# "The ache for home lives in all of US." - Maya Angelou



I'd always had my own place – until I became homeless because of domestic violence. After sleeping in my car and living in two shelters, words can't explain how good I feel about being able to move into my own apartment.

- Stephanie, formerly homeless





If our vision is to **end homelessness**, our goal must be to move people more quickly into stable housing, where the work of rebuilding lives can take root.



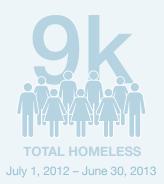


# Annual Report 2013

#### ABOUT COMMUNITY SHELTER BOARD

Community Shelter Board, established in 1986, is a public-private partnership organization that creates collaborations, innovates solutions, and invests in quality programs to end homelessness in Columbus and Franklin County. Community Shelter Board oversees an annual budget of \$13 million to support homeless programs and services.

We are funded by the City of Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, The Columbus Foundation, Nationwide Insurance Foundation, American Electric Power Foundation, the U.S. Department of Housing and Urban Development, the State of Ohio, and other public and private investors.





Over the last three years, our community saw a significant increase in the number of people receiving emergency shelter.

#### OUR FAMILY SHELTER SYSTEM IS A NATIONAL MODEL.

Our family shelter system design is being replicated across America because of its well-documented success in preventing and reducing homelessness among families with children in Columbus and Franklin County—in spite of increasing numbers of families accessing shelter.

- 68% of families are stably rehoused
- Families are housed within 20 days

#### OUR SINGLE ADULT SHELTER SYSTEM IS STRUGGLING.

When compared to families, it's clear the single adult system is falling behind.

	THE FAMILY	SINGLE WOMEN	SINGLE MEN	
Average length of stay	20 days	34 days	50 days	
Successfully rehoused	68%	30%	30%	
Repeat homelessness within the past 10 years	33%	43%	60%	

#### NOW IS THE TIME FOR CHANGE.

- The current system is unsustainable—the cost to maintain aging shelters and build new ones is growing, with no end in sight
- Single men and women make up about 60 percent of Columbus' homeless population, and their numbers have increased 14% since FY2011
- Wait lists have been high—as many as 125 men and women who need shelter have been turned away

### WE CAN DO BETTER.



Photo courtesy of Volunteers of America of Greater Ohio: GroovyDoodle Photography.

Community Shelter Board and our partners are piloting a new crisis response system in 2013-2014. This system has three critical components.



## 1. COORDINATED POINT OF ACCESS

We will enhance our 24/7 hotline for single adults with increased focus on preventing homelessness whenever possible, so emergency shelter is used as a last resort option.

#### **GOAL:**





#### 2. NEW SHELTER

A new shelter will provide beds for those experiencing homelessness for the first time. It will be paired with flexible overflow space for single adults and families during times of peak need, so that no one has to sleep on the streets. It will also replace the beds at Rebecca's Place, a current shelter for women that needs a new facility.

#### **GOAL:**

Increase successful housing outcomes.





#### 3. NAVIGATORS

Navigators are mobile case managers who will work with single adults throughout their homeless episode to help them find housing and connect them to services needed to remain stable.

#### **GOAL:**

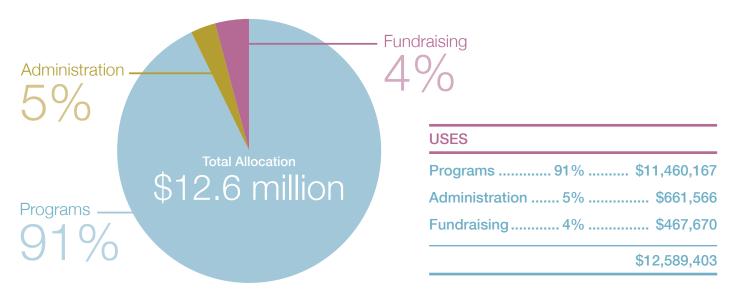
Reduce repeat homelessness.

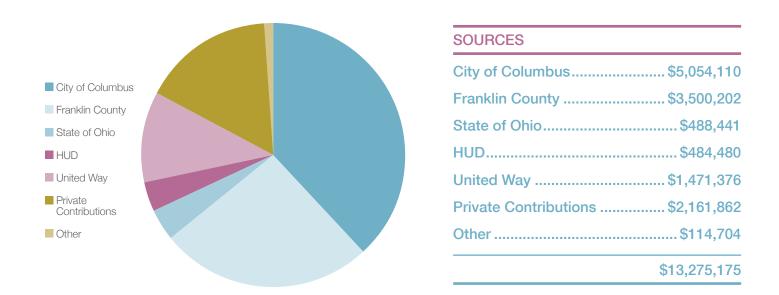
Number of shelter stays:



#### CSB EXPENSE ALLOCATION & REVENUE FOR FY2013

Community Shelter Board operating costs are kept low so the majority of our funds go to programs to end homelessness.





CSB is a responsible steward of the public's dollars, spending **91% of its budget on programs** to help end homelessness.

For our FY2013 990, please visit **www.csb.org**. For a copy of the full audited financial statements, contact Community Shelter Board at 614.221.9195.

#### **OUR PARTNERS MAKE IT POSSIBLE**

#### **BOARD OF TRUSTEES**

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Gail Gregory Thomas

# SPONSORING ORGANIZATIONS

City of Columbus

Franklin County Board of Commissioners

United Way of Central Ohio

The Columbus Foundation

Nationwide Insurance Foundation

American Electric Power Foundation

The U.S. Department of Housing and Urban Development

The State of Ohio

#### **PROVIDER AGENCIES**

Amethyst, Inc.

AIDS Resource Center Ohio

Communities in Schools

Community Housing Network, Inc.

Concord Counseling

Gladden Community House

Goodwill Columbus

HandsOn Central Ohio

The Homeless Families Foundation

Huckleberry House

Lutheran Social Services of Central Ohio / Faith Mission

Maryhaven

National Church Residences

Southeast, Inc. / Friends of the Homeless

The Salvation Army in Central Ohio

Volunteers of America of Greater Ohio

YMCA of Central Ohio

YWCA Columbus

# REBUILDING LIVES FUNDER COLLABORATIVE MEMBERS

ADAMH Board, David Royer

Affordable Housing Trust Corporation, Steve Gladman

Center for Family Safety and Housing, Karen Days

Citizens Advisory Council (CAC), Sheila Prillerman and David Simmons

City of Columbus, Kim Stands

Columbus City Council, Hearcel Craig

Columbus City Schools-Project Connect, Mary Jane Quick

Columbus Coalition for the Homeless, Don Strasser

The Columbus Foundation, Emily Savors

Columbus Mayor's Office, Erika Clark Jones

Columbus Metropolitan Housing Authority, Charles Hillman

Columbus Police Department, Commander Rhonda Grizzell

Columbus State Community College, Nancy Case

Corporation for Supportive Housing, Terri Power

CSB Board Members, Douglas Herron, Joyce Edelman and Teresa McWain

Franklin County, Jim Schimmer

Franklin County Board of Developmental Disabilities, Jed Morison

Franklin County Children Services, Chip Spinning

Franklin County Department of Job and Family Services, Anthony Trotman

Franklin County Office on Aging, Antonia Carroll

Goodwill Columbus, Mary Vail

Legal Aid Society of Columbus, Emily Crabtree

Mid-Ohio Regional Planning Commission, Kathy Werkmeister

Ohio Capital Corporation for Housing, Jonathan Welty

OhioHealth, Marissa Michaels

Twin Valley Behavioral Healthcare, Karen Woods-Nyce

United Way of Central Ohio, Janet Jackson

Veterans Administration, Carl Landry

Veterans Service Commission, Douglas Lay

Vineyard Columbus, Dan Franz

Volunteers of America of Greater Ohio, Suzanne Seifert



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