

CLIENT SUCCESS STORY

STAFF NAME

STAFF EMAIL ADDRESS

DATE

AGENCY

PROGRAM

CLIENT HMIS #

BRIEFLY DESCRIBE THE CLIENT

Including gender, age, race, household composition, and any other relevant demographic info

DESCRIBE THE SITUATION THAT LED TO THE CLIENT'S HOMELESSNESS

If there was a specific precipitating event or the client possessed certain risk factors, include those here

WHAT SERVICES DID YOU PROVIDE TO ASSIST THE CLIENT?

If you connected them with specific resources, include them here

HOW IS THE CLIENT DOING NOW?

Include their current housing status

QUOTES FROM THE CLIENT AND CASE MANAGER

Direct quotes are very helpful in building narratives and demonstrating how valuable your work with the client truly is. If at all possible, please do your best to provide

Client

Case Manager

WHAT'S YOUR LEVEL OF CONTACT WITH THE CLIENT?

Is the client currently receiving services? If not, when was your last contact with them?

IS THE CLIENT OPEN TO BEING PHOTOGRAPHED?

YesNo

IS THE CLIENT OPEN TO BEING INTERVIEWED?

YesNo

INSTRUCTIONS FOR COMPLETED FORM

Return to the appropriate CSB System Manager

Twila Wellmaker- Youth and Outreach programs: twellmaker@csb.org

Angelic Cueto- Family and Prevention programs: acueto@csb.org

Bryan Romaine- Single Adult and Veterans programs: bromaine@csb.org

Copy the CSB Communications and Development Teams

Todd Hutchins- Communications: thutchins@csb.org

Lilia Perez-Chavolla- Development: lperez-chavolla@csb.org