



Until everyone has a place to call home

ANNUAL REPORT FY2021

WHO WE ARE >

GIVE NOW

COMMUNITY SHELTER BOARD leads a

coordinated, community effort to make sure everyone has a place to call home. We bring together 20 agencies across the community to work together as a cohesive system for change, driving effective strategy and productive collaboration.

The Columbus and Franklin County community has counted on Community Shelter Board for 35 years as a key component of a strong civic infrastructure and to help safeguard its most vulnerable neighbors. With the support of a compassionate community, our system of care served 13,000 people last year with homelessness prevention, shelter, street outreach, rapid re-housing, and permanent supportive housing.



BY THE NUMBERS) JULY 1, 2020 – JUNE 30, 2021

GIVE NOW

RESPONDING TO THE COVID PANDEMIC

336 people received shelter and medical care at the shelter for isolation and quarantine.

RAPID RESOLUTION

1,077 families on the brink of homelessness who called the homeless hotline were helped to rapidly resolve their crisis and did not become homeless.

PREVENTION

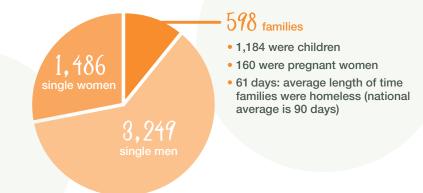
831 families, expectant mothers, and veterans facing homelessness were served by prevention programs. We were able to prevent 88% from becoming homeless by keeping them stably housed.

STREET OUTREACH

465 people were engaged by street outreach teams to work toward safe shelter and housing.

SHELTER

More than 590 families and 4,700 single men and women were kept safe in emergency shelter.



RAPID RE-HOUSING

922 households in shelter were re-housed and stabilized.

SUPPORTIVE HOUSING

More than 2,100 households that experienced long-term homelessness and disabilities were housed in specialized, supportive housing.

STATE OF HOMELESSNESS >



The COVID-19 pandemic has had a devastating effect on Central Ohio's low-income individuals and families, many of whom are just a job loss or illness away from becoming homeless.

Columbus and Franklin County have a serious shortage of affordable housing. There are only 32 affordable homes available for every 100 extremely low-income families in Franklin County who need them. And the cost of rent continues to rise. Combine this with a legacy of discriminatory policies, like redlining and segregation, and the result is more and more very low-income people finding it difficult to keep a roof over their heads.

Community Shelter Board's work on preventing homelessness and quickly re-housing those who do become homeless is more important than ever. CSB is preventing more families from becoming homeless and identifying their housing crisis sooner through the Homelessness Prevention Network.

Over the last 5 years, more than 5,000 households in shelters were re-housed and stabilized.



TERRY'S STORY)

GIVE NOW

Terry wasn't ready to give up on his family. Now they have a place to call home.



Click to view video on YouTube

PARTNERSHIP IN ACTION >

GIVE NOW

Community Shelter Board is proud to honor several incredible people and organizations who have come together during a year like no other to work on behalf of people without a place to call home.



presented by







Matthew Habash and Mid-Ohio Food Collective were recognized with CSB's 2021 Mel Schottenstein Leadership Award. The award honors deep and far-reaching commitment to people facing homelessness, in memory of Melvin Schottenstein's legacy as a founder of Community Shelter Board.

When soup kitchens and other feeding locations closed during the shutdown, Habash and his team stepped up to provide thousands of meals to people facing homelessness. They set up a temporary feeding location in a downtown parking lot, with help from the National Guard, to make sure people didn't go hungry.

PARTNERSHIP IN ACTION)





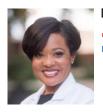
Tony Collins and YMCA of Central Ohio were recognized with CSB's 2021 Nancy Jeffrey Advocate Award. The award honors exemplary work among its partner agencies, in honor of Nancy Jeffrey's legacy as one of its founders.

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When the global pandemic began, Collins and the YMCA brought three new facilities online to assure social distancing in all shelters across the community. This was a herculean effort that was critical to keep the COVID-19 virus from spreading like wildfire in homeless shelters. To safely care for those who are homeless and COVID positive or exposed to COVID, the YMCA worked with Community Shelter Board to open an isolation and quarantine shelter, complete with medical personnel.



Community Shelter Board honored a team of six health professionals with its 2021 Bob Lazarus Unsung Hero Award, in recognition of their collaboration and guidance during the global pandemic. The award honors quiet and steadfast work in the trenches on behalf of people facing homelessness, in memory of Robert Lazarus' lifetime of humble and steady leadership. Honorees include:



Dr. Mysheika Roberts

PUBLIC HEALTH







Dr. Krisanna Deppen



Joe Mazzola

Franklin County Public Health



Sandra Stephenson





Dr. Haileigh Ross #### OhioHealth

Each partner provided advice and counsel to help Community Shelter Board develop systemwide protocols on prevention and response interventions, like masking, symptom and temperature screening in every shelter, and pathways for testing, tracing, and treatment. They provided critical advice and counsel when CSB and YMCA opened an isolation and quarantine shelter. They continue to provide guidance and have helped with vaccination planning and on-site vaccine clinics at all shelters across CSB's network.



FY2021: MANAGING RESOURCES

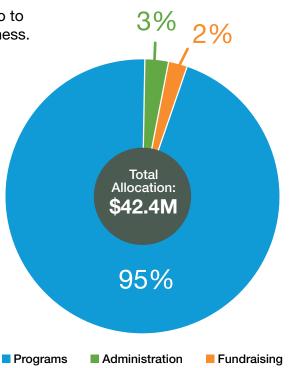
TO BEST SUPPORT A PLACE TO CALL HOME

We keep operating costs low so the majority of resources go to programs focused on solutions for people facing homelessness.

USES	
Programs	95% 40,207,307
Administration	3%1,301,865
Fundraising	2%938,454
	42,447,626

Community Shelter Board is a responsible steward of the public's dollars, spending 95% of our budget on programs for people facing homelessness.

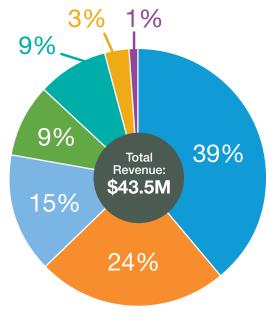
For the FY2021 Form 990, visit <u>www.csb.org</u>. For a copy of the full audited financial statements, contact Community Shelter Board at <u>info@csb.org</u>.



GIVE NOW

COMMUNITY SHELTER BOARD

GIVE NOW



REVENUE FOR FY2021

SOURCES

U.S. Department of Housing & Urban Development	17,030,649
City of Columbus	10,211,208
Franklin County	6,602,001
State of Ohio	3,915,658
Private Contributions	3,730,939
Other	1,456,762
United Way of Central Ohio	618,660

\$43,565,877

U.S. Department of Housing and Urban Development

City of Columbus

Franklin County

- State of Ohio
- Private Contributions
- Other
- United Way of Central Ohio

TOTAL NET ASSETS AT END OF FISCAL YEAR

\$17,074,983

COLLECTIVE IMPACT)

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BOARD OF TRUSTEES

Barbara Benham – Past Chair, Huntington Bancshares Incorporated

Jon Cardi - Secretary, Safelite AutoGlass

Susan Carroll-Boser – Vice Chair, *White Castle*

Amy Dawson - Chair, Fahlgren Mortine

Shannon Ginther, Accenture

Joseph Hayek, Worthington Industries, Inc.

Francie Henry, Fifth Third Bank

Erik Janas, Franklin County Board of Commissioners

Andy Keller, Cardinal Health

Ian Labitue, Kaufman Development

Timothy Miller, Treasurer, Crane Group Co.

Sheila Prillerman, Retired Veteran and Homeless Advocate

Renee Shumate, American Electric Power

Stephen Smith, Bath & Body Works

Élise Spriggs, State Auto Insurance Companies

Michael Stevens, City of Columbus

Sherrice Thomas, Columbus Chamber of Commerce

Jonathan Welty, Ohio Capital Corporation for Housing

Nathan Wymer, Nationwide

HALLMARK INVESTORS JULY 1, 2020-JUNE 30, 2021

\$5,000,000+

City of Columbus Franklin County Board of Commissioners U.S. Department of Housing and Urban Development

\$500,000 - \$4,999,999

Coalition on Homelessness and Housing in Ohio Nationwide and Nationwide Foundation Ohio Development Services Agency Ohio Housing Finance Agency United Way of Central Ohio

GIVING HALL OF FAME.....

These families have invested in Community Shelter Board over a lifetime. Anonymous Family

Anonymous Family

Anonymous Family

The Crane Family

The Nancy and Tad Jeffrey Family

Mary Lazarus and Family

K.C. and Justin McAllister

Nacht Hilbrands Rackoff Families Fund

Lenore Schottenstein and Family

Barbara and Al Siemer

Jane and Tim Stehle

Patti and Steve Steinour

MAJOR INVESTORS JULY 1, 2020-JUNE 30, 2021

\$250,000-\$499,999.....

American Electric Power Foundation

GIVE NOW

\$100,000-\$249,999.....

Anthem Blue Cross Blue Shield Foundation Battelle The Columbus Foundation Bath & Body Works Worthington Industries \$50,000-\$99,999.....

Alliance Data The Wexner Family Cardinal Health Foundation Columbia Gas of Ohio Honda of America Mfg., Inc. The Huntington National Bank Ice Miller LLP The Jeffrey Company

\$25,000-\$49,999.....

Anonymous Family **Big Lots Foundation Energy Transfer** Fifth Third Bank First Financial Bank Ingram-White Castle Foundation Mary Lazarus Ohio Capital Corporation for Housing Mary Anne Orcutt and Stuart Knecht PNC and PNC Foundation The Reinberger Foundation State Auto Insurance Companies WCMH TV - NBC4

\$10,000-\$24,999.....

Accenture Anonymous Anonymous Family George Barrett Columbus Blue Jackets Foundation Columbus Radio Group Cozen O'Connor and National **Subrogation Services** Crane Group Encova Foundation of Ohio Walter and Marian English Fund Fortner Griffin Communications The Harry C. Moores

Family The Jerome M. Kobacker Foundation Kroger Lument M/I Homes Foundation Margaret and Michael Hartshorn K.C. and Justin McAllister The McConnell Family Deborah Neimeth Nordstrom Patti and Steve Steinour Tenby Construction

The Tad and Nancy Jeffrey

Wells Fargo

IGS

Foundation

PARTNER AGENCIES

Our incredibly capable partners are delivering essential services and working for change until everyone has a place to call home.



OHIO & INDIANA

columbus ohio

GIVE NOW



Until everyone has a place to call home

As I thought about how fortunate life had treated me, I wanted to give back to the city I call home. I had previously gone to events and toured facilities of Community Shelter board and felt this was the right organization in which to leave a portion of my assets.

Laurie Kruppa

Include Community Shelter Board in your estate plans through a cash gift, bequest, or endowment. Contact **Katie Ocasio** to learn more. kocasio@csb.org • 614-715-2524

#placeTocallhorne

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