

Process for Referral to SIQ with Positive COVID Test Result in Random Testing in Emergency Shelter or SRO Housing

1. Testing Partner becomes aware of positive COVID test result
2. Testing Partner notifies shelter/SRO of positive test result
 - a. Testing Partner has appropriate contact list for each location
 - b. Testing Partner calls shelter/housing provider as agreed upon (ex: Lower Lights and YMCA)
 - c. Testing Partner emails shelter as agreed upon (ex: Southeast and YMCA)
3. Testing Partner notifies Homeless Hotline of positive test result with basic information on client (Name, DOB, positive test status)
4. Testing partner makes attempt to contact patient/client of positive test result
5. Shelter/Housing Partner notifies Client of positive test result and need to go to SIQ or find other appropriate safe option but can no longer remain in shelter:
 - a. If onsite, be sure Client is masked and have him/her contact Homeless Hotline immediately
 - b. If not currently onsite, attempt to phone client
 - i. Instruct client to call Homeless Hotline for SIQ and/or seek other safe option to isolate
 - ii. If not on site and there is no phone number, inform Client when they present to shelter and they can call Homeless Hotline immediately and/or seek other safe option to isolate
6. Homeless Hotline will complete COVID-19/SIQ questions when Client phones the Hotline. Homeless Hotline will:
 - a. Screen for appropriateness of SIQ (mental health, AOD, ability to isolate and abide by SIQ rules) based on Client self-report
 - b. Provide information to SIQ and report any concerns or 'flags' that come up in discussion
 - c. Refer Client to hospital if there is any overarching concern that may make Client ineligible for SIQ (active addiction reported that requires detox, etc.)
7. SIQ will arrange transportation to SIQ
 - a. Transportation is via ambulance service and available based on their availability
 - b. If transportation has ended or is unavailable, Client will be admitted to SIQ if he/she is able to report there and will be evaluated in AM by medical staff
8. Client is admitted to SIQ by SIQ staff on-site