Shannon TL Isom, named President and CEO of Community Shelter Board in 2023, has a twenty-year track record leading strategic teams and is deeply connected to continuums of care for communities of color, especially focused on social determinants, intersectionality, gender, and race. She has expertise in science, public health, non-profit management, medicine, and business. During her nine-year tenure as President and CEO of YWCA Dayton, Shannon increased the operational budget by 196%. She secured the first $1M biennial appropriation for the Ohio Council of YWCA.

Shannon holds a master’s degree in health administration from Northeastern University and a bachelor’s degree in pre-medicine/biology from Spelman College. She was a MD candidate at Wright State University School of Medicine and also studied medicine at the Ohio State University.

Shannon serves as a board member for the Affordable Housing Alliance of Central Ohio and YWCA USA. She is a member of the Economic Mobility Coalition; Equity Now Coalition, a collective action initiative focused on social justice in Central Ohio; Regional Housing Coalition, a group of municipalities, non-profits, and private sector partners working to address the key housing challenges facing our region; and the Workforce Advisory Committee. She served as an advisory member for First Financial Bank Advisory Board, and as a board member for Dayton Downtown Partnership, Co-Op Dayton, Community Appeals Board for the City of Dayton, and Miami Valley Regional Planning Committee. She served on the executive advisory committee for the Human Rights Center at the University of Dayton and as co-chair of the Racism is a Public Health Crisis task force. Shannon served as a TEDx coach for TEDx Dayton.

Shannon received a Humanitarian Award from the National Conference for Community and Justice of Greater Dayton in 2022. She received a National Philanthropy Award from the Association of Fundraising Professionals in 2021.

With a budget of $55 million, Shannon facilitates and leads work with our community to make sure everyone in Columbus and Franklin County, Ohio has a place to call home. She brings together diverse organizations to work together as an efficient system, rather than as a fragmented set of resources.

Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County, Ohio. CSB was founded in 1986 on the vision that no one should be homeless in our community, for even one night. As the system leader for the prevention of and response to homelessness in Central Ohio, CSB funds and coordinates care across 17 partner agencies providing outreach, homelessness prevention, emergency shelter, and housing programs to help low-income families and single adults facing homelessness in Franklin County regain housing stability. Over the past 10 years alone, CSB’s system of care has housed more than 35,000 people.

Community Shelter Board is funded by the U.S. Department of Housing and Urban Development, the City of Columbus, the Franklin County Board of Commissioners, the State of Ohio, United Way of Central Ohio, Nationwide Foundation, American Electric Power Foundation, The Columbus Foundation, and many other public and private investors.