

## Monthly Report on Program Occupancy Rates for Supportive Housing Programs

Definition of program occupancy rate: A percentage that reflects the average number of tenants residing in a program per night relative to the program capacity.

| capacity.  |  |  |
|--|--|--|
| Purpose of Report: To mo                         | onitor occupancy rates on an ongoing basis.  |  |
| Date of Data Pull:                               | 9/11/2012  |  |
| Date of report issuance:                         | 9/15/2012  |  |
| Report prepared by: Cath                         | erine Kendall, Database Administrator  |  |
|  |  | nsists of a single calendar month. The occupancy number is ogram and then dividing that sum by the number of days in the |
| Occupancy number: ∑((retenant)) + 1) ÷ number of |  | rogram) - report start date (or entry date in the event of a new   |
|  | calculated by first rounding the program occupancy number to divided by the program capacity, which is defined in the cu |  |
| Limitations of analysis: CS                      | SP data will not have been subjected to quality assurance pri  | or to data extraction.   |
| Report Validation:                               |  |  |
| Report prepared by:                              | Catherine Kendall  | Date Signed:   |
| Report verified by:                              | Keiko Takusagawa   | Date Signed:   |
| Report approved by:                              | Lianna Barbu   | Date Signed:   |



## 2011 - 2012 Average Program Occupancy Rates

|   | FY13                             |        |        |        |        |        |        |        |        |        |        |        |        |        |
|---|----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CSB-funded programs                                       | Current<br>Capacity <sup>1</sup> | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 |
| Community Housing Network-Briggsdale                      | 25                               | 100%   | 100%   | 92%    | 100%   | 100%   | 96%    | 88%    | 92%    | 88%    | 100%   | 100%   | 96%    | 96%    |
| Community Housing Network-Cassady <sup>5</sup>            | 10                               | 100%   | 100%   | 100%   | 110%   | 110%   | 100%   | 100%   | 100%   | 90%    | 90%    | 100%   | 100%   | 100%   |
| Community Housing Network-Community ACT                   | 42                               | 98%    | 95%    | 100%   | 100%   | 95%    | 100%   | 100%   | 95%    | 98%    | 90%    | 93%    | 95%    | 100%   |
| Community Housing Network-East 5th Avenue                 | 38                               | 92%    | 87%    | 95%    | 97%    | 97%    | 95%    | 92%    | 89%    | 89%    | 95%    | 95%    | 92%    | 95%    |
| Community Housing Network-North 22nd Street <sup>5</sup>  | 30                               | 97%    | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 103%   | 103%   | 93%    | 97%    | 90%    | 93%    |
| Community Housing Network-North High Street <sup>5</sup>  | 33                               | 94%    | 97%    | 100%   | 103%   | 103%   | 103%   | 103%   | 100%   | 100%   | 97%    | 94%    | 94%    | 91%    |
| Community Housing Network-Parsons                         | 25                               | 96%    | 96%    | 92%    | 100%   | 100%   | 96%    | 92%    | 92%    | 88%    | 84%    | 88%    | 88%    | 92%    |
| Community Housing Network-RLPTI <sup>S</sup>              | 108                              | 99%    | 100%   | 97%    | 97%    | 97%    | 96%    | 94%    | 94%    | 94%    | 93%    | 92%    | 94%    | 92%    |
| Community Housing Network-Safe Haven <sup>4</sup>         | 13                               | 108%   | 108%   | 100%   | 108%   | 115%   | 115%   | 108%   | 108%   | 115%   | 108%   | 100%   | 92%    | 100%   |
| Community Housing Network-Southpoint Place <sup>5</sup>   | 46                               | 104%   | 102%   | 98%    | 102%   | 100%   | 100%   | 98%    | 98%    | 100%   | 102%   | 100%   | 102%   | 100%   |
| Community Housing Network-St. Clair <sup>5, 9</sup>       | 30                               | 112%   | 119%   | 127%   | 123%   | 127%   | 131%   | 127%   | 119%   | 115%   | 123%   | 123%   | 110%   | 107%   |
| Community Housing Network-Leased Supportive Housing       | 25                               | 96%    | 100%   | 100%   | 96%    | 96%    | 96%    | 96%    | 96%    | 96%    | 96%    | 100%   | 100%   | 92%    |
| Maryhaven Commons at Chantry                              | 50                               | 98%    | 94%    | 94%    | 94%    | 92%    | 88%    | 84%    | 88%    | 94%    | 96%    | 98%    | 98%    | 98%    |
| National Church Residences-Commons at Grant               | 50                               | 100%   | 100%   | 100%   | 100%   | 98%    | 96%    | 96%    | 100%   | 98%    | 96%    | 100%   | 98%    | 100%   |
| National Church Residences-Commons at Buckingham          | 75                               | 100%   | 92%    | 97%    | 100%   | 100%   | 99%    | 99%    | 100%   | 100%   | 100%   | 100%   | 100%   | 97%    |
| National Church Residences-Commons at Livingston          | 25                               | 100%   | 100%   | 100%   | 100%   | 100%   | 96%    | 96%    | 100%   | 100%   | 100%   | 100%   | 96%    | 96%    |
| National Church Residences-Commons at Third <sup>10</sup> | 60                               | NA     | 38%    | 67%    |
| Southeast-Scattered Sites <sup>3, 8</sup>                 | 120                              | 99%    | 99%    | 98%    | 98%    | 98%    | 101%   | 105%   | 103%   | 103%   | 103%   | 100%   | 99%    | 101%   |
| YMCA-40 West Long St <sup>2</sup>                         | 105                              | 99%    | 98%    | 95%    | 96%    | 100%   | 105%   | 105%   | 104%   | 99%    | 98%    | 99%    | 97%    | 97%    |
| YMCA-Sunshine Terrace                                     | 75                               | 96%    | 95%    | 97%    | 96%    | 96%    | 96%    | 96%    | 100%   | 99%    | 99%    | 97%    | 99%    | 100%   |
| YWCA-WINGS <sup>7</sup>                                   | 69                               | 87%    | 91%    | 87%    | 86%    | 90%    | 88%    | 88%    | 88%    | 91%    | 93%    | 93%    | 91%    | 87%    |

<sup>&</sup>lt;sup>1</sup> Per current fiscal year POP

Grey shading denotes a percentage under 95% occupancy rate; goal is for a 95% occupancy rate.

<sup>&</sup>lt;sup>2</sup> Where exceeds 100%, due to pre-leasing in anticipation of exits.

<sup>&</sup>lt;sup>3</sup> The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA /3 households); CHN-RLPTI (TRA /17 households); Southeast Scattered Sites (TRA /2 households).

<sup>&</sup>lt;sup>4</sup> Three of the 13 units can house up to two individuals and these units are frequently but not always assigned to couples in which both partners are Rebuilding Lives eligible.

<sup>&</sup>lt;sup>5</sup> Where exceeding 100%, program served RL individuals in Non-RL units or eligible roommates/couples.

<sup>&</sup>lt;sup>7</sup> Program unable to fill vacancies due to lack of single women meeting the chronic homeless criteria. HUD accepted a change in eligibility criteria for the program in April (WINGS) and September (SPC) 2011. The chronic homeless criteria was replaced with Rebuilding Lives criteria.

<sup>&</sup>lt;sup>8</sup> Where occupancy is greater than 100% as the program was asked to serve more households due to availability of funds.

<sup>&</sup>lt;sup>9</sup> CHN St. Clair capacity increased to 30 as of 07/01/2012.

<sup>&</sup>lt;sup>10</sup>NCR Commons at Third opened 6/29/2012 and is currently in lease-up phase.



## 2011 - 2012 Average Program Occupancy Rates

| HUD CoC FUNDED PROGRAMS <sup>1</sup>                 | FY13<br>Current<br>Capacity <sup>2</sup> | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 |
|--|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Transitional Housing                                 |  |        |        |        |        |        |        |        |        |        |        |        |        |        |
| Amethyst-RSVP <sup>3</sup>                           | 8  | 100%   | 100%   | 88%    | 88%    | 100%   | 100%   | 113%   | 88%    | 75%    | 113%   | 100%   | 113%   | 88%    |
| Huckleberry House - TLP                              | 24                                       | 100%   | 100%   | 100%   | 100%   | 96%    | 96%    | 92%    | 92%    | 96%    | 100%   | 100%   | 100%   | 100%   |
| Friends of the Homeless-New Horizons                 | 36                                       | 97%    | 97%    | 97%    | 100%   | 100%   | 100%   | 97%    | 100%   | 100%   | 100%   | 100%   | 97%    | 100%   |
| VOAGO - Veterans <sup>4</sup>                        | 40                                       | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   |
| Permanent Supportive Housing                         |  |        |        |        |        |        |        |        |        |        |        |        |        |        |
| Community Housing Network-Family Homes <sup>5</sup>  | 15                                       | 100%   | 100%   | 93%    | 87%    | 93%    | 100%   | 100%   | 100%   | 100%   | 100%   | 93%    | 93%    | 93%    |
| Community Housing Network-Wilson                     | 8  | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   | 100%   |
| VOAGO - Family Supportive Housing                    | 30                                       | 97%    | 93%    | 100%   | 100%   | 100%   | 100%   | 97%    | 100%   | 100%   | 100%   | 100%   | 97%    | 97%    |
| Shelter Plus Care                                    |  |        |        |        |        |        |        |        |        |        |        |        |        |        |
| Amethyst-SPC   | 92                                       | 91%    | 83%    | 79%    | 86%    | 86%    | 83%    | 83%    | 78%    | 82%    | 80%    | 84%    | 86%    | 88%    |
| AIDS Resource Center Ohio - TRA <sup>6</sup>         | 89                                       | 102%   | 103%   | 104%   | 104%   | 104%   | 103%   | 104%   | 103%   | 102%   | 99%    | 97%    | 98%    | 98%    |
| Community Housing Network-SPC SRA <sup>5, 6, 7</sup> | 172                                      | 108%   | 107%   | 104%   | 106%   | 102%   | 98%    | 98%    | 91%    | 92%    | 91%    | 67%    | 79%    | 85%    |
| Community Housing Network-SPC TRA <sup>5, 6</sup>    | 149                                      | 138%   | 139%   | 148%   | 109%   | 108%   | 106%   | 105%   | 103%   | 99%    | 99%    | 97%    | 93%    | 91%    |
| Faith Mission - Shelter Plus Care                    | 9  | 100%   | 100%   | 89%    | 89%    | 89%    | 78%    | 67%    | 78%    | 89%    | 89%    | 89%    | 89%    | 89%    |
| Total Shelter Plus Care                              | 511                                      | 113%   | 111%   | 112%   | 103%   | 101%   | 98%    | 98%    | 94%    | 94%    | 93%    | 85%    | 88%    | 90%    |

<sup>&</sup>lt;sup>1</sup> Programs are non-CSB funded.

Grey shading denotes a percentage under 95% occupancy rate; goal is for a 95% occupancy rate.

<sup>&</sup>lt;sup>2</sup> Per current fiscal year POP

<sup>&</sup>lt;sup>3</sup> Program occupancy rate goal set at 85%. In times of extreme demand, Amethyst is able to increase capacity temporarily by doubling up single women in two-bedroom apartments

<sup>&</sup>lt;sup>4</sup> VOAGO - Veterans is not a HUD CoC funded program but receives VA funding. As of 01/01/2011 it is mandatory for this program to participate in CSP.

<sup>&</sup>lt;sup>5</sup> The following programs house clients that are receiving CHN Shelter Plus Care subsidies: CHN-Family Homes (SRA/3 households); CHN-RLPTI (TRA/17 households); Southeast Scattered Sites (TRA/2 households).

<sup>&</sup>lt;sup>6</sup>CMHA allows over-leasing for this program.

<sup>&</sup>lt;sup>7</sup>Where below goal, program experiencing a scheduled transfer of SPC residents to Section 8 vouchers