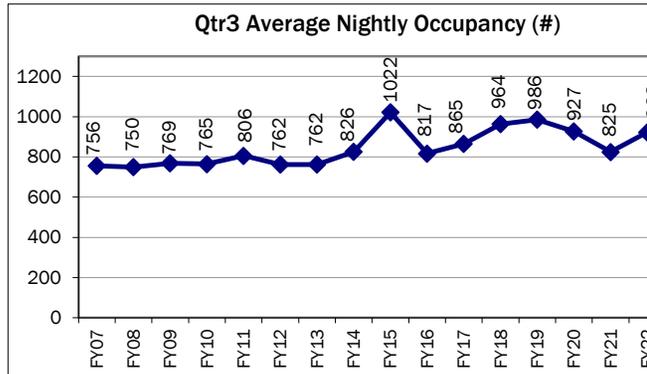
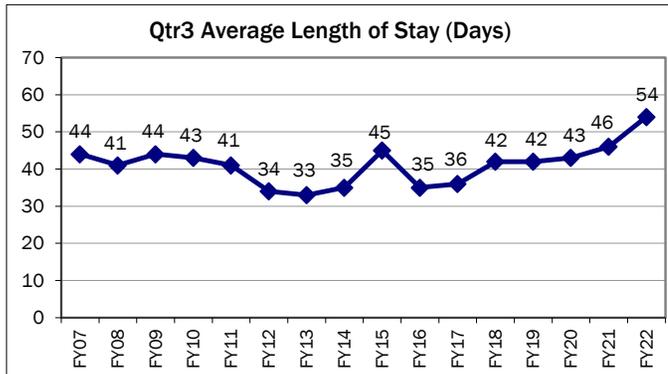
System and Program Indicator Report



FY22 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes ²					
	Goal	Actual	Outcome Achievement	Capacity ³	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2022 - 3/31/2022														
Emergency Shelter System ¹	2,400	2,429	√	837	923	48	54	≠	469	186	≠	30%	12%	≠



DEMOGRAPHICS	Family & Adults
Households Served	2,429
Percent Newly homeless ⁵	N/A
Clients Served	3,106
Adults Served	2,523
Children Served	583
Average Age (HoH)	44
Gender - Male (HoH)	63%
Gender - Female (HoH)	37%
Veterans (U.S. Military) served	118
Veterans % of all adults	5%
Average Monthly Household Income	\$599
Percent Working at Entry	20%
Average Daily Waitlist Number	N/A
Race - Black (HoH)	59%
Race - White (HoH)	33%
Race - Multi-racial (HoH)	6%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults 18-24 years (HoH)	6%
Pregnant Women Served	49
Self-Reported Disability (HoH) ⁴	62%
Franklin County Residents	85%



The number served by the system increased 6% when compared to the same reporting period of the last fiscal year. The successful housing outcome rate decreased 1 percentage point compared to the same period of last fiscal year. The average length of time homeless increased by 8 days to 54 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The average income increased when compared to the FY21 annual rate of \$588 to \$599 currently. We are also noting a slight increase in age for homeless households across all household types. The system served 31 more veterans and 7 less pregnant women than the same reporting period in FY21.

¹ Includes single adult and family shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight; total distinct households served including the youth shelter and overnight program is 2,530. The number of clients served at SIQ shelters is 123 clients in 78 households, and this cohort is excluded from all calculations.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ Available capacity is based on COVID impacted, modified capacity.

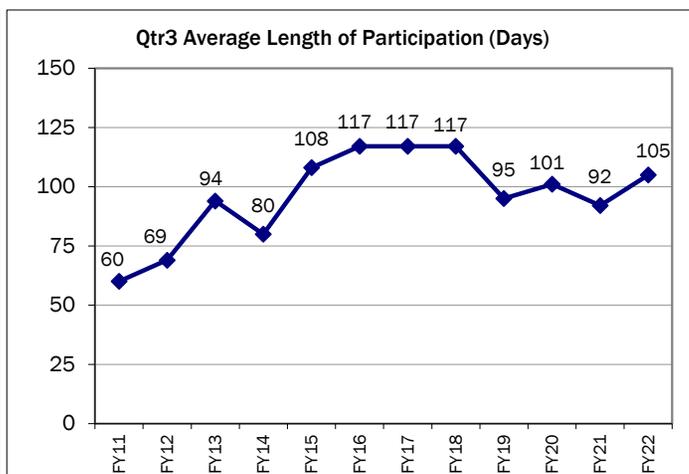
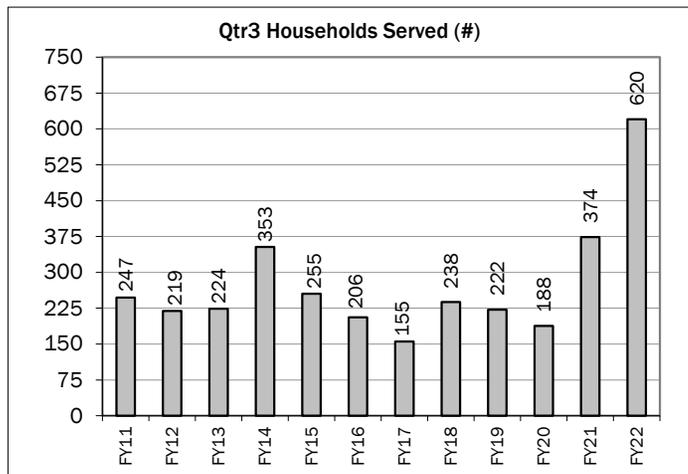
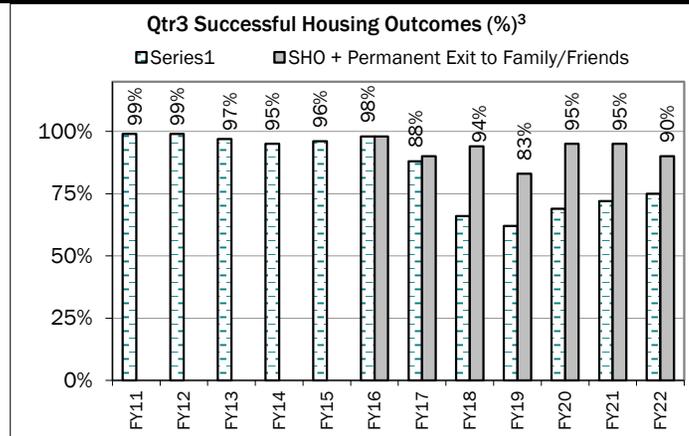
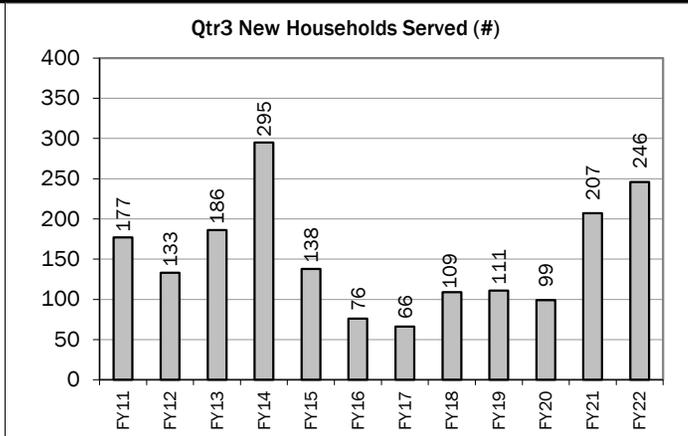
⁴ Self-reported disability includes short term and long-term disability, accounting for the increased rate compared to previous reporting periods.

⁵ Data not available until data migration has been completed.

System and Program Indicator Report



FY22 Prevention	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³					
1/1/2022 - 3/31/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Prevention System ¹	222	246	√	612	620	√	150	105	√	180	222	√	80%	90%	√



DEMOGRAPHICS	Family & Adults
Households Served	620
Clients Served	1,949
Average Age (HoH)	33
Gender - Female (HoH)	89%
Gender - Male (HoH)	11%
Veterans (U.S. Military) served	47
Veterans % of all adults	6%
Average Monthly Household Income	\$786
Percent Working at Entry	39%
Race - Black (HoH)	72%
Race - White (HoH)	21%
Race - Multi-racial (HoH)	5%
Race - Other (HoH)	2%
Non-Hispanic (HoH)	96%
Hispanic (HoH)	4%
Adults Served	747
Children Served	1,202
Mean Family Size ²	3.4
Average Number of Children ²	2.2
Children 0 - 2 years ^{2,4}	32%
Children 3 - 7 years ^{2,4}	32%
Children 8 - 12 years ^{2,4}	21%
Children 13 - 17 years ^{2,4}	14%
Self-reported Disability (HoH)	18%
Pregnant Women Served	77

The number of households served increased 66% when compared to same reporting period of the previous year. The successful housing outcome rate decreased by 5 percentage points to 90%. At exit, 75% of households are stable in their own housing and 15% decided to permanently move in with family/friends. The percent working at entry increased compared to the FY21 annual rate of 28% to 39% currently, coupled with an increase in income from \$696 to \$786. The number of veterans decreased by 33 (41%) and the number of pregnant women served increased by 5 (7%) when compared to the prior fiscal year.

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

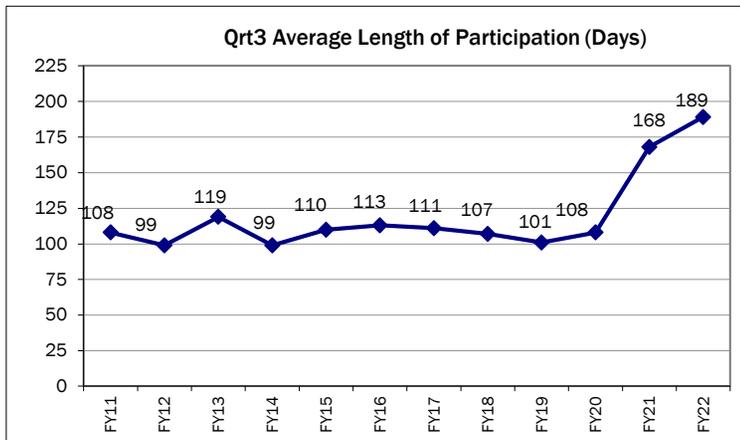
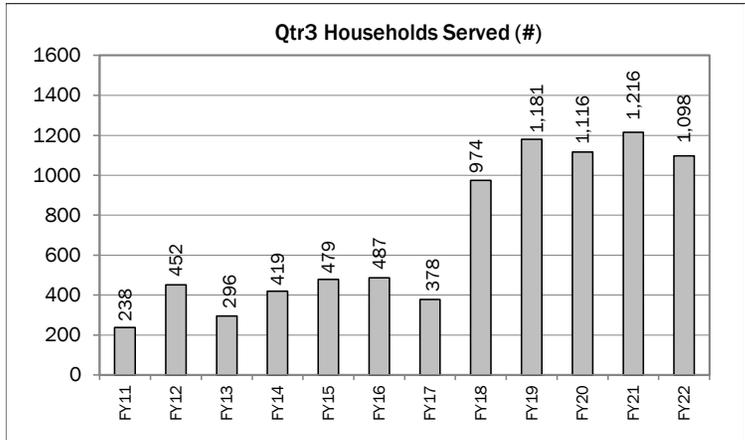
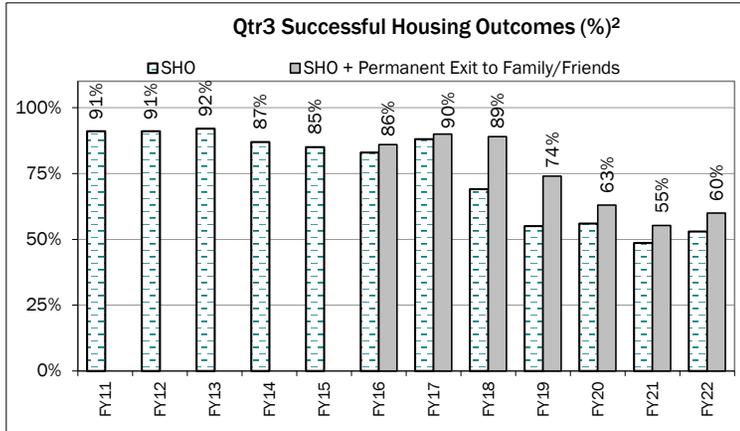
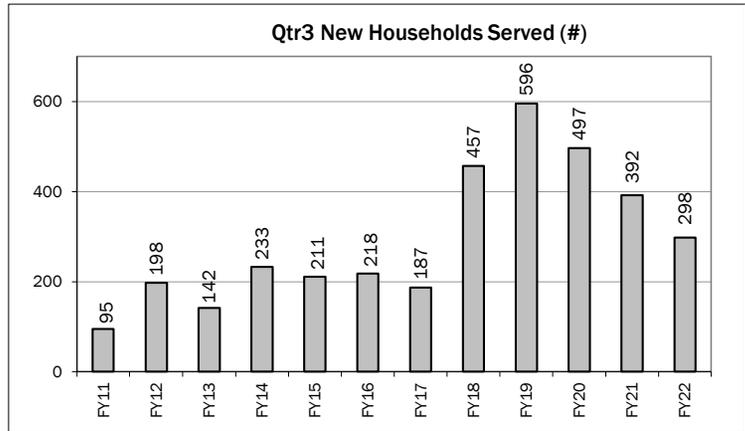
² Data refers to the families served.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Due to rounding percentages do not add up to 100%.

System and Program Indicator Report

FY22 Rapid Re-housing	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²					
1/1/2022 - 3/31/2022	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Rapid Re-housing System ¹	651	298	≠	1,603	1,098	≠	150	189	≠	376	215	≠	60%	60%	√
Single Adults ³	-	210	-	-	728	-	-	170	-	-	129	-	-	53%	-
Families ³	-	88	-	-	370	-	-	227	-	-	86	-	-	72%	-



DEMOGRAPHICS	Family	Single Adults ³
Households Served	370	728
Clients Served	1,269	738
Average Age (HoH)	32	47
Gender - Male (HoH)	6%	71%
Gender - Female (HoH)	94%	29%
Veterans (U.S. Military) served	6	164
Veterans % of all adults	1%	23%
Average Monthly Household Income	\$735	\$722
Percent Working at Entry	34%	24%
Adults Served	467	738
Children Served	802	-
Race - Black (HoH) ⁴	73%	63%
Race - White (HoH) ⁴	21%	29%
Race - Multi-racial (HoH) ⁴	6%	7%
Race - Other (HoH) ⁴	1%	1%
Non-Hispanic (HoH)	96%	97%
Hispanic (HoH)	4%	3%
Mean Family Size	3.4	-
Average Number of Children	2.2	-
Adults 18-24 years (HoH)	29%	12%
Children 0 - 2 years	31%	-
Children 3 - 7 years	31%	-
Children 8 - 12 years	23%	-
Children 13 - 17 years	15%	-
Self-reported Disability (HoH)	39%	81%
Pregnant Women Served	28	8

The number served decreased 10% when compared to the same reporting period of the previous year, despite an increase in system capacity. Rapid Re-housing providers are struggling to keep programs staffed, which directly impacts the number served. Re-housing activities continue to be extremely difficult for our partners in the COVID-19 environment. The success rate at exit increased by 5 percentage points, to 60% currently and the length of participation increased by 21 days to 189 days. Lack of available safe, decent, affordable housing is making it very difficult to successfully move individuals and families out of shelter quickly. The rapid rehousing programs now only serve households with high needs and barriers, which makes outcome achievement more difficult.

¹ System includes HFF Rapid Re-housing, Rapid Re-housing for pregnant women, RRR Intensive, and YHDP Rapid Re-housing programs, VOAIO Rapid Re-housing, TSA Rapid Re-housing and J2H, YMCA Rapid Re-housing and Expansion, Family Rapid Re-housing and DV Rapid Rehousing, Homefull RRR and Expansion, LSS SSVF, and VOAIO SSVF programs.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

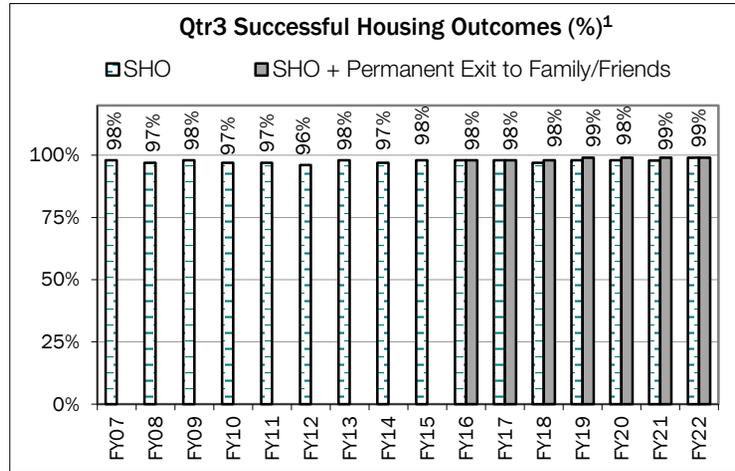
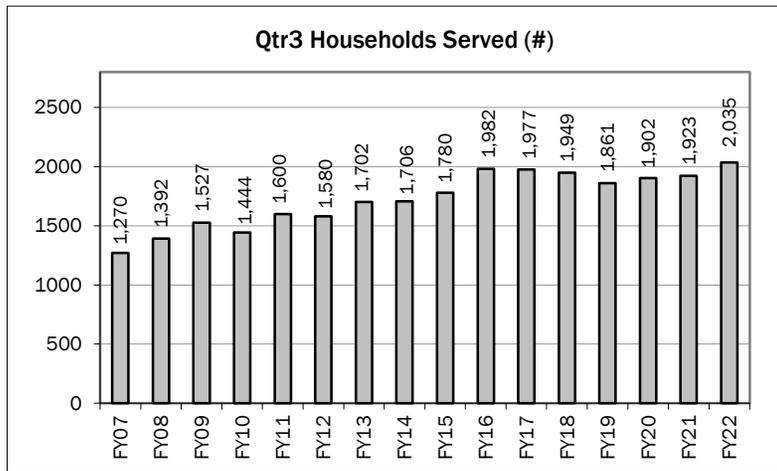
³ No outcome goals were set by subpopulation. Households with only adults are included in the single adult population.

⁴ Due to rounding percentages do not add up to 100%.

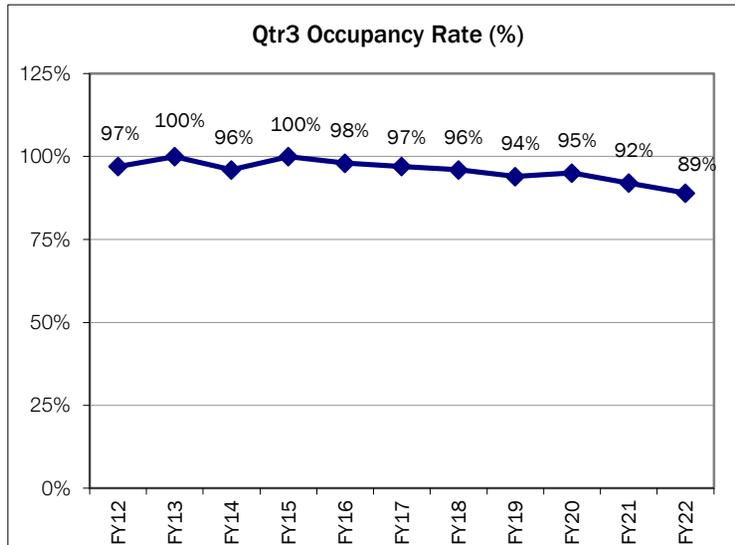
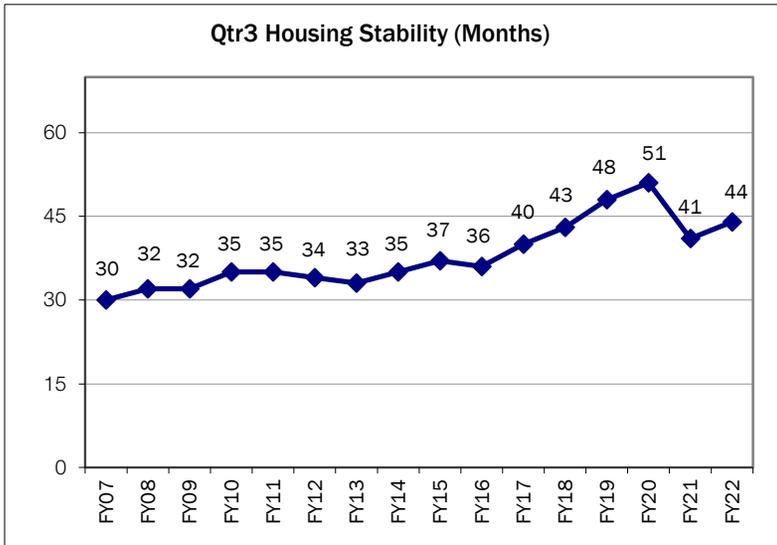
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FY22 Permanent Supportive Housing (PSH) 1/1/2022 - 3/31/2022	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹					
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,153	2,035	√	95%	89%	≠	24	44	√	1,938	2,015	√	90%	99%	√

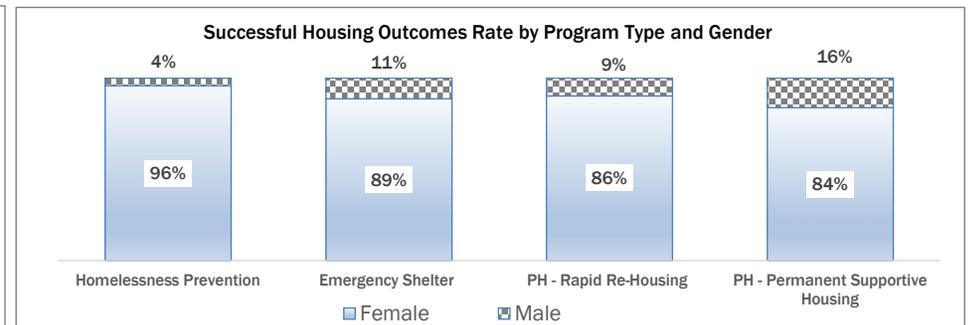
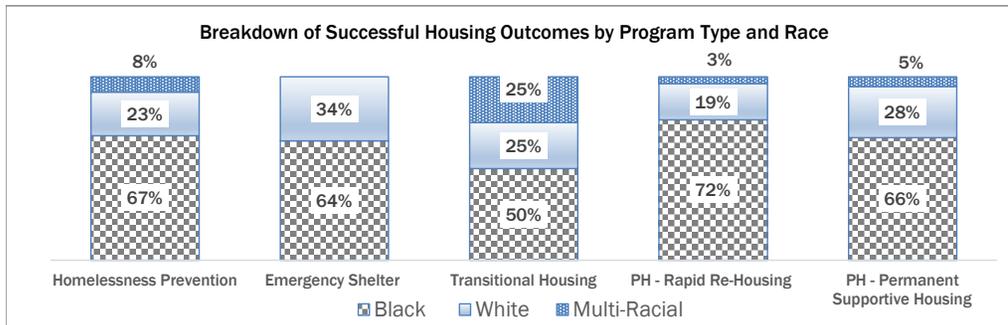


The system continues to perform well with a 6% increase in numbers served. The occupancy rate fell to 89% due to 1) difficulty in finding affordable housing in the community and 2) difficulty in gathering necessary documentation for housing for qualified households. The current (prorated) capacity of Permanent Supportive Housing units in HMIS and reported on here is 2174. VA VASH voucher capacity of 377 is not included.



¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

Special Populations Served: 1/1/2022 - 3/31/2022		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	241	113	0	23	19	92	29
Pregnant Youth Households (18 - 24)	35	17	0	6	3	12	1
Households (25+)	878	364	0	224	1	252	213
Pregnant Households (25+)	74	48	0	13	0	16	4
Total Households Served (#)	1213	540	0	266	23	370	246
Total Households Entered	358	219	0	146	2	89	21
Total Households Exited	378	224	0	134	5	120	2
Successful Housing Outcomes (#) ¹	N/A	209	N/A	44	4	86	246
Successful Housing Outcomes (%) ¹	N/A	93%	N/A	33%	80%	72%	100%
Average Length of Shelter Stay (Days) ²	N/A	94	N/A	78	11	227	41
Average Length of Participation (Days) ²	N/A						
Housing Stability (Months) ²	N/A						
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	73%	N/A	70%	78%	73%	66%
	Race - White (HoH) ⁴	20%	N/A	26%	17%	21%	28%
	Race - Multi-racial (HoH) ⁴	6%	N/A	4%	4%	6%	5%
	Race - Other (HoH) ⁴	1%	N/A	0%	0%	1%	1%
	Gender - Female	95%	N/A	94%	100%	94%	84%
	Gender - Male	5%	N/A	6%	0%	6%	16%
	Gender - Other	0%	N/A	0%	0%	0%	0%
	Non-Hispanic (HoH)	96%	N/A	94%	96%	96%	96%
	Hispanic (HoH)	4%	N/A	6%	4%	4%	4%
	Self Reported Disability	15%	N/A	51%	57%	34%	93%
	Franklin County Residents	95%	N/A	81%	87%	84%	93%



The system-wide number of families served increased by 35% compared to the same period of the last fiscal year. While the rate of families receiving homelessness prevention services increased by 77%, the rate of families in emergency shelter also increased by 43% during the same timeframe. The length of time families participated in programs increased across the board, compared to the same reporting period of the last fiscal year.

¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

³ PH - Rapid Re-Housing households with adults only were excluded from totals.

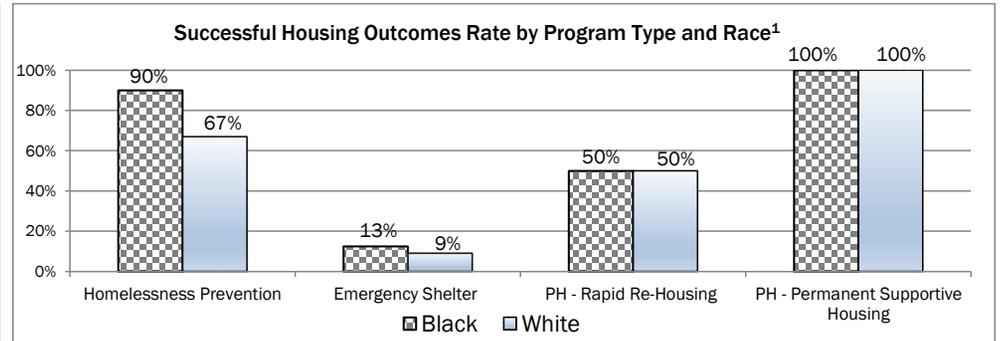
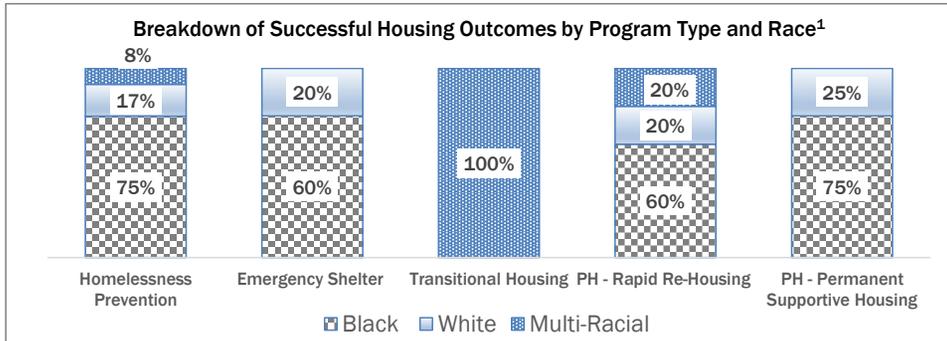
⁴ Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 1/1/2022 - 3/31/2022		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (18 -24)	18	6	1	9	1	3	0
Single Adults (25+)	29	6	0	21	0	5	2
Parenting Youth Households 18-24	35	17	0	6	3	12	1
Parenting Households (25+)	75	48	0	13	0	16	5
Total Households Served (#)	156	77	1	49	4	36	8
Total Households Exited	52	14	1	36	1	9	0
Successful Housing Outcomes (#) ¹	N/A	12	0	5	1	5	8
Successful Housing Outcomes (%) ¹	N/A	86%	0%	14%	100%	56%	100%
Average Length of Shelter Stay (Days) ²							
Average Length of Participation (Days) ²	N/A	72	63	30	10	142	8
Housing Stability (Months) ²							

	DEMOGRAPHICS						
	Race - Black (HoH) ³	73%	0%	71%	75%	69%	75%
	Race - White (HoH) ³	19%	0%	27%	0%	25%	25%
	Race - Multi-Racial (HoH) ³	6%	0%	2%	25%	6%	0%
	Race - Other (HoH) ³	1%	100%	0%	0%	0%	0%
	Non-Hispanic (HoH)	95%	100%	88%	100%	86%	100%
	Hispanic (HoH)	5%	0%	12%	0%	14%	0%
	Self Reported Disability	17%	0%	39%	75%	42%	75%
	Franklin County Residents	95%	100%	86%	75%	86%	100%



The system-wide number of pregnant women served decreased by 12% compared to the same period of the last fiscal year. 7% more pregnant women were served by homelessness prevention projects and less pregnant women were served rapid re-housing (45%), emergency shelters (13%) and transitional housing (67%).

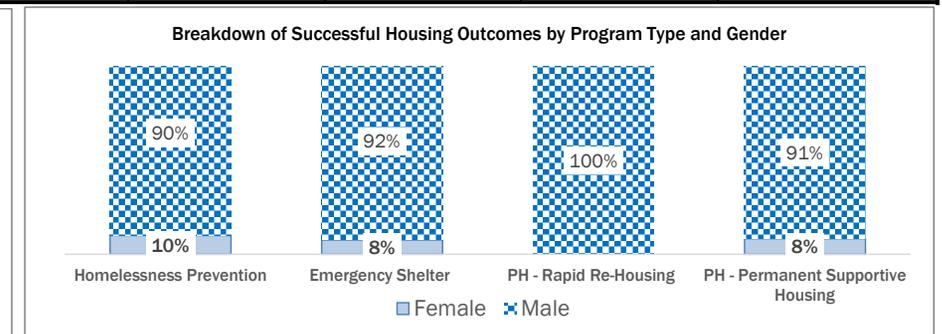
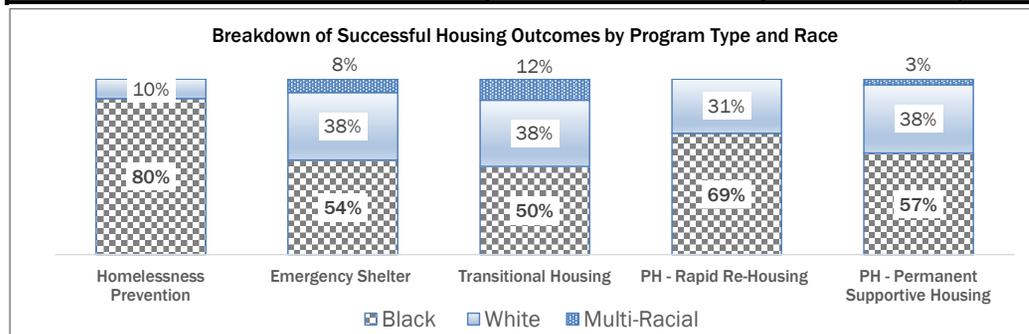
¹ Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing

³ Due to rounding, percentages do not add up to 100%.

Special Populations Served: 1/1/2022 - 3/31/2022		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	4	0	0	0	0	1	3
Single Adults (25+)	776	41	1	114	37	163	564
Parenting Youth Households 18-24	1	0	0	0	0	0	1
Parenting Households (25+)	49	6	0	4	0	6	37
Total Households Served (#)	829	47	1	118	37	170	604
Total Households Exited	109	11	0	77	22	54	20
Successful Housing Outcomes (#) ¹	N/A	10	N/A ⁴	26	8	39	590
Successful Housing Outcomes (%) ¹	N/A	91%	N/A ⁴	34%	36%	72%	98%
Average Length of Shelter Stay (Days) ²	N/A	317	N/A ⁴	54	3	207	54
Average Length of Participation (Days) ²							
Housing Stability (Months) ²							

DEMOGRAPHICS							
Race - Black (HoH) ⁵	66%	100%	53%	59%	58%	57%	
Race - White (HoH) ⁵	30%	0%	42%	38%	38%	38%	
Race - Multi-Racial (HoH) ⁵	2%	0%	4%	3%	4%	3%	
Race - Other (HoH) ⁵	2%	0%	2%	0%	1%	1%	
Gender - Male	89%	100%	94%	100%	96%	91%	
Gender - Female	11%	0%	6%	0%	4%	8%	
Gender - Other	0%	0%	0%	0%	0%	1%	
Non-Hispanic (HoH)	100%	100%	97%	97%	96%	98%	
Hispanic (HoH)	0%	0%	3%	3%	4%	2%	
Self Reported Disability	60%	100%	73%	81%	68%	82%	
Franklin County Residents	98%	100%	77%	81%	78%	91%	



The system-wide number of veterans served remained constant when compared to the same period of the last fiscal year. The number of veterans provided homelessness prevention services decreased by 41% and the number of veterans served in emergency shelters increased by 37%.

¹ Successful outcomes measure for Street Outreach.

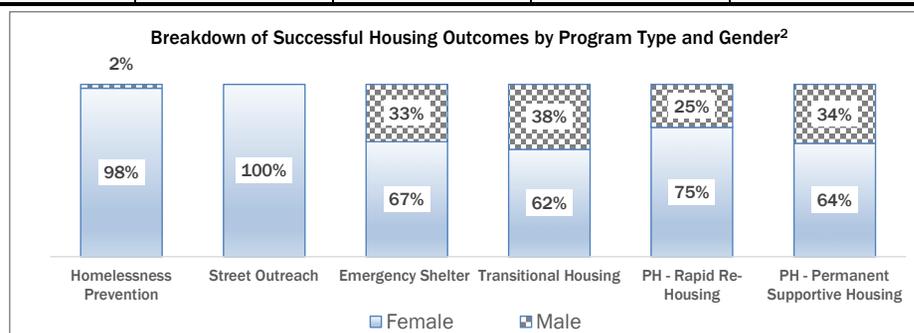
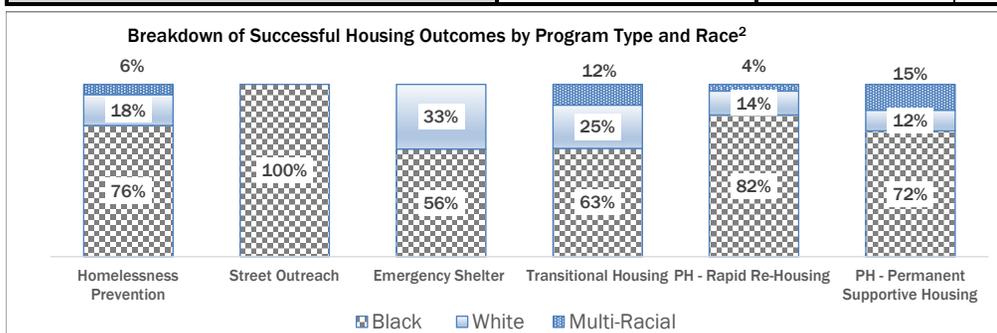
² Average Length of Shelter Stay (Days) measured for Emergency Shelter. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing. VASH vouchers are included under the PH - Permanent Supportive Housing category.

³ VASH vouchers are included under the PH - Permanent

⁴ Program didn't have any household exits; unable to calculate measure.

⁵ Due to rounding, percentages do not add up to 100%

Special Populations Served: 1/1/2022 - 3/31/2022		Transition Age Youth Served by Program Type					
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	81	0	0	81	0	0	0
Unaccompanied Youth 18-24	300	16	7	128	43	90	74
Parenting Youth Households Under 18	0	0	0	0	0	0	0
Parenting Youth Households 18-24	274	130	0	29	22	104	30
Total Pregnant Women Served	66	37	1	2	3	24	2
Total Households Served	653	146	7	237	65	194	104
Total Households Entered	257	46	1	196	11	34	21
Total Households Exited	277	51	2	188	12	67	5
Successful Housing Outcomes (%) ²	N/A	88%	100%	8%	67%	66%	97%
Successful Housing Outcomes (#) ²	N/A	45	2	9	8	44	101
Average Length of Shelter Stay (Days) ³	N/A	126	110	38	9	248	21
Average Length of Participation (Days) ³							
Housing Stability (Months) ³							
DEMOGRAPHICS							
	Race - Black (HoH) ⁴	75%	71%	67%	82%	76%	73%
	Race - White (HoH) ⁴	17%	14%	24%	11%	13%	12%
	Race - Multi-Racial (HoH) ⁴	8%	0%	5%	6%	10%	14%
	Race - Other (HoH) ⁴	1%	14%	3%	2%	0%	1%
	Gender - Female ⁴	98%	100%	52%	74%	74%	63%
	Gender - Male ⁴	2%	0%	44%	22%	25%	35%
	Gender - Other ⁴	0%	0%	4%	5%	2%	2%
	Non-Hispanic (HoH)	97%	100%	92%	97%	93%	95%
	Hispanic (HoH)	3%	0%	8%	3%	7%	5%
	Self Reported Disability	12%	88%	51%	72%	42%	96%
	Franklin County Residents	94%	86%	91%	91%	93%	97%



16% more transition age youth were served this reporting period compared to the same reporting period of the last fiscal year. The number of youth served by homelessness prevention increased by 147%. The number of youth served in PSH increased by 53% and youth in rapid re-housing increased by 7%. The number of youth served in emergency shelters decreased by 17%. The length of time youth participated in programs increased across the board, compared to the same reporting period of the last fiscal year.

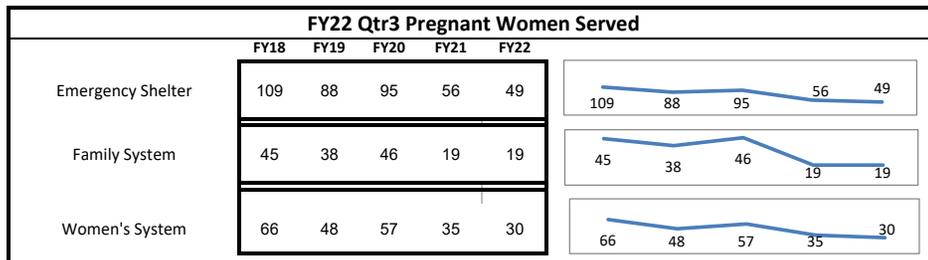
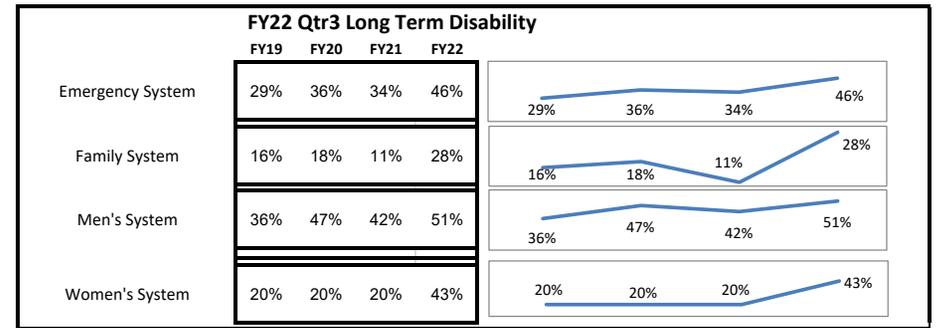
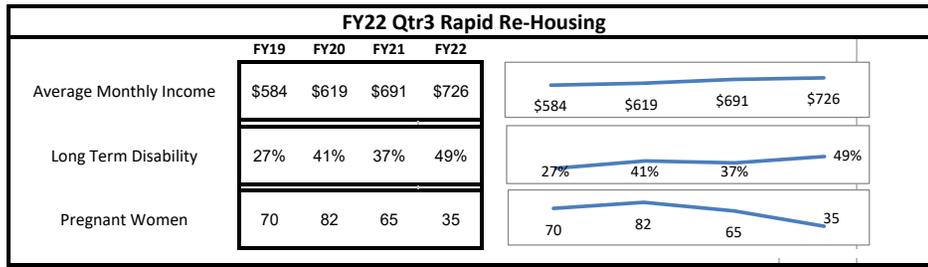
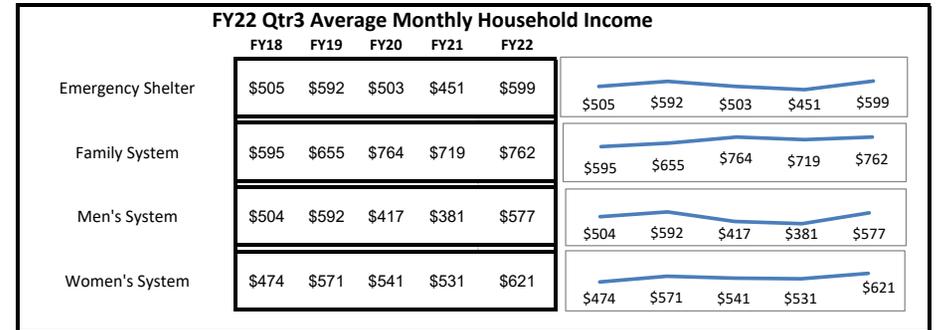
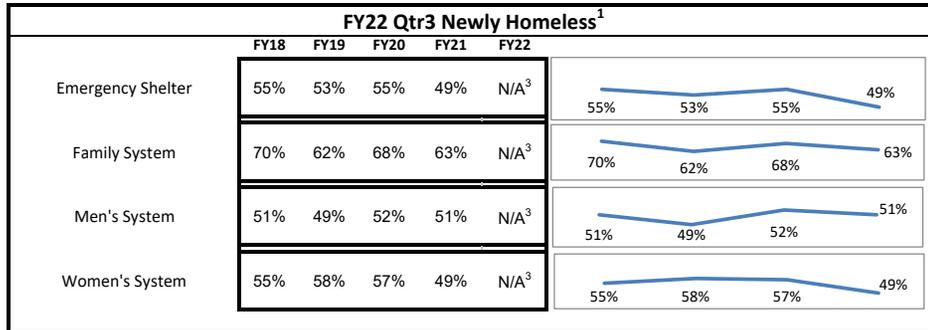
¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were removed from Emergency Shelter ALOS calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 1/1/2022 - 3/31/2022



¹ Did not access a homeless program in the past two years.
² Exited successfully but returned to shelter within 180 days of successful exit.
³ Data not available until data migration has been completed.

HOMELESS HOTLINE	Total Households Served			Average Wait Time (minutes)			Successful Diversion/Outcomes						
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2022 - 3/31/2022													
Gladden Community House - Family Diversion	375	361	√	N/A	N/A	N/A	131	130	√	35%	42%	√	
Netcare - Homeless Hotline (Single Adults)	2,700	2,586	√	<5	1:36	√	675	97	≠	25%	4%	≠	
Netcare - Homeless Hotline (Families)	650	536	√ ⁵	<5	1:36	√	161	181	√	30%	32%	√	

OUTREACH	New Households Served			Total Households Served			Average Length of Participation			Successful Outcomes						Successful Housing Outcomes ³			Usage of CSB DCA (%) ¹						
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2022 - 3/31/2022																									
Maryhaven - Capital Crossroad SID Outreach	25	19	≠	40	29	≠	90	37	√	19	11	≠	75%	79%	√	10	7	≠	55%	64%	√	N/A	0%	N/A	
Maryhaven - Outreach	72	11	≠	232	73	≠	90	171	≠	54	21	≠	75%	64%	≠	30	14	≠	55%	67%	√	25%	14%	≠	
Southeast - PATH Outreach ²	35	15	≠	65	33	≠	90	156	≠	17	7	≠	50%	70%	√	N/A	6	N/A	N/A	86%	N/A	N/A	N/A	N/A	

TRANSITION AGE YOUTH	New Households Served			Households Served			Program Occupancy Rate				Average Length of Shelter Stay (days)			Average Length of Participation / Housing Stability ⁴			Successful Outcomes / Housing Outcomes ³							
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Capacity	Actual	Actual (%)	Outcome Achievement (95% Goal)	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		
1/1/2022 - 3/31/2022																								
Huckleberry House - TAY CARR Team	25	41	√	80	67	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	90	87	√	19	10	≠	75%	48%	≠		
Huckleberry House - Emergency Shelter	N/A	78	N/A	130	81	√ ⁶	16	7	44%	√ ⁶	10	8	√	N/A	N/A	N/A	59	55	√ ⁶	80%	75%	√		
Huckleberry House - TLP TH	N/A	6	N/A	33	26	≠	24	23	94%	√	N/A	N/A	N/A	10	9	√	5	1	≠	80%	33%	≠		
Huckleberry House - TLP RHY TH	N/A	1	N/A	7	8	√	7	7	98%	√	N/A	N/A	N/A	12	8	√	1	1	√	80%	100%	√		
Home for Families - Homelessness Prevention - ODH TAY	9	2	≠	19	29	√	N/A	N/A	N/A	N/A	N/A	N/A	N/A	180	239	≠	9	6	≠	85%	86%	√		
Home For Families - TAY Transition to Home TH	N/A	5	N/A	34	32	√	28	26	93%	√	N/A	N/A	N/A	10	9	√	5	6	√	80%	75%	√		
Home For Families - TAY Transition to Home RRH	6	10	√	34	66	√	N/A	N/A	N/A	N/A	35	46	≠	180	331	≠	3	19	√	55%	79%	√		
Home For Families - TAY RRH	21	17	≠	87	103	√	N/A	N/A	N/A	N/A	35	37	√	180	222	≠	12	24	√	55%	63%	√		

¹ Households that exited successfully without accessing DCA are excluded from calculation.

² The goal of PATH Outreach is to outreach to homeless individuals for the purpose of linking them to ongoing mental health and other treatment.

³ Successful Outcomes for CARR and Emergency Shelter; Successful Housing Outcomes for transitional housing (TH) and rapid re-housing (RRH); Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Average Length of Participation (days) for CARR and RRH; Housing Stability (months) for TH.

⁵ Program served all households that needed services. Successful housing/diversion outcome goals were recalculated based on the number served.

⁶ Program served all youth in need of emergency shelter. Successful Housing Outcomes goal (#) has been recalculated based on actual served.

EMERGENCY SHELTER ⁵	Households Served				Nightly Occupancy				Average Length of Stay (Days)			Successful Housing Outcomes ^{3,4}					
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity ¹	Actual	Actual (%)	Outcome Achievement (Goal: 100%)	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2022 - 3/31/2022																	
FAMILY																	
YMCA - Van Buren Family Shelter	200	183	(17)	√	64	88	137%	√	54	71	≠	68	21	≠	50%	21%	≠
YWCA - Family Center	130	92	(38)	≠	50	47	95%	√	54	84	≠	40	22	≠	50%	52%	√
MEN																	
LSS - Faith Mission - Men's on Grant ²	N/A	254	N/A	N/A	95	92	97%	N/A	45	62	N/A	N/A	28	N/A	25%	17%	N/A
LSS - Faith Mission on 8th ^{2,6}	N/A	194	N/A	N/A	83	80	97%	N/A	45	68	N/A	N/A	14	N/A	25%	12%	N/A
Southeast - Friends of the Homeless - Men's Shelter	525	500	(25)	√	160	155	97%	√	45	38	√	91	32	≠	25%	9%	≠
YMCA - Men's Social Distancing (including overflow) ⁶	1,000	619	(381)	≠	164	164	100%	√	45	35	N/A	N/A	7	N/A	N/A	2%	N/A
YMCA - SIQ Shelter ⁶	N/A	78	N/A	N/A	N/A	7	N/A	N/A	N/A	9	N/A	N/A	1	N/A	N/A	1%	N/A
WOMEN																	
LSS - Faith Mission - Women's on Grant ²	N/A	90	N/A	N/A	38	37	97%	N/A	45	70	N/A	N/A	19	N/A	25%	35%	N/A
YMCA - Van Buren Women's Shelter ⁶	440	366	(74)	≠	158	157	99%	√	45	61	≠	72	22	≠	25%	11%	≠
YMCA - Women's Overflow	450	463	13	√	28	28	100%	√	45	5	√	N/A	0	N/A	N/A	0%	N/A
INEBRIATE																	
Maryhaven - Engagement Center Safety	250	177	(73)	≠	34	25	74%	≠	20	14	√	65	33	≠	30%	21%	≠
Maryhaven - Engagement Center Shelter2Housing	45	19	(26)	≠	16	10	63%	≠	45	67	≠	7	5	≠	25%	42%	√
VA EMERGENCY HOUSING																	
LSS - VA Men & Women	60	56	(4)	√	24	17	73%	≠	45	47	√	18	12	≠	50%	31%	≠
VOAOI - VA Emergency Housing	40	27	(13)	≠	15	14	92%	≠	45	74	≠	13	8	≠	50%	57%	√
AGENCY																	
Lutheran Social Services - Faith Mission ^{2,6}	775	515	(260)	≠	216	210	97%	√	45	69	≠	137	60	≠	25%	20%	√
Lutheran Social Services - Faith Mission - Medical Respite	N/A	31	N/A	N/A	16	6	40%	N/A	N/A	40	N/A	N/A	0	N/A	N/A	0%	N/A

¹ Shelter capacities do not include overflow.

² Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission Men's on Grant, Faith Mission on 8th, and Women's on Grant.

³ Successful outcomes measure for Maryhaven Engagement Center Safety.

⁴ Exit to family (permanent tenure) is a successful housing outcome for all starting 7/1/2015. Exit to friends (permanent tenure) is a successful housing outcome for all starting 7/1/2018.

⁵ Housing services are provided by Rapid Re-housing projects. Some of the measures for emergency shelters are shared with the rapid re-housing programs.

⁶ Social distancing shelter for men opened 3/20/2020. Shelter for Isolation and Quarantine opened 4/1/2020. Faith Mission on 8th capacity reduced to 83 from 95. Van Buren Women's capacity increased to 158 from 151.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Site-Based		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
1/1/2022 - 3/31/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	68	66	(2)	√	64	98%	√	24	45	√	61	64	√	90%	97%	√	
Community Housing Network - Cassidy ²	10	10	11	1	√	10	103%	√	24	38	√	9	11	√	90%	100%	√	
Community Housing Network - Creekside Place	23	23	22	(1)	√	22	96%	√	3	8	√	21	22	√	90%	100%	√	
Community Housing Network - East 5th Avenue	38	40	37	(3)	√	37	97%	√	24	53	√	36	36	√	90%	97%	√	
Community Housing Network - Inglewood Court	45	47	45	(2)	√	45	100%	√	24	62	√	42	44	√	90%	100%	√	
Community Housing Network - Marsh Brook Place	40	42	41	(1)	√	39	97%	√	18	16	√	38	40	√	90%	98%	√	
Community Housing Network - North 22nd Street	30	31	31	0	√	29	98%	√	24	57	√	28	29	√	90%	94%	√	
Community Housing Network - Parsons Place	62	65	66	1	√	58	94%	√	15	13	≠	59	64	√	90%	98%	√	
Community Housing Network - Safe Haven	13	16	12	(4)	≠	12	90%	√	24	63	√	14	12	≠	90%	100%	√	
Community Housing Network - Southpoint Place	46	48	48	0	√	45	98%	√	24	53	√	43	45	√	90%	94%	√	
Community Housing Network - Terrace Place	47	49	46	(3)	√	44	94%	√	24	70	√	44	45	√	90%	100%	√	
Community Housing Network - Wilson	8	8	8	0	√	8	100%	√	24	73	√	7	8	√	90%	100%	√	
Maryhaven - Commons at Chantry	50	52	48	(4)	√	46	91%	√	24	67	√	47	48	√	90%	100%	√	
National Church Residences - Commons at Buckingham	77	81	76	(5)	√	75	97%	√	24	71	√	73	74	√	90%	99%	√	
National Church Residences - Commons at Grant	54	57	56	(1)	√	53	98%	√	24	95	√	51	55	√	90%	100%	√	
National Church Residences - Commons at Livingston ²	69	72	74	2	√	72	104%	√	24	52	√	65	71	√	90%	96%	√	
National Church Residences - Commons at Third	71	75	72	(3)	√	69	97%	√	24	48	√	68	71	√	90%	100%	√	
National Church Residences - VOAOL Van Buren Village	60	63	57	(6)	√	56	94%	√	24	51	√	57	57	√	90%	100%	√	
YMCA - 40 West Long Street	84	88	78	(10)	≠	77	92%	√	24	61	√	79	77	√	90%	99%	√	
YMCA - 40 West Long Street SRA	38	40	37	(3)	√	35	91%	√	24	52	√	36	34	√	90%	97%	√	
YMCA - Franklin Station	75	79	78	(1)	√	73	97%	√	24	79	√	71	74	√	90%	100%	√	
YWCA - WINGS	91	96	87	(9)	√	84	93%	√	24	52	√	86	87	√	90%	100%	√	

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Funding allows overleasing.

System and Program Indicator Report



PERMANENT SUPPORTIVE HOUSING - Scattered Sites		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
1/1/2022 - 3/31/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes		10	11	9	(2)	≠	9	90%	√	24	25	√	10	9	√	90%	100%	√
Equitas Health - TRA		89	93	86	(7)	√	84	94%	√	24	123	√	84	85	√	90%	100%	√
Homefull - Leasing		147	154	134	(20)	≠	128	87%	≠	18	18	√	139	133	√	90%	100%	√
Homefull/YMCA - Isaiah Project		160	168	152	(16)	√	146	91%	√	24	33	√	151	148	√	90%	98%	√
Homefull - SRA		185	194	126	(68)	≠	122	66%	≠	15	17	√	175	126	≠	90%	100%	√
Homefull - TRA		246	258	228	(30)	≠	225	92%	√	15	18	√	232	228	√	90%	100%	√
Homefull TRA - EHV ²		304	N/A	85	N/A	N/A	54	18%	N/A	N/A	2	N/A	N/A	85	N/A	N/A	100%	N/A
Homefull TRA Mainstream ²		94	94	44	(50)	≠	40	43%	≠	6	10	√	85	44	≠	90%	100%	√
Veterans Affairs - VASH I-XI ³		377	396	382	(14)	√	372	99%	√	24	56	√	356	375	√	90%	99%	√
VOAOI - Family Supportive Housing		38	40	34	(6)	≠	30	78%	≠	24	49	√	36	34	√	90%	100%	√
YMCA - Scattered Sites HOME		55	58	53	(5)	√	50	91%	√	24	46	√	52	51	√	90%	96%	√

TRANSITIONAL HOUSING		Households Served				Program Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes ¹						
1/1/2022 - 3/31/2022		Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achievement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
VOAOI - Veterans		40	35	37	2	√	17	43%	≠	4	3	≠	18	8	≠	77%	36%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends

² Project in lease-up.

³ Franklin County VASH capacity fluctuates based on need

RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2022 - 3/31/2022																						
Homefull - Rapid Re-housing Single Adults	45	35	⊘	105	74	⊘	35	38	✓	110	78	✓	25	12	⊘	55%	52%	✓	50%	0%	⊘	
Home for Families - Rapid Re-housing Families	44	15	⊘	109	55	⊘	34	57	⊘	125	247	⊘	33	14	⊘	75%	74%	✓	60%	64%	✓	
Home for Families- Rapid Re-housing Families Intensive	15	5	⊘	35	35	✓	34	54	⊘	180	141	✓	11	2	⊘	75%	29%	⊘	60%	29%	⊘	
The Salvation Army - Rapid Re-housing Families	37	10	⊘	91	38	⊘	34	41	⊘	125	163	⊘	28	13	⊘	75%	72%	✓	60%	67%	✓	
The Salvation Army - Job2Housing Families	15	5	⊘	50	24	⊘	34	21	✓	180	147	✓	11	9	⊘	75%	82%	✓	N/A	78%	N/A	
VOAOI - Rapid Re-housing Families	18	10	⊘	46	37	⊘	34	29	✓	125	164	⊘	14	13	✓	75%	100%	✓	60%	100%	✓	
YMCA - Rapid Rehousing Single Adults	210	95	⊘	489	306	⊘	35	36	✓	110	180	⊘	115	47	⊘	55%	44%	⊘	50%	41%	⊘	
YMCA - Rapid Rehousing Single Adults Expansion	150	22	⊘	300	54	⊘	35	35	✓	110	113	✓	55	5	⊘	55%	29%	⊘	50%	44%	⊘	
YMCA - Rapid Rehousing Families	40	24	⊘	70	60	⊘	34	46	⊘	125	141	⊘	30	6	⊘	75%	43%	⊘	60%	0%	⊘	
YWCA - Rapid Rehousing DV	33	19	⊘	163	51	⊘	35	28	✓	180	174	✓	18	12	⊘	55%	57%	✓	N/A	47%	N/A	

PREVENTION	New Households Served			Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of CSB DCA (%) ¹			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
1/1/2022 - 3/31/2022																			
Gladden Community House - Family Homelessness Prevention	150	111	⊘	300	219	⊘	120	70	✓	120	115	✓	80%	88%	✓	60%	78%	✓	
Gladden Community House - FCCS Prevention	29	17	⊘	51	38	⊘	90	88	✓	23	18	⊘	80%	95%	✓	70%	86%	✓	
HFF - Homelessness Prevention for Expectant Mothers	8	8	✓	38	23	⊘	365	330	✓	6	4	⊘	80%	100%	✓	80%	100%	✓	
HFF - Housing for Pregnant Women (Celebrate One) Prevention and RRH	0	29	✓	150	151	✓	180	205	⊘	0	17	✓	75%	81%	✓	80%	33%	⊘	
HFF - Housing Now for Homeless Families	75	46	⊘	125	81	⊘	120	64	✓	111	44	⊘	85%	100%	✓	N/A	0%	N/A	
HFF - Resiliency Bridge	15	15	✓	35	16	⊘	365	N/A ⁴	N/A	13	N/A ⁴	N/A	85%	N/A ⁴	N/A	N/A	N/A ⁴	N/A	
HFF - Success Bridge	15	18	✓	19	46	✓	210	125	✓	13	12	✓	85%	86%	✓	N/A	0%	N/A	

SSVF - Supportive Services for Veteran Families	New Households Served			Total Households Served			Average Length of Shelter Stay (Days) ²			Average Length of Participation (Days)			Successful Housing Outcomes ³						Usage of SSVF DCA (%) ¹		
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
1/1/2022 - 3/31/2022																					
LSS - SSVF Rapid Re-housing and Prevention ²	27	19	⊘	57	50	⊘	35	24	✓	110	129	⊘	20	11	⊘	75%	69%	⊘	80%	71%	⊘
VOAOI - SSVF Prevention	35	8	⊘	73	45	⊘	N/A	N/A	N/A	100	317	⊘	31	10	⊘	90%	91%	✓	90%	89%	✓
VOAOI - SSVF Rapid Re-housing ²	35	10	⊘	72	124	✓	35	22	✓	110	248	⊘	26	28	✓	75%	76%	✓	80%	83%	✓

¹Households that exited successfully without accessing DCA are excluded from calculation.

²Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report. For Job2Housing, ALOP including pregnant women is 197.

³Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴Program didn't have any household exits. Measure could not be calculated.

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