

# **SYSTEM & PROGRAM LEVEL INDICATOR REPORT**

FY2011  
07/01/10 – 12/31/10

### **Our Mission**

To end homelessness, CSB innovates solutions, creates collaborations, and invests in quality programs.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

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## Overview

System and Program Indicators Reports are published quarterly and furnished to CSB trustees, the Rebuilding Lives Funder Collaborative, and the Continuum of Care Steering Committee. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded shelter, services and permanent supportive housing programs and other Continuum of Care, non-CSB funded programs. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

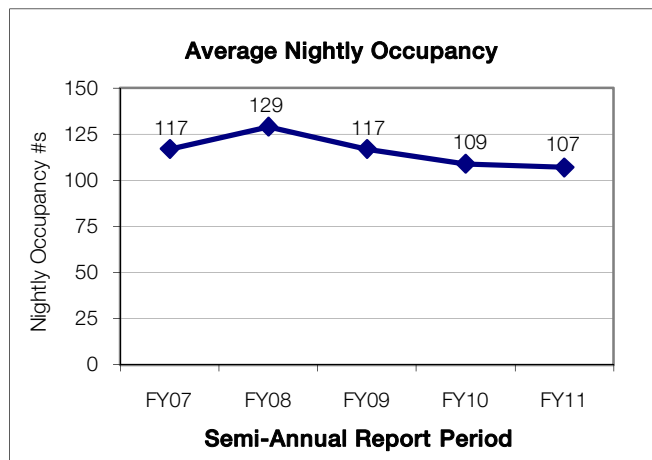
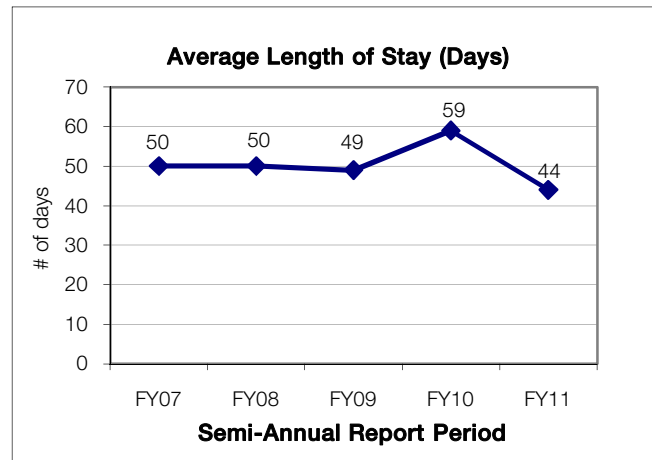
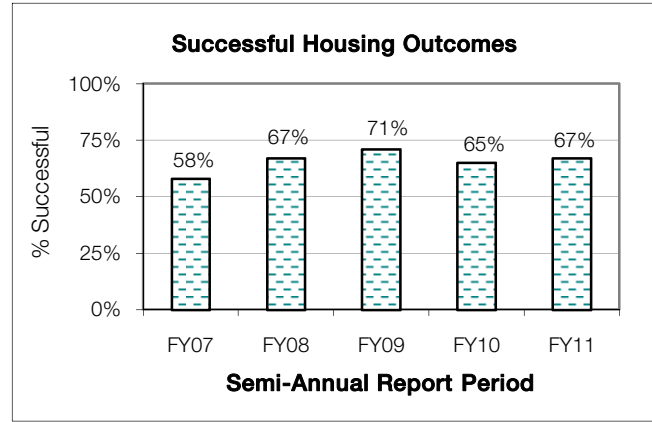
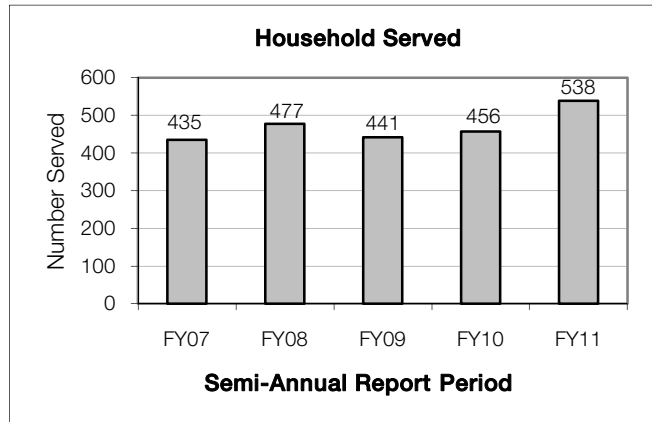
<b>Outcome Achievement:</b>	<b>Key</b>
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

All data generated from the Columbus ServicePoint (CSP) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required CSP data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.

# System and Program Indicator Report

FY11 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2010 - 12/31/2010	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)
FAMILY SYSTEM	398	538	√	96	107	45	44	√	211	303	√	70%	67%	√	No

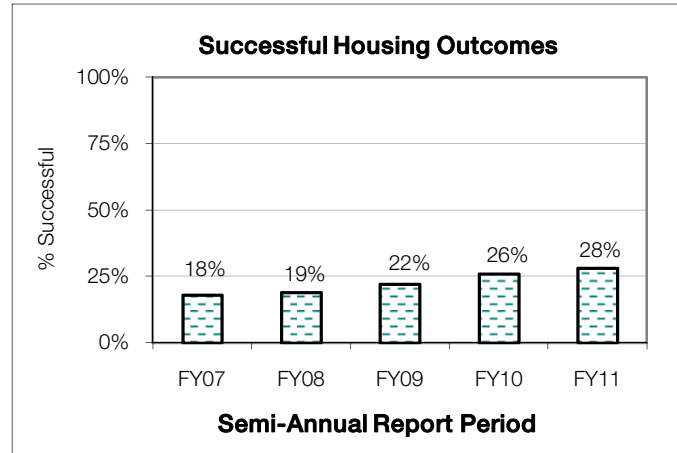
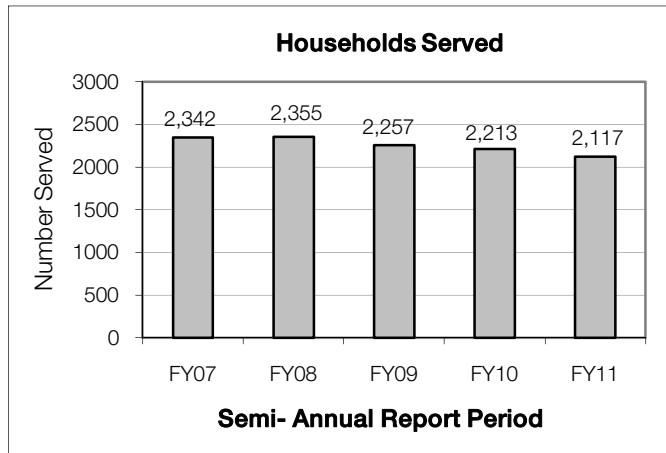


DEMOGRAPHICS	Family
Households Served	538
Clients Served	1,793
Average Age (HoH)	30
Gender - Male (HoH)	10%
Gender - Female (HoH)	90%
Veterans (U.S. Military) all adults	2%
Avg. Monthly Household Income	\$264
Percent Working at Entry (HoH)	18%
Race - White (HoH)	25%
Race - Black (HoH)	70%
Race - Other (HoH)	5%
Hispanic (HoH)	3%
Non-Hispanic (HoH)	97%
Adults Served	694
Children Served	1,099
Mean Family Size	3.3
Average Number of Children	2.1
Children 0 - 2 years	28%
Children 3 - 7 years	37%
Children 8 - 12 years	22%
Children 13 - 17 years	13%

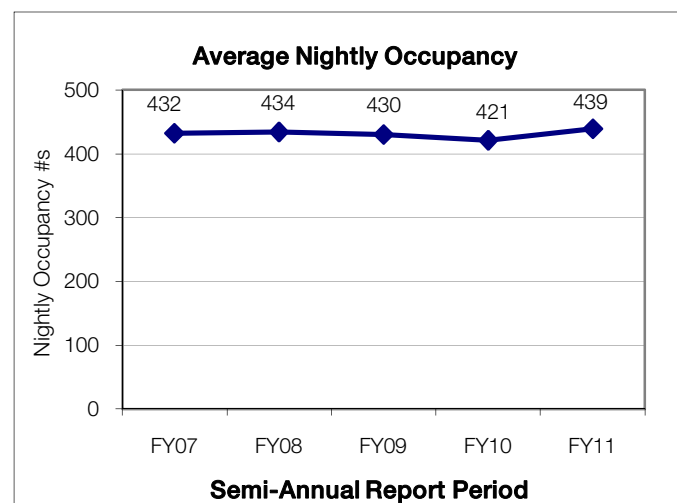
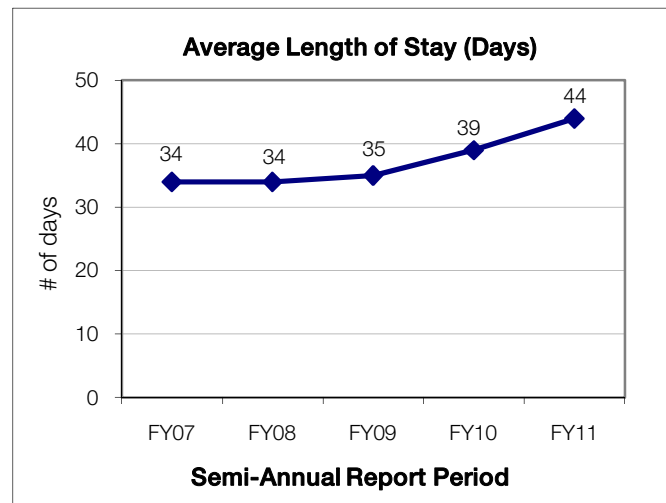
The capacity for the Family System was reduced in FY11 from 120 to 96 units due to the transfer of Tier II Shelter units to the direct housing/rapid re-housing model. As a result, the length of stay (Average Length of Stay) of families in the shelter system decreased substantially. The Family System served 18% more households than during the same period of time last year while maintaining a good performance overall. FY10 and FY11 Average Length of Stay calculations are based on a new, improved methodology.

# System and Program Indicator Report

FY11 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2010 - 12/31/2010	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
MEN'S SYSTEM	2,300	2,117	√	417	439	30	44	≠	471	448	√	25%	28%	√	No



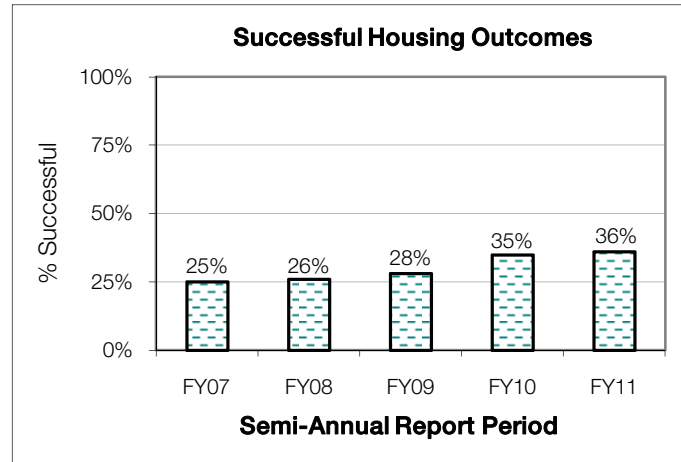
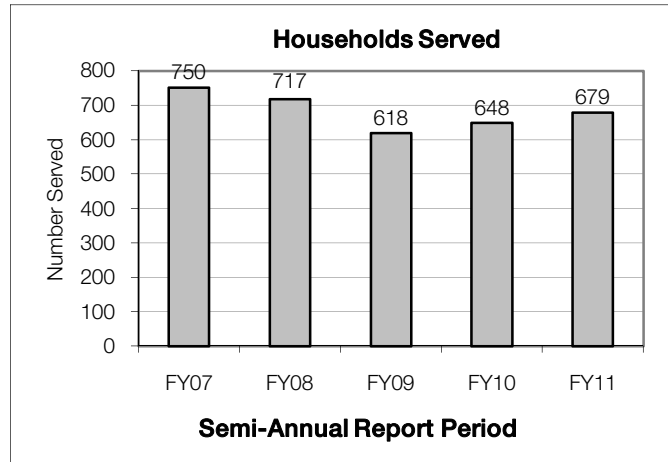
DEMOGRAPHICS	Men
Households Served	2,117
Clients Served	2,117
Average Age (HOH)	43
Men as a percent of total single adults served	76%
Veterans (U.S. Military)	12%
Avg. Monthly Household Income	\$210
Percent Working at Entry	15%
Race - White	37%
Race - Black	59%
Race- Other	4%
Hispanic (HOH)	3%
Non-Hispanic (HOH)	97%



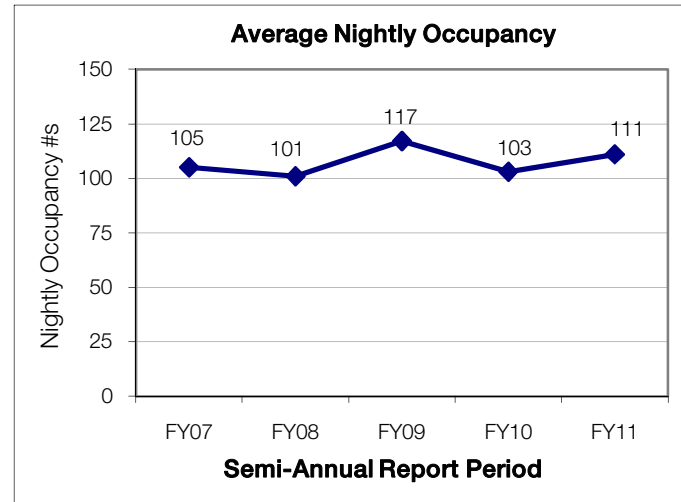
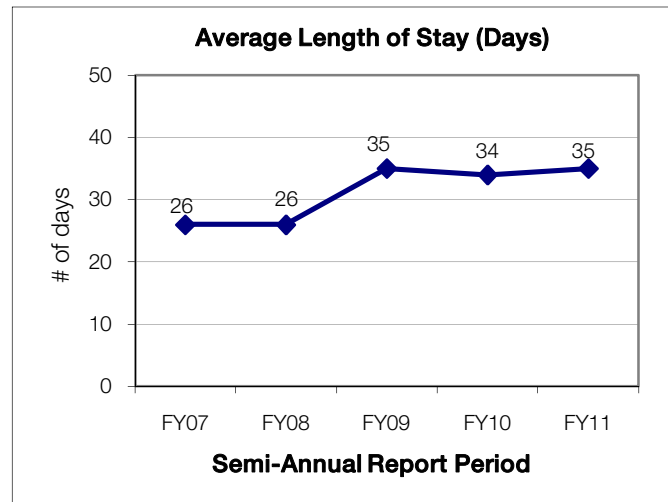
The increase in successful outcomes for the system is encouraging. The increase in the average length of stay is very concerning given that the system experienced a waitlist for services during a portion of the evaluation period and high overflow for the 2nd half of the period. The decrease in the number of individuals served at 4%, is directly attributable to the high length of stay and the system not being able to meet demand. FY10 and FY11 Average Length of Stay calculations are based on a new, improved methodology.

# System and Program Indicator Report

FY11 EMERGENCY SHELTER	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes					System of Concern	
	7/1/2010 - 12/31/2010	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
WOMEN'S SYSTEM	600	679	√	97	111	30	35	≠	126	200	√	25%	36%	√	No



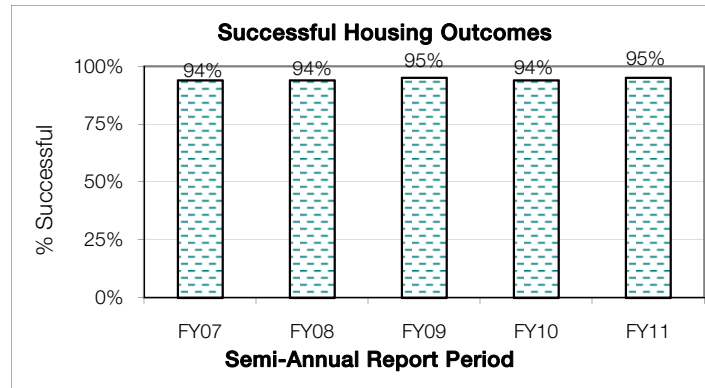
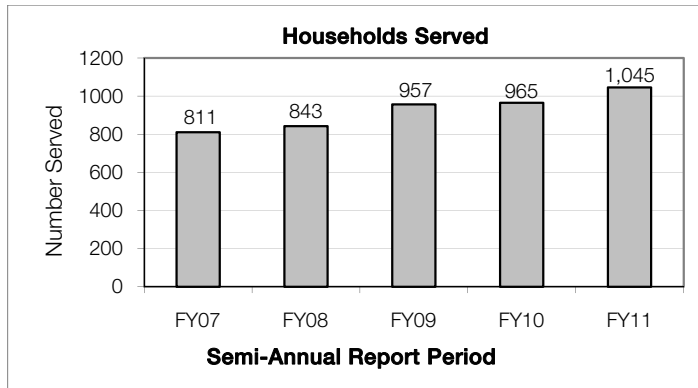
DEMOGRAPHICS	Women
Households Served	679
Clients Served	679
Average Age (HOH)	39
Woman as a percent of total single adults served	24%
Veterans (U.S. Military)	2%
Avg. Monthly Household Income	\$234
Percent Working at Entry	10%
Race - White	43%
Race - Black	53%
Race- Other	4%
Hispanic (HOH)	2%
Non-Hispanic (HOH)	98%



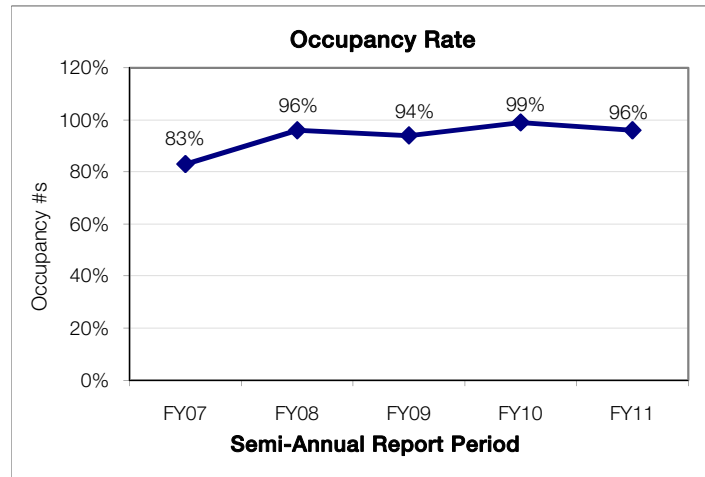
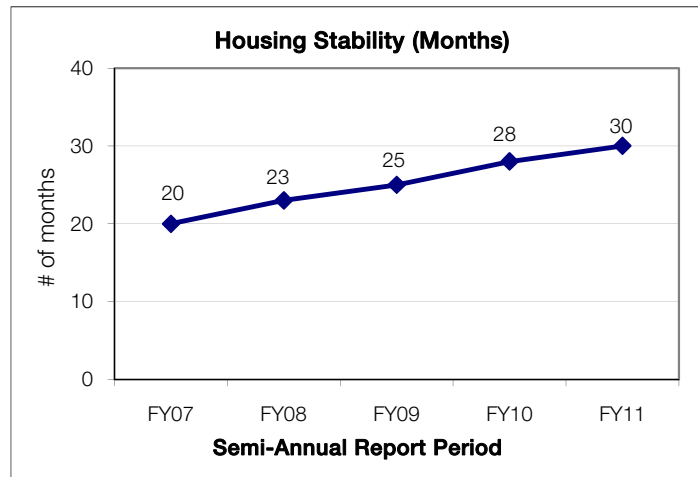
It is worthwhile noting the highest level of successful housing outcomes reported compared to the previous evaluation periods. The system experienced an increase in the number of individuals served at 5%. FY10 and FY11 Average Length of Stay calculations are based on a new, improved methodology.

# System and Program Indicator Report

FY11 Permanent Supportive Housing (PSH) 7/1/2010 - 12/31/2010	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes						System of Concern Yes or No
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
PSH SYSTEM	1,034	1,045	√	95%	96%	√	24	30	√	931	991	√	90%	95%	√	No



The PSH System continues to perform well. Commons at Buckingham, the new NCR supportive housing project was fully leased by the end of September 2010. A CMHA freeze on Section 8 vouchers affected the number of households served by the system and the occupancy rate.





EMERGENCY SHELTER --Single Adult Programs	Households Served				Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes						Movement	Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Actual (%) Goal 20%	Yes or No
7/1/2010- 12/31/2010																	
<b>MEN</b>																	
Faith Mission on 6th <sup>2</sup>	N/A	641	N/A	N/A	110	110	N/A	37	N/A	N/A	109	N/A	N/A	20%	N/A	35%	N/A
Faith Mission on 8th <sup>2</sup>	N/A	421	N/A	N/A	95	95	N/A	49	N/A	N/A	92	N/A	N/A	28%	N/A	36%	N/A
Faith Mission - Men's Overflow <sup>3</sup>	55	297	242	√	varies	27	30	16	√	N/A	12	N/A	N/A	7%	N/A	57%	No
Friends of the Homeless - Men's Shelter	615	671	56	√	130	135	30	45	≠	121	139	√	25%	26%	√	36%	No
VOAGO Men's Shelter	306	414	108	√	40	39	30	19	√	67	63	√	25%	17%	≠	67%	No
VOAGO VA Emergency Housing <sup>4</sup>	10	48	38	√	10	6	90	23	√	3	22	√	25%	67%	√	10%	No
<b>WOMEN</b>																	
Faith Mission-Nancy's Place <sup>2</sup>	N/A	256	N/A	N/A	42	43	N/A	36	N/A	N/A	104	N/A	N/A	48%	N/A	16%	N/A
Faith Mission - Women's Overflow <sup>3</sup>	26	219	193	√	varies	8	30	7	√	N/A	17	N/A	N/A	9%	N/A	61%	No
Friends of the Homeless - Rebecca's Place	288	271	(17)	√	47	50	30	42	≠	72	66	√	30%	30%	√	15%	No
<b>INEBRIATE</b>																	
Maryhaven Engagement Center	851	696	(155)	≠	50	43	11	12	√	144	103	≠	18%	16%	√	17%	No
<b>AGENCY</b>																	
Lutheran Social Services - Faith Mission <sup>2,3</sup>	1,609	1,259	(350)	≠	247	248	30	43	≠	341	304	≠	25%	30%	√	31%	Yes

<sup>1</sup> Capacity does not include overflow.

<sup>2</sup> Lutheran Social Services is evaluated at the agency level rather than at the individual program level. Inclusive programs are Faith Mission on 6th, Faith Mission on 8th and Nancy's Place.

<sup>3</sup> LSS - Faith Mission Overflow services for Men and Women are evaluated at the individual program level.

<sup>4</sup> Program implemented 11/1/2010. Non-CSB funded program. The Men's system does not include this program.

EMERGENCY SHELTER--Tier I Family Program	Households Served				Nightly Occupancy <sup>2</sup>			Average Length of Stay (Days)			Successful Outcomes						Successful Housing Outcomes <sup>3</sup>						Average FHC Transition Time (Days) <sup>4</sup>			Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity <sup>1</sup>	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Yes or No
7/1/2010- 12/31/2010																										
YWCA Family Center	400	488	88	√	50	62	√	20	25	≠	245	311	√	70%	70%	√	159	231	√	65%	74%	√	7	11	≠	No
YWCA Diversion <sup>5</sup>	N/A	692	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	192	N/A	39%	28%	≠	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

<sup>1</sup> Capacity does not include overflow.

<sup>2</sup> Occupancy goal is applicable only to Tier II Shelters.

<sup>3</sup> Successful housing outcome calculates as x% of the YWCA's successful outcome measurement, which includes exits to both Tier II shelters and permanent housing.

<sup>4</sup> The Average Transition Time measures the average number of days households receive shelter services from shelter entry to entry/enrollment into the FHC program.

<sup>5</sup> Successful outcomes represent successfully diverted households that did not enter the YWCA Family Center.

EMERGENCY SHELTER--Tier II Family Programs	Households Served				Nightly Occupancy <sup>2</sup>			Average Length of Stay (Days)			Successful Housing Outcomes						Program of Concern
	Goal (#)	Actual (#)	Variance	Outcome Achievement	Capacity	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2010- 12/31/2010																	
Homeless Families Foundation <sup>6</sup>	97	105	8	√	38	36	√	80	86	√	47	61	√	70%	88%	√	No
VOAGO Family Shelter <sup>6</sup>	21	25	4	√	8	8	√	80	103	≠	9	14	√	70%	78%	√	No

<sup>6</sup> A portion of Tier II capacity transitioned to direct housing/rapid re-housing.

SUPPORTIVE HOUSING	Households Served					Program Occupancy <sup>1</sup>			Housing Stability (Months)			Successful Housing Outcomes					Program of Concern	
	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Attainment of Goal	Goal (# of months)	Actual (# of months)	Attainment of Goal	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Yes or No
7/1/2010- 12/31/2010																		
Community Housing Network-Briggsdale	25	27	30	3	√	23	92%	√	21	23	√	24	28	√	90%	93%	√	No
Community Housing Network-Community ACT	42	46	52	6	√	41	98%	√	12	21	√	39	48	√	85%	92%	√	No
Community Housing Network-East 5th Avenue	38	42	39	(3)	√	36	95%	√	24	34	√	38	35	√	90%	90%	√	No
Community Housing Network-North 22nd Street	30	33	37	4	√	28	93%	√	24	32	√	30	35	√	90%	95%	√	No
Community Housing Network-North High Street	33	36	35	(1)	√	33	100%	√	24	37	√	32	34	√	90%	97%	√	No
Community Housing Network-Cassady <sup>5</sup>	10	11	13	2	√	10	100%	√	22	30	√	10	12	√	90%	92%	√	No
Community Housing Network-Parsons <sup>2</sup>	25	27	27	0	√	24	96%	√	24	35	√	24	26	√	90%	96%	√	No
Community Housing Network - RLPTI <sup>2</sup>	108	119	120	1	√	106	98%	√	23	30	√	107	115	√	90%	96%	√	No
Community Housing Network-Safe Havens <sup>3</sup>	13	17	16	(1)	√	14	108%	√	24	51	√	15	15	√	90%	94%	√	No
Community Housing Network-St. Clair <sup>6</sup>	26	29	30	1	√	27	104%	√	18	26	√	26	29	√	90%	97%	√	No
Community Housing Network-Southpoint Place	46	51	50	(1)	√	45	98%	√	12	18	√	46	47	√	90%	94%	√	No
Maryhaven Commons at Chantry	50	55	54	(1)	√	49	98%	√	19	26	√	50	50	√	90%	93%	√	No
National Church Residences-Commons at Grant	50	55	52	(3)	√	50	100%	√	24	42	√	50	51	√	90%	98%	√	No
National Church Residences-Commons at Buckingham <sup>4</sup>	75	72	77	5	√	60	80%	N/A	N/A	5	N/A	65	75	√	90%	97%	√	No
Southeast-Scattered Sites <sup>2</sup>	120	132	123	(9)	√	111	93%	√	12	37	√	119	115	√	90%	93%	√	No
YMCA-40 West Long Street	105	116	125	9	√	104	99%	√	22	31	√	104	117	√	90%	94%	√	No
YMCA-Sunshine Terrace	75	83	87	4	√	74	99%	√	24	40	√	75	84	√	90%	97%	√	No
YWCA-WINGS	69	76	78	2	√	66	96%	√	24	30	√	68	74	√	90%	95%	√	No

<sup>1</sup> Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity. The goal is 95% for the occupancy rate.

<sup>2</sup> The following PSH programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Parsons (SRA/15 households); RLPTI (TRA/19 households); Southeast Scattered Sites (TRA/2 households).

<sup>3</sup> Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

<sup>4</sup> Program in lease-up during FY11 Q1.

<sup>5</sup> CHN's commitment for Cassady is 10 units; there were 11 Rebuilding Lives eligible tenants residing in the program during this period.

<sup>6</sup> CHN's commitment for St. Clair is 26 units; there were 27 Rebuilding Lives eligible tenants residing in the program during this period.

HUD CoC FUNDED PROGRAMS <sup>1</sup>	Capacity	Households Served				Program Occupancy Rate <sup>2</sup>			Housing Stability (Months)			Successful Housing Outcomes						Program of Concern Yes or No
		Goal (#)	Actual (#)	Variance	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2010- 12/31/2010																		
<b>Transitional Housing</b>																		
Amethyst-RSvP	8	23	34	11	√	85%	88%	√	2	1	√	14	20	√	77%	80%	√	No
Huckleberry House-Transitional Living Program	24	36	35	(1)	√	98%	92%	≠	10	8	√	9	13	√	77%	100%	√	No
Friends of the Homeless-New Horizons	36	69	71	2	√	95%	89%	≠	4	5	√	21	26	√	77%	65%	≠	No
VOAGO - Veterans <sup>3</sup>	40	50	119	69	√	95%	100%	√	4	3	√	37	27	≠	77%	33%	≠	No
<b>Permanent Supportive Housing</b>																		
Community Housing Network-Family Homes <sup>4</sup>	15	17	17	0	√	95%	100%	√	12	30	√	14	15	√	80%	88%	√	No
Community Housing Network-Wilson	8	9	8	(1)	≠	95%	100%	√	12	92	√	7	8	√	80%	100%	√	No
VOAGO - Family Supportive Housing	30	33	34	1	√	95%	100%	√	15	31	√	26	31	√	80%	91%	√	No
<b>Shelter Plus Care</b>																		
Amethyst-SPC	92	110	120	10	√	95%	89%	≠	12	23	√	88	97	√	80%	81%	√	No
Columbus AIDS Task Force-TRA <sup>5</sup>	89	97	96	(1)	√	95%	103%	√	24	60	√	78	94	√	80%	98%	√	No
Community Housing Network-SRA SPC <sup>4,5</sup>	172	189	229	40	√	95%	113%	√	12	38	√	151	219	√	80%	96%	√	No
Community Housing Network-TRA SPC <sup>4,5</sup>	149	164	164	0	√	95%	101%	√	12	37	√	131	163	√	80%	99%	√	No
Faith Mission-Shelter Plus Care	9	10	10	0	√	95%	78%	≠	24	41	√	8	10	√	80%	100%	√	No
Total Shelter Plus Care	511	570	619	49	√	95%	103%	√	N/A	N/A	N/A	456	583	√	80%	94%	√	No

<sup>1</sup> Programs are non-CSB funded. Goals for these programs were set by each agency/program in accordance to the CoC set standards, if applicable.

<sup>2</sup> Occupancy rates are calculated by dividing the occupancy number, which is rounded off to the nearest whole number, by the program capacity.

<sup>3</sup> VOAGO- Veterans is not a HUD COC funded program but receives VA funding. As of 01/01/2011 it is mandatory for this program to participate in CSP.

<sup>4</sup> The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA/7 households); CHN-Parsons (SRA/15 households); RLPTI (TRA /19 households); Southeast Scattered Sites (TRA/2 households).

<sup>5</sup> Occupancy rate exceeds 100% because CMHA allowed providers to over lease.

DIRECT HOUSING/RAPID RE-HOUSING	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$) <sup>1</sup>			Usage of CSB DCA (%) <sup>1</sup>			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2010- 12/31/2010																									
Direct Housing-The Salvation Army	95	95	√	132	146	√	13	13	√	100	114	≠	85	83	√	90%	90%	√	\$1,000	\$1,225	≠	90%	91%	√	No
Job2Housing -The Salvation Army <sup>2</sup>	20	16	≠	40	39	√	15	13	√	180	180	√	18	18	√	90%	90%	√	\$5,484	\$1,931	√	100%	100%	√	No
Direct Housing - Homeless Families Foundation <sup>5</sup>	6	21	√	12	31	√	15	26	≠	100	89	√	5	16	√	90%	100%	√	\$1,000	\$841	√	90%	94%	√	No
Direct Housing - VOAGO Families <sup>5</sup>	28	38	√	38	51	√	15	13	√	100	99	√	22	22	√	90%	92%	√	\$1,000	\$1,000	√	90%	75%	√	No
Direct Housing - VOAGO Rapid Re-housing Single Adults <sup>5</sup>	16	25	√	16	25	√	30	37	≠	N/A	30	N/A	N/A	0	N/A	75%	0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	No
Transition - CSB Transition Program <sup>3</sup>	N/A	N/A	N/A	500	582	√	N/A	N/A	N/A	N/A	N/A	N/A	490	575	√	98%	99%	√	\$900	\$807	√	98%	99%	√	No

PREVENTION	New Households Served			Total Households Served			Average Length of Stay (Days)			Average Length of Participation (Days)			Successful Housing Outcomes						Usage of CSB DCA (Average \$) <sup>1</sup>			Usage of CSB DCA (%) <sup>1</sup>			Program of Concern
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2010- 12/31/2010																									
Prevention - Gladden Community House	N/A	N/A	N/A	160	214	√	N/A	N/A	N/A	N/A	N/A	N/A	155	213	√	97%	100%	√	N/A	N/A	N/A	N/A	N/A	N/A	No
Stable Families - Communities In Schools <sup>3, 4</sup>	93	125	√	141	154	√	N/A	N/A	N/A	100	93	√	83	121	√	90%	95%	√	\$1,000	\$953	√	90%	93%	√	No
Stable Families - CIS Weinland Park Expansion <sup>7</sup>	24	17	N/A	34	30	N/A	N/A	N/A	N/A	100	114	N/A	22	19	N/A	90%	100%	N/A	\$1,000	\$777	N/A	90%	89%	N/A	N/A

OUTREACH	New Households Served			Total Households Served			Successful Outcomes						Successful Housing Outcomes						Usage of CSB DCA (%) <sup>1</sup>			Program of Concern	
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement		Yes or No
7/1/2010- 12/31/2010																							
Maryhaven Outreach	150	151	√	170	184	√	105	85	≠	70%	57%	≠	53	22	≠	50%	26%	≠	25%	10%	≠	Yes	

<sup>1</sup> Use of CSB DCA includes CSB funding only.

<sup>2</sup> Program implemented as of March 2010.

<sup>3</sup> Includes households served with HPRP and non-HPRP funding.

<sup>4</sup> Exclusive of Weinland Park activity.

<sup>5</sup> A portion of Tier II capacity transitioned to direct housing/rapid re-housing. Transfer clients are excluded from the ALOS calculation. ALOS is a new measure for these programs.

<sup>6</sup> Program implemented as of November 2010.

<sup>7</sup> Program is ceasing CSP data entry. CSB will no longer fund or report on this program.

Other	New Households Served			Total Households Served			Submitted SSI/SSDI Applications					Successful SSI/SSDI Applications			Submitted Other Applications					Program of Concern			
	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)		Actual (%)	Outcome Achievement	
7/1/2010- 12/31/2010																							
Benefits Partnership-YWCA	178	189	√	205	309	√	99	103	√	42%	33%	≠	40%	11%	≠	134	135	√	58%	44%	≠	No	

HPRP Programs	Total Households Served			Average Length of Participation (Days)			Successful Housing Outcomes					Usage of CSB DCA (Average \$)			Usage of CSB DCA (%)				
	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
7/1/2010- 12/31/2010																			
Stable Families - Communities in Schools HPRP <sup>1</sup>	N/A	310	N/A	N/A	86	N/A	N/A	271	N/A	N/A	96%	N/A	N/A	\$948	N/A	N/A	93%	N/A	
Community Housing Network - ADAMH Prevention	45	83	√	90	165	≠	25	82	√	83%	99%	√	N/A	\$1,760	N/A	N/A	95%	N/A	
Gladden Community House - Single Adult Prevention	60	247	√	30	27	√	56	251	√	93%	100%	√	\$657	\$1,117	≠	100%	92%	√	
CSB Transition - HPRP DCA <sup>1</sup>	N/A	399	N/A	N/A	N/A	N/A	N/A	399	N/A	N/A	100%	N/A	N/A	\$962	N/A	N/A	100%	N/A	

	Total Households Served			Shelter Linkage			Successful Diversion Outcomes					
	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2010- 12/31/2010												
Lutheran Social Services - Centralized Point of Access (CPOA)	3,100	3,264	√	75%	90%	√	642	618	√	18%	16%	√

<sup>1</sup>Contract to date reporting.



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