

HOUSING AND INCOME PATHWAYS SYSTEM TRAINING

SEPTEMBER 30, 2026



GOALS FOR TODAY'S TRAINING

- Understanding of the Housing & Income Pathways system approach & strategy
- How the Housing & Income Pathways impact Individual Housing Stabilization Plans & HMIS entry
- Practical resources to utilize for the Pathways
- Direct training and information from System and Community partners

GOALS OF HOUSING & INCOME PATHWAYS

- 10-15% increase in System successful housing outcomes by 2028
- Reduction in chronic homelessness by 80% by 2028
- 15% of clients in shelter, rapid rehousing and PSH increase income annually by 2028
- Consistent approach across System
- All clients see themselves in a Pathway

HOUSING PATHWAYS

Populations, Programs,
and Pathways

STRATEGY OVERVIEW



Program

Designed to prevent homelessness, rehouse or identify next-step housing.

- Diversion/Prevention
- Street Outreach
- Emergency Shelter
- Rapid Rehousing
- Transitional Housing
- Permanent Supportive Housing (PSH)
- Direct Cash Transfer (DCT)



Pathway

A determined route for ongoing stability in housing or other needed services.

- Permanent Housing (subsidized or market rate)
- Transitional Housing
- Home Ownership
- Permanent Destination with Friends or Family
- Nursing/Skilled Care
- Residential Care Facility
- Treatment Program



Population

All populations are served by Programs and Pathways.

- Unsheltered
- Families
- Single adults (including pregnancy)
- Youth
- Seniors
- Chronically Homeless
- Veterans
- DV Survivors

HOUSING PROGRAMS AND PATHWAYS

Diversion/Prevention

Pathways for all but unsheltered and chronically homeless:

- Subsidized housing (including senior sub.)
- Market rate housing
- Shared living
- Permanent with Friends or family
- Hotel/extended stay (self-pay)

Street Outreach

Pathways:

- PSH
- Subsidized housing (including senior sub.)
- Shared living
- Permanent with Friends or Family
- Nursing Home
- Residential Care Facility or Group Home
- Inpatient Treatment Program

Emergency Shelter

Pathways for all but unsheltered:

- Subsidized housing (including senior sub.)
- Market Rate
- Shared Living
- PSH
- Tiny Home
- Permanent with Friends or Family
- Hotel/extended stay (self-pay)
- Nursing Home
- Residential Care Facility or group home
- Inpatient Treatment Program
- Sober Living Program

HOUSING PROGRAMS AND PATHWAYS

Rapid Rehousing

Pathways for all but chronically homeless:

- Market Rate Housing
- Subsidized Housing (including senior sub.)
- Shared Living
- Home Ownership
- Sober Living Program

Transitional Housing

Pathways:

- PSH
- Subsidized Housing (including senior sub.)
- Market Rate Housing
- Shared Living
- Permanent with Friends or Family
- Hotel/Extended Stay Self-Pay
- Residential Care Facility or Group Home
- Inpatient Treatment Program
- Sober Living Program

PSH

Pathways:

- Subsidized Housing (including senior sub.)
- Market Rate Housing
- Home Ownership
- Residential Care Facility or Group Home (if unable to maintain PSH)
- Permanent with Friends or Family

HOUSING & INCOME PATHWAYS GUIDE



PADMISSION



PADMISSION

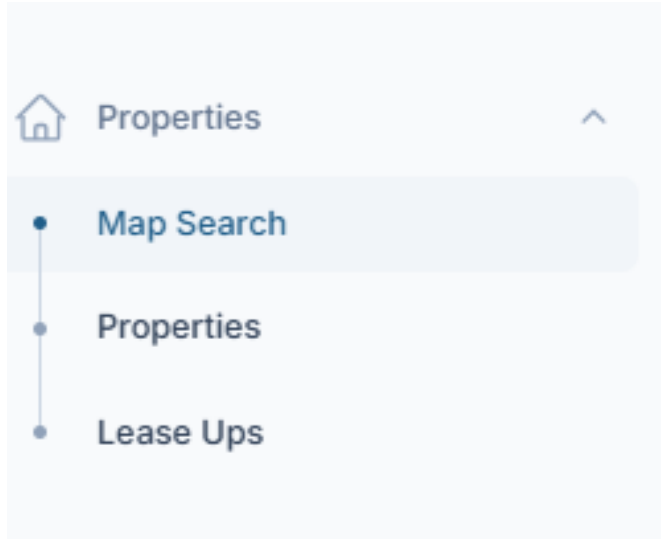
Housing Unit Types

Housing Unit Types Run-Down:

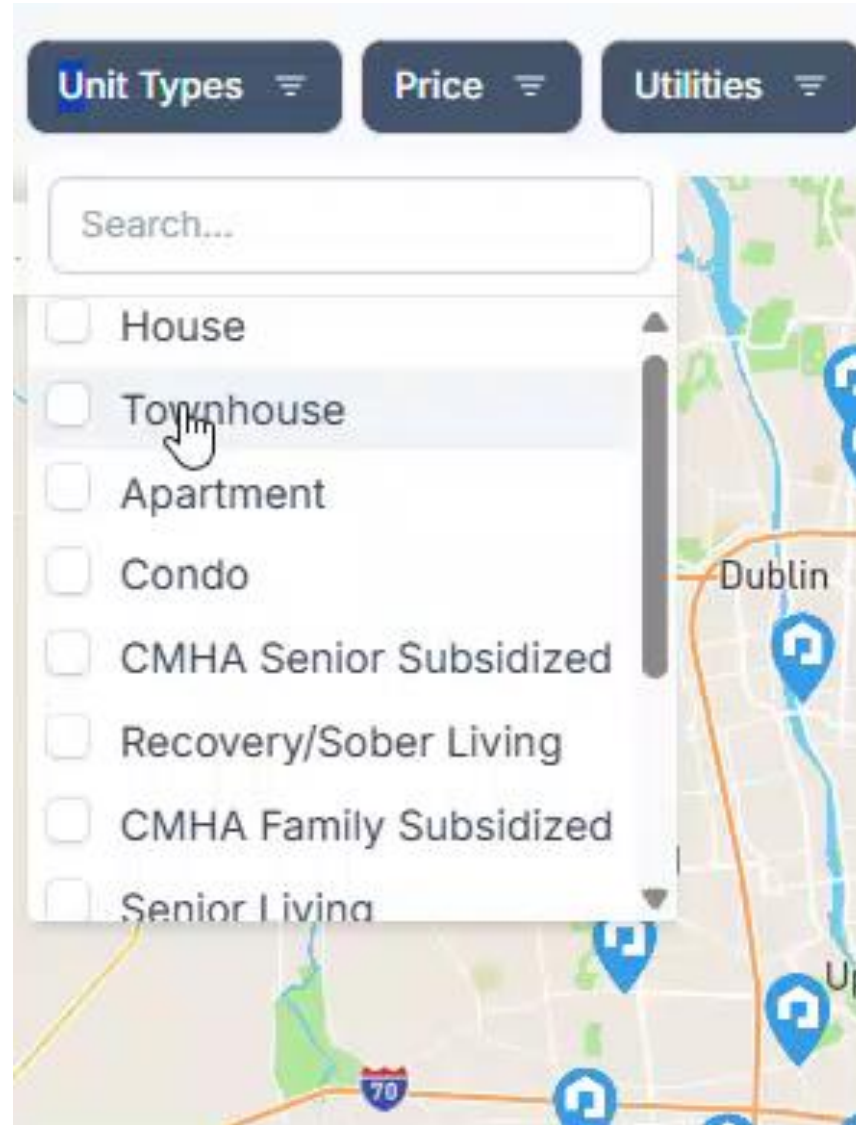
- House: A single-family home, single unit
- Townhouse: Multi-Unit building, 2 story for multiple families/singles
- Apartment: Multi-unit building for multiple families/singles, common areas, often has on-site staff
- Condo: A connected unit to other units with HOA fees
- Recovery/Sober Living: Client would have set rules of sobriety in this group living option
- Homeport: Specific units tied with Homeport
- Shared Housing: Rent by the individual bedroom, shared common spaces
- CMHA Family/Senior Workforce: Lower rent units with income caps, but are not income-based housing (Family units are for units with minors, senior units are 55+)
- CMHA Family/Senior Subsidized: Units that are fully subsidized and rent is based on client income level; clients will often need to be on a waitlist. (Family units are for units with minors, senior units are 55+)

PADMISSION

Property Search Results



Padmission Map Search



Brief video showing where to choose housing categories in Map Search

PADMISSION

Property Search Results

Family Subsidized Units

Prospect 2241 Hiawatha Park Drive, C, Columbus, OH 43211	CMHA Family Subsidized	4			Ryan Hale (214) 766-2334	1 month ago	Ryan Hale Property Manager	
69-71 Belvidere Ave — Inactive 69-71 Belvidere Avenue, Columbus, OH 43223	CMHA Family Subsidized	2	0		Omar Abouseada (614) 735-5860	4 months ago	Omar Abouseada Property Manager	
Indian Meadows — Active 4050 Southpoint, Columbus, OH 43207	CMHA Family Subsidized	72	0		Indian Meadows (614) 409-0738	5 months ago	Nicholas Brenner Housing Locator	
Winchester Lakes Boulevard — Active Winchester Lakes Boulevard, Canal Winchester, OH 43110	CMHA Family Subsidized	72	1		Winchester Village Apartments (614) 833-1383	5 months ago	Nicholas Brenner Housing Locator	
Winchester Village Apartments — Active 5669 Weatherby, Canal Winchester, OH 43110	CMHA Family Subsidized	150	3		Winchester Village Apartments (614) 833-1383	5 months ago	Nicholas Brenner Housing Locator	
Country Ridge — Active 5656 Farmhouse, Hilliard, OH 43026	CMHA Family Subsidized	50	1		Country Ridge Apartments (614) 771-7893	5 months ago	Nicholas Brenner Housing Locator	
Copper Leaf Apartments — Active 8619 Gold Leaf Lane,	CMHA Family Subsidized	108	1		Copperleaf (833) 582-2422	5 months ago	Nicholas Brenner Housing Locator	

PADMISSION

Property Search Results

Family Workforce Units

217-219 Clarendon Ave — Active 217-219 Clarendon Avenue, 219, Columbus, OH 43223	CMHA Family Workforce	2	1	⊗	Allure Property Solutions (812) 230-4172	1 month ago	Allure Property Solutions Property Manager	⋮
Waldren Woods Apartments — Active 1564 McNaughten, Columbus, OH 43232	CMHA Family Workforce	160	3	⊗	Village Green (248) 851-9600	5 months ago	Nicholas Brenner Housing Locator	⋮
The Orchards Apartments — Active 310 Rathmell, Lockbourne, OH 43137	CMHA Family Workforce	162	2	⊗	Village Green (248) 851-9600	5 months ago	Nicholas Brenner Housing Locator	⋮
Eden Park Apartments — Active 2335 Cassady, Columbus, OH 43219	CMHA Family Workforce	260	1	⊗	Village Green (248) 851-9600	5 months ago	Nicholas Brenner Housing Locator	⋮
Arden Park Apartments — Active 5793 Hoover Falls, Westerville, OH 43081	CMHA Family Workforce	180	7	⊗	Village Green (248) 851-9600	5 months ago	Nicholas Brenner Housing Locator	⋮
Scioto Ridge Apartments — Active 5639 Scioto Crest, Dublin, OH 43017	CMHA Family Workforce	152	1	⊗	Scioto Ridge (614) 717-6711	6 months ago	Nicholas Brenner Housing Locator	⋮
Gables West — Active 2383 Silvercrest, Hilliard, OH 43026	CMHA Family Workforce	184	0	⊗	Oakwood Management (614) 918-6730	6 months ago	Nicholas Brenner Housing Locator	⋮
Magnolia Trace — Inactive 5695 Cherry Bottom Road, Columbus, OH 43230	CMHA Family Workforce	312	12	⊗	Village Green (248) 851-9600	11 months ago	Nicholas Brenner Housing Locator	⋮
Showing 1 to 11 of 11 results					Per page	50		

PADMISSION

Property Search Results

Senior Subsidized Units

All 871Active 232Inactive 598Prospect 25Declined 16Has Criteria 64Has Availability 201

DefaultRecently DeactivatedOutdated

Group by -

Search

Sorting1

Filters1

Columns

Active filtersType: CMHA Senior Subsidized x

Name	Type	Total Units	Available Units	Utilities Included	Contact	Last Updated	Created By
Worley Terrace — Active 99 South Central Avenue, Columbus, OH 43222	CMHA Senior Subsidized	100	1	⊗	Sawmill Road Mgmt Co (614) 421-6357	6 months ago	Nicholas Brenner Housing Locator
Maplewood Heights — Active 91 Maplewood, Columbus, OH 43213	CMHA Senior Subsidized	100	1	⊗	Barcus Management (614) 882-7757	6 months ago	Nicholas Brenner Housing Locator
Jenkins Terrace — Active 1100 Broad, Columbus, OH 43205	CMHA Senior Subsidized	100	1	⊗	Barcus Management (614) 882-7757	6 months ago	Nicholas Brenner Housing Locator
Poindexter Place — Active 1245 Mt Vernon, Columbus, OH 43203	CMHA Senior Subsidized	105	0	⊗	McCormack Baron Management, Inc. (614) 389-9742	6 months ago	Nicholas Brenner Housing Locator

Showing 1 to 4 of 4 resultsPer page50

PADMISSION

Property Search Results

Senior Workforce Unit

Properties List

Map Search

Total Properties

1

Total properties in Padmission

Total Units

120

Total units in Padmission

Available Units

1

Total units available in Padmission

All 871

Active 232

Inactive 598

Prospect 25

Declined 16

Has Criteria 64

Has Availability 201

Default

Recently Deactivated

Outdated

Group by -

Search

Sorting 1

Filters 1

Columns

Active filters

Type: CMHA Senior Workforce

Name	Type	Total Units	Available Units	Utilities Included	Contact	Last Updated	Created By
Sugar Grove Square Sugar Grove Square, Westerville, OH 43081	CMHA Senior Workforce	120	1		Barcus Management (614) 882-7757	6 months ago	Nicholas Brenner Housing Locator

Showing 1 result

Per page 50

SHARED HOUSING: THE TIME IS NOW FOR OUR COMMUNITY

Helping Clients Access
Affordable and
Sustainable Housing



WHAT IS SHARED HOUSING?

- Two or more related or unrelated individuals living together
- Sharing rent, utilities, responsibilities
- Flexible arrangements: co-tenants, housemates, sub-leasing
- Client choice is essential
- Not a new strategy, but CSB expanding into new areas of our system and community

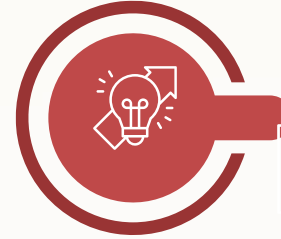


Why Shared Housing?

Choose Your Own Roommate(s)



Faster Transition Out of Homelessness



Affordable Housing



Better Quality Living



Reduced Isolation



Shared Responsibilities



Increased Safety and Confidence



Flexible Living Arrangements



csb

Amplified Impact of Shared Housing

Standard HUD Fair Market Rent Housing

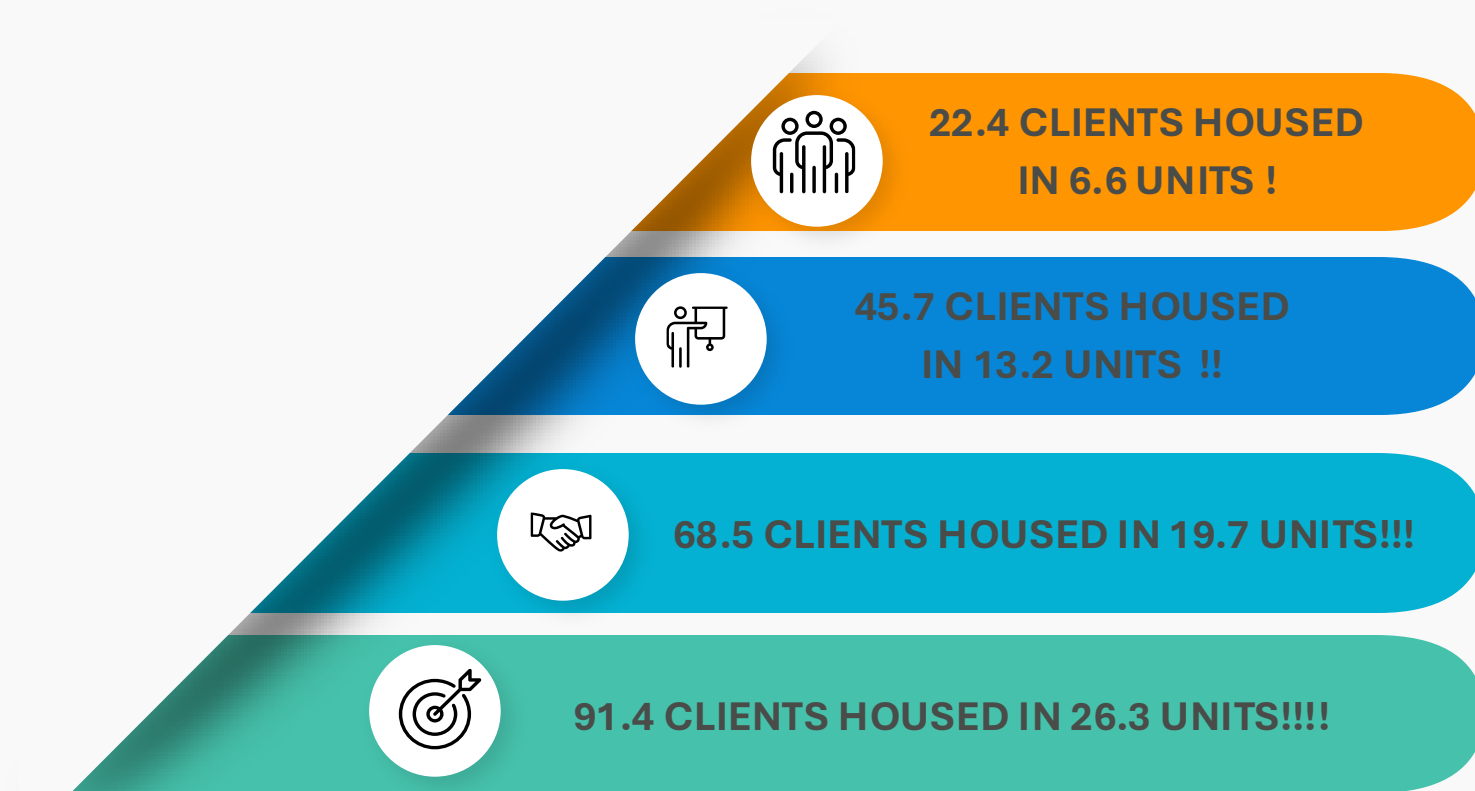
\$11,940/month = 10 clients housed in their own units

\$23,880/month = 20 clients housed in their own units

\$35,820/month = 30 clients housed in their own units

\$47,760/month = 40 clients housed in their own units

Shared Housing Impact



HOUSEMATE MATCHING



- Clients are encouraged to identify a connection with their natural network of relationships **first**; connecting with a family member or friend
- Host meet and greet housemate match events
- Utilize housemate ice and/or deal breaker questions to match lifestyles

LANDLORD ENGAGEMENT



- Start with your current landlord base
- Prevents full vacancy months
- Home4Good Program
- Padmission
- Discuss unit modification suggestions
- Set realistic expectations
- Single point of contact per agency



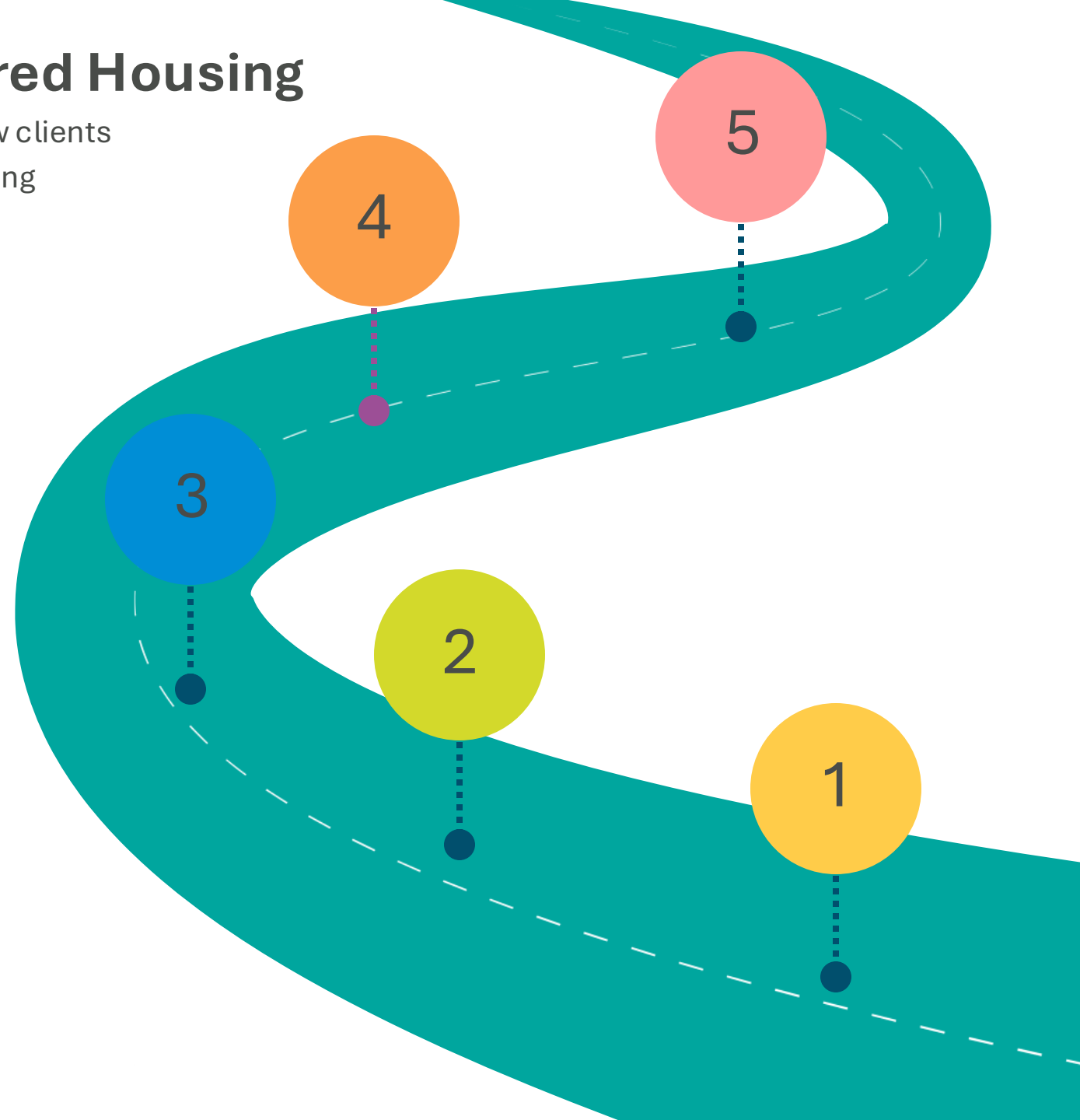
Shared Housing Implementation

Paving the way to increased successful housing outcomes by utilizing our community's current housing stock



Technology Roadmap for Shared Housing

Continuously connected system to follow clients
from initial contact to beyond housing



QUESTIONS?

Shared housing is not a compromise—it can be a pathway to stability, community, and independence.



INDIVIDUALIZED HOUSING STABLIZATION PLANS

ASSESSMENT OF STRENGTHS AND BARRIERS

- Evaluating a client's obstacles and leverage existing personal strengths:
 - Rental history
 - Public records
 - Personal preferences



GOAL SETTING AND ACTION PLANNING

- Collaborate with the client within the first week of a shelter stay or early case management meetings:
 - Outline 2 or 3 manageable housing goals
 - Target dates
 - Specific steps



TENANCY PREPARATION AND SUPPORT

- If needed educate clients:
 - lease requirements
 - personal budgeting
 - unit cleanliness
 - positive communication with landlords and neighbors.



PROGRESS MONITORING

- Establish regular review schedules—meeting with the client monthly—to adjust the plan based on the client's shifting circumstances and maintain accountability.



IHSP TEMPLATE

- [Individualized housing stabilization plan1.docx](#)



IHSP & SUPPORTING CASE NOTES

Connecting the Plan to the Work



- ☐ **Start with the IHSP:**

- ☐ Identified needs are translated into specific housing stability goals, responsibilities, and target dates.

- ☐ **Focus on the IHSP at least monthly:**

- ☐ Include a clearly identifiable case note documenting a focused CM/client discussion of IHSP goals.

- ☐ **Document the status of each goal:**

- ☐ Note progress, barriers, accomplishments, and changes in the client's circumstances.

- ☐ **Keep the IHSP active:**

- ☐ Goals should be continued, revised, completed, or discontinued based on the monthly discussion. Add new goals as needs emerge.

The IHSP tells us where the client is going. The case notes demonstrate how the client and case manager are working to get there.

IHSP & SUPPORTING CASE NOTES

Sample IHSP Goals



GOAL	ACTION STEPS	RESPONSIBLE PARTY	TARGET DATE	COMPLETION DATE/STATUS
Obtain Permanent Housing	Client will identify and apply for at least two affordable apartment opportunities each week, with CM assistance as needed, until permanent housing is secured.	Client & CM	10/31/2026	Ongoing
Apply for CMHA Housing Assistance	Client will work with the CM to gather required documentation and submit a completed CMHA voucher application.	Client & CM	09/15/2026	Completed 09/05/2026

IHSP & SUPPORTING CASE NOTES

Sample IHSP-Focused Case Note



09/05/2026: CM met with the client to review progress toward the client's IHSP housing goals. The client continues to actively search for an apartment and discussed current housing options and barriers with the CM. The apartment search goal remains **ongoing**, and the client will continue identifying and applying for available units with CM assistance. The client and CM also completed and submitted the client's **CMHA voucher application on 09/05/2026**; therefore, this IHSP goal is documented as **completed**. CM and client will continue to review housing opportunities and update the IHSP as additional needs or goals are identified.

***Training point:** The case note does not need to repeat the entire IHSP. It should clearly show **what happened with the goals:** progress, barriers, completion, revision, or discontinuation..*

HOUSING AND INCOME PATHWAYS IN HMIS

HOUSING AND INCOME PATHWAYS

HMIS Assessment

The Housing and Income Pathways assessment can be found at the client/agency level.

The screenshot displays the HMIS Assessment interface. On the left, a sidebar menu lists various client-related sections: Profile, Privacy, Household, Units/Beds, Care Team, History, Programs, Assessments (highlighted), Notes, Files, and Contacts. The main content area shows the 'Client assessments' section for 'Martha Test', indicating 'No results yet!'. A modal window titled 'Add an assessment' is open on the right. It features a search bar labeled 'Name' and a list of 'Available Assessments'. The first result, 'Housing and Income Pathways', is highlighted with a blue arrow. Below the list is a 'Next' button, also indicated by a blue arrow. The modal includes a progress indicator at the bottom with steps: '1 Select an assessment', '2 Martha Test assessment', and '3 Completed'. A chat icon with a red notification bubble is visible in the bottom right corner.

Client Search > Martha Test > Assessments

Martha Test
Expand this section to view more details about the client that this program enrollment

Profile
Privacy
Household
Units/Beds
Care Team
History
Programs
Assessments
Notes
Files
Contacts

Client assessments
Assessment history for Martha Test

No results yet!
Results will be displayed here when the

Add an assessment

1 Select an assessment

Available Assessments
Select an assessment to add

Name

Ha Housing and Income Pathways

1 - 1 of 1 < >

Next

2 Martha Test assessment
|

3 Completed

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Add the Assessment Date

Programs

TEST ES Shelter (1142830)

Assessments

Martha Test

Expand this section to view more details about the client that this program enrollment

TE

TEST ES Shelter
TEST Agency
Other

9/11/26 - Active
1 days ago

<

Home

History

Group

Program assessments

TEST ES Shelter assessment history for Martha Test

Assessment due every year

No results yet!

Results will be displayed here when they are available.

2

Martha Test assessment

Program Assessment: Housing and Income Pathways

Housing and Income Pathways data collection for Martha Test

Assessment Date *

09/11/2026

MM/DD/YYYY

Primary Housing Goal: Secure appropriate housing within 90 days of program enrollment.

Housing Pathways

Based on today's conversation, which permanent housing options would you like to explore? (Check all that apply. Selection does not guarantee eligibility or assistance.)

Independent Housing

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Housing Pathways

Programs

TEST ES Shelter (1142830)

Assess

Martha Test

Expand this section to view more details about the client that this program enrollment

TE

TEST ES Shelter
TEST Agency
Other

9/11/26 - Active
1 days ago

Home

History

Group

Program assessments

TEST ES Shelter assessment history for Martha Test

Assessment due every year

No results yet!

Results will be displayed here when they are available.

Housing Pathways

Based on today's conversation, which permanent housing options would you like to explore? (Check all that apply. Selection does not guarantee eligibility or assistance.)

Independent Housing

Select

Family & Community-Based Options

Select

Specialized Housing

Select

Recovery Housing

Select

Other Housing Option(s)

Target Housing Move In Date

HOUSING AND INCOME PATHWAYS

HMIS Assessment

All options are multi-select.

Programs

TEST ES Shelter (1142830)

Assessment

Martha Test

Expand this section to view more details about the client that this program enrollment

TE

TEST ES Shelter
TEST Agency
Other

9/11/26 - Active
1 days ago

Home

History

Group

Program assessments

TEST ES Shelter assessment history for Martha Test

Assessment due every year

No results yet!

Results will be displayed here when they are available.

Housing Pathways

Based on today's conversation, which permanent housing options would you like to explore? (Check all that apply. Selection does not guarantee eligibility or assistance.)

Independent Housing

Market Rate Housing, Subsidized housing (CMHA or other Affordable Housing Programs)

☒ Market Rate Housing

☐ Permanent Supportive Housing (PSH)

☐ Shared Housing

☒ Subsidized housing (CMHA or other Affordable Housing Programs)

☐ Tiny Home Community

☐ Home Ownership (Homeport or Other Home Ownership Programs)

Select

Other Housing Option(s)

Target Housing Move-In Date

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Add the Target Date.

Reminder: the goal is within 90 days.

Programs

TEST ES Shelter (1142830)

Assess

Martha Test

Expand this section to view more details about the client that this program enrollment

TE

TEST ES Shelter
TEST Agency
Other

9/11/26 - Active
1 days ago

<

Home

History

Group

Program assessments

TEST ES Shelter assessment history for Martha Test

Assessment due every year

No results yet!

Results will be displayed here when they are available.

Specialized Housing

Select

Recovery Housing

Select

Other Housing Option(s)

Test

Target Housing Move In Date

12/11/2026

MM/DD/YYYY

Date the Housing Pathway Ended (successful completion)

__/__/____

MM/DD/YYYY

If unable to complete the Housing Pathway, describe why.

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Income Pathways:

- Employment options

The screenshot displays the HMIS Assessment interface for a client named Martha Test. The interface is divided into two main panels. The left panel shows the client's profile and assessment history. The right panel shows the 'Income Pathways' section, which includes a dropdown menu for 'Employment' and a list of checkboxes for various pathways.

Client Profile:

- Name: Martha Test
- Program: TEST ES Shelter (1142830)
- Status: 9/11/26 - Active (1 days ago)

Income Pathways:

Employment:

- ☐ Already working/maintain or increase income
- ☒ Referral to Aspyr or other employment program
- ☐ Workforce Development
- ☐ Education/Training
- ☐ Vocational Rehabilitation
- ☐ Other

Buttons:

- Cancel
- Save
- Back

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Income Pathways:

- Benefits options

The screenshot displays the HMIS Assessment interface for a client named Martha Test. The interface is divided into two main panels. The left panel shows the client's profile and assessment history. The right panel shows the 'Benefits' section, which includes a dropdown menu for 'Employment' and a list of benefits options.

Client Profile:

- Name: Martha Test
- Program: TEST ES Shelter (1142830)
- Status: 9/11/26 - Active (1 days ago)

Program assessments:

- TEST ES Shelter assessment history for Martha Test
- Assessment due every year

Benefits Section:

- Employment:** Referral to Aspyr or other employment program
- Benefits:** Select
- ☐ Supplemental Security Income (SSI)
- ☐ Social Security Disability Insurance (SSDI)
- ☐ Social Security Retirement
- ☐ SNAP benefits
- ☐ Child support
- ☐ Ohio Works First (OWF)/TANF cash assistance

Buttons: Cancel, Save, Back

Footer: 3 Completed

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Remember to click “Save”.

Programs

TEST ES Shelter (1142830)

Assess

Martha Test

Expand this section to view more details about the client that this program enrollment

TE

TEST ES Shelter
TEST Agency
Other

9/11/26 - Active
1 days ago

<

Home

History

Group

Program assessments

TEST ES Shelter assessment history for Martha Test

Assessment due every year

No results yet!

Results will be displayed here when they are available.

Income Pathways

Employment

Select

Benefits

Select

Date the Income Pathway Ended (successful completion)

MM/DD/YYYY

If unable to complete the Income Pathway, describe why.

Cancel

Save

Back

HOUSING AND INCOME PATHWAYS

HMIS Assessment

History

Client Search

Martha Test

History

Refresh

Search

Print

Export

JM

Jennifer McCloskey-Haas
TEST Agency

Martha Test

Expand this section to view more details about the client that this program enrollment is for.

ROI Missing

Profile

Privacy

Household

Care Team

History

Programs

Assessments

Notes

Files

Contacts

Location

History

View a history of interactions with this client

Activity	Start Date	End Date	Details
Housing and Income Pathways TEST Agency This entry added by Jennifer McCloskey-Haas from primary agency System	-	9/11/26 Today	
TEST ES Shelter TEST Agency This entry added by Jennifer McCloskey-Haas from primary agency System	9/11/26 1 days ago	Active	

1 - 2 of 2

HOUSING AND INCOME PATHWAYS

HMIS Assessment

Pathway completion:

- Add the completion date
- If unable, add why.

The screenshot displays the HMIS Assessment interface for a client named Martha Test. The interface is divided into two main sections: a left sidebar with navigation icons and a main content area. The main content area is titled "Martha Test" and includes a sub-header "Expand this section to view more details about the client that this program enrollment". Below this, there is a section for "TEST ES Shelter" with a status of "9/11/26 - Active" and "1 days ago". The "Program assessments" section shows "TEST ES Shelter assessment history for Martha Test" and "Assessment due every year". A message states "No results yet! Results will be displayed here when they are available." The right sidebar contains the "Specialized Housing" section with a dropdown menu for "Recovery Housing" and a text input for "Other Housing Option(s)". Below this, there is a "Target Housing Move In Date" field with a calendar icon and a "Date the Housing Pathway Ended (successful completion)" field with a calendar icon. A note at the bottom states "If unable to complete the Housing Pathway, describe why." with a text input area. A chat icon with a red notification bubble is visible in the bottom right corner.

... > Programs > TEST ES Shelter (1142830) > Assessments

Martha Test
Expand this section to view more details about the client that this program enrollment

TE TEST ES Shelter
TEST Agency
Other

9/11/26 - Active
1 days ago

< Home History Group

Program assessments
TEST ES Shelter assessment history for Martha Test
Assessment due every year

No results yet!
Results will be displayed here when they are available.

Specialized Housing

Select

Recovery Housing

Select

Other Housing Option(s)

Test

Target Housing Move In Date

12/11/2026

MM/DD/YYYY

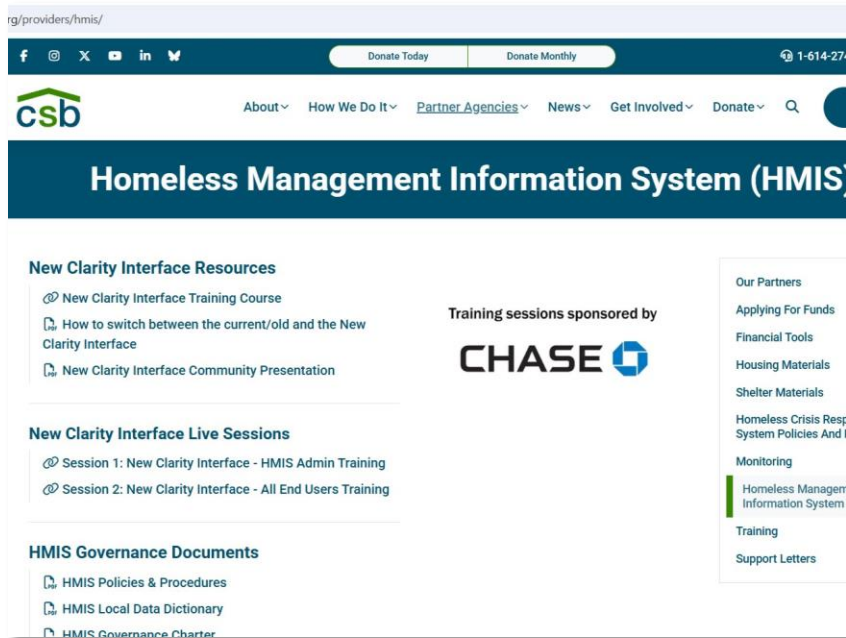
Date the Housing Pathway Ended (successful completion)

MM/DD/YYYY

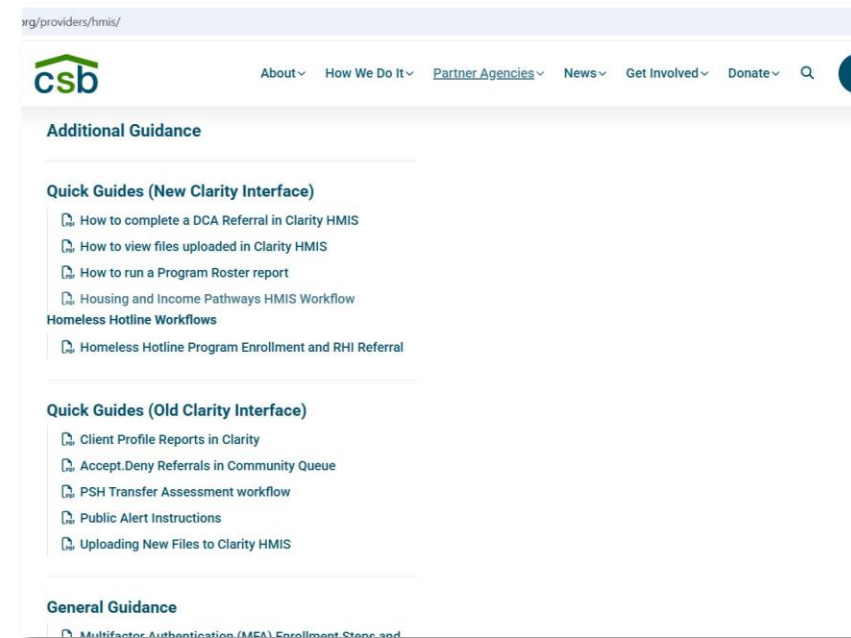
If unable to complete the Housing Pathway, describe why.

HOUSING AND INCOME PATHWAYS

HMIS Assessment



<https://www.csb.org/providers/hmis/>



<https://www.csb.org/cdn/Housing-and-Income-Pathways-HMIS-Workflow.pdf>

HOUSING AND INCOME PATHWAYS IN HMIS

QUESTIONS?

HMIS@CSB.ORG

BREAK

PARTNER PRESENTATIONS

**CYNTHIA JOHNSON,
VOLUNTEERS OF
AMERICA**

**KEVIN PHILLIPS,
ADAMH**

20
25

ADAMH

ALCOHOL, DRUG AND MENTAL HEALTH
BOARD OF FRANKLIN COUNTY

Residential Care Facilities



What is a Residential Care Facility (RCF):

- A congregate or shared living setting for people with serious mental illness.
- Residential Care is owned and operated by a private owner or behavioral health provider agency.
- Length of stay depends on the level of the facility.
- This type of housing is licensed and is not subject to tenant landlord law but does require a resident agreement.

Residential Care Facilities – Class 1

- A Class 1 Residential Care Facility is a 24/7 supervised facility that offers individual and group counseling for adults or youth with serious mental illness or severe emotional disturbance, medical services to assess for psychotropic medication, and personal care services on site.
- Admission to a RCF1 is determined by the clinical mental health needs of an individual.
- RCF1s are commonly used as step down from in patient psychiatric hospitalization.
- The average length of stay can range from a few days up to several months based on the person's individual treatment needs. Some may remain in treatment longer however a RCF1 is not permanent housing.
- In Franklin County, we have 16 RCF1s that are operated by the following agencies: North Central Mental Health Services, North Community Counseling Centers, Netcare, and Southeast.

Residential Care Facilities – Class 2

- A Class 2 Residential Care Facility is a group-style living environment for up to 16 adults with mental illness, providing room & board, accommodations, and limited personal care assistance.
- RCF2s are required to be staffed a minimum of 8 hours per day.
- Treatment services are not offered on site. Residents are linked to community-based treatment providers.
- All meals are provided and generally prepared by the owner/operator.
- Admission to a RCF2 is determined by the individual's ability to live independently with limited support.
- People may reside in a RCF2 indefinitely. They are considered permanent housing.
- ODBH offers Residential State Supplement funds to cover the majority of the rent.
- RCF Class 2 are owned and operated by a private person.
- In Franklin County, there are approximately 60 RCF Class 2 Facilities.

Residential Care Facilities – Class 3

- A Class 3 Residential Care Facility is a group style living environment for 5 or more adults with mental illness. The facilities are not staffed.
- A person pays rent, is required to provide their own meals and does not receive any on site support.
- Admission to a RCF3 is determined by the individual's ability to live independently.
- People may reside in a RCF3 indefinitely. The facility can be considered permanent housing.
- RCF3 are owned and operated by a private person.
- In Franklin County, there are less than 3 RCF Class 3 Facilities.
- ADAMH does not monitor these facilities.

RESIDENTIAL STATE SUPPLEMENT

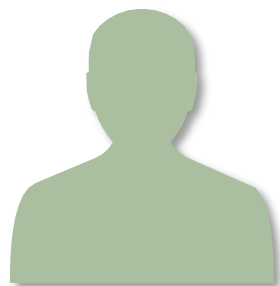
Provides financial and Medicaid assistance to adults with disabilities who want to live in eligible living arrangements in the community, i.e., Class Two Residential Care Facilities (RCF2's).

Residential State Supplement

Allowable Fee/Rent	➡	\$1600 per month
Financial Eligibility	➡	Income up to \$1800 per month
RSS Benefit Amounts	➡	Individualized increases per income

Residential State Supplement

Benefit Calculation Example



An SSI recipient who receives \$967 monthly:

	\$1,800 income limit
-	(\$967 - \$20 disregard)= \$947
=	\$853 RSS payment

RSS enrollee pays the \$1,600 rent and keeps the \$200
Personal Needs Allowance

RESIDENTIAL STATE SUPPLEMENT ELIGIBILITY CRITERIA

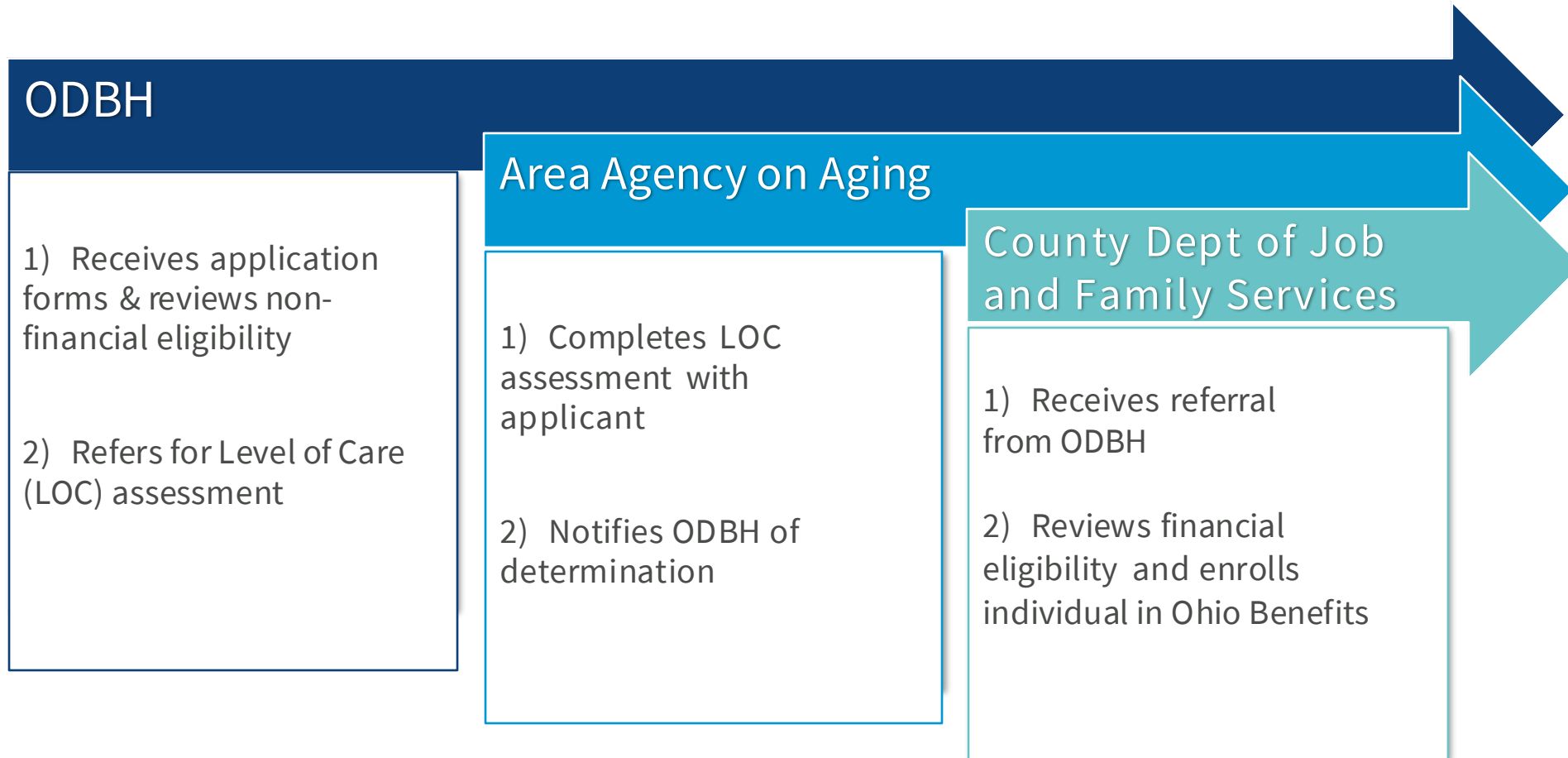
Non-Financial (determined by Ohio Department of Behavioral Health)

- Age 18 or older;
- Eligible or enrolled in Medicaid;
- Currently receiving Social Security, SSI, or SSDI;
- Need at least a Protective LOC; and
- Residing in Eligible Living Arrangement.

Financial (determined by County Dept of Job & Family Services)

- Monthly income up to \$1,800
- Assets up to \$2,000

Residential State Supplement Enrollment Process



RSS VERIFICATION PROCESS

- Ohio Administrative Code 5122-36-04: Responsibilities of the RSS Living Arrangement
- Increases program accountability by verifying RSS enrollees are residing in eligible living arrangements
- Operators participate quarterly by completing RSS Verification Forms (one per facility)

RSS Verification Process

Responsibilities of the Living Arrangement

- Accepts the allowable fee (“rent”) as payment in full for accommodations, supervision, and personal care services
- Does not act as representative payee, legal guardian, etc.
- Cooperates with the quarterly RSS Verification Process
- Returns a prorated portion of an RSS payment to OhioMHAS for a person who disenrolls from the program
- Gives a prorated portion of an RSS payment to an enrollee who moves to another living arrangement (even if a person does not give notice)



QUESTIONS



THANK YOU!

**MARIKATE LEAVENS,
CENTRAL OHIO AREA
AGENCY ON AGING
(COAAA)**

**INCOME PATHWAYS:
ASPYP,
LISA PATT
MCDANIEL**

A Workforce Partner for the People You Serve

Introducing Aspyr and OhioMeansJobs Columbus–Franklin County

Prepared for Community Shelter Board Agencies | Lisa Patt-McDaniel, CEO



Who We Are

Aspyr leads workforce strategy for Franklin County and Central Ohio, and operates the OhioMeansJobs Columbus–Franklin County Job Center at 1111 E. Broad St.

12,000+

visitors served at the Job Center
in 2025

300

employers using our hiring and
talent services

94%

customer satisfaction rating

\$0

cost to clients — every service is
free



One system, many doors.

Aspyr also leads the Central Ohio WorkOhio Hub and the Achieve More and Prosper (AMP) youth program — so a single referral can connect your client to career navigation, training, and long-term support across the region.

What Your Clients Receive — At No Cost



Career Coaching & Navigation

One-on-one coaching, career planning, assessments, and a dedicated navigator who stays with the client.



Job Search & Direct Connect

Resume help, interview prep, job matching, weekly #ThursDate hiring events with employers hiring now.



Training & Credentials

Funded occupational training, short-term credentials, and on-the-job training with local employers.



Supportive Services

Help with transportation, work clothing, tools, certification fees, and other barriers to starting work.



Employer-Backed Placement

Nearly 300 partner employers across healthcare, manufacturing, logistics, tech, and public sector.



Youth & Young Adult (AMP)

Ages 16–24: education re-engagement, paid work experience, mentoring, and career pathways.

How to Refer a Job-Ready Client

Five steps, from your shelter to a job offer.

1

Confirm readiness

Client can work now: has ID/work documents, stable enough to attend appointments, and wants employment.

2

Submit the referral

Complete the Aspyr/OMJ partner referral form with client name, contact info, goals, and your case manager contact.

3

Warm handoff

Within 2 business days a Job Center navigator contacts your case manager and the client to schedule intake.

4

Intake & career plan

Client visits 1111 E. Broad St. for assessment, career plan, and enrollment in job search, training, or supports.

5

Placement & follow-up

Job matching and hiring events, then progress updates back to your agency after placement.

“Job ready” is a starting point, not a test. If you are unsure, refer anyway — we will meet the client where they are.

Find Us Online

Everything your case managers and clients need is on the Job Center website.

OhioMeansJobs Columbus–Franklin County

www.omjcfc.org

Job Seekers

omjcfc.org/job-seekers

Services, workshops, and hiring events for your clients.

Direct Connect

omjcfc.org/direct-connect

Connect clients straight to employers who are hiring now.

Business Services

omjcfc.org/business-services

For employer partners: recruiting, screening, training funds.

About Aspyr

aspyrworkforce.org

Our programs, partnerships, and regional workforce strategy.

Job Center: 1111 E. Broad St., Columbus, OH 43205 | 614-559-5052 | Mon–Fri, 8 a.m.–5 p.m.

Let's Get Started

Next steps for your agency



Name a referral lead

Designate one point of contact at your agency so we can build a consistent, trackable pipeline.



Schedule a staff briefing

We will walk your case managers through the referral form and eligibility in a 30-minute session.



Book a site visit

Bring a small group to 1111 E. Broad St. to tour the Job Center and meet the navigators.

Contact Us

OhioMeansJobs Columbus–Franklin County

1111 E. Broad St., Columbus, OH 43205

614-559-5052

omjcfc.org | aspyrworkforce.org

Monday–Friday, 8 a.m.–5 p.m.

MARYHAVEN: INPATIENT TREATMENT & DETOX

MARYHAVEN TREATMENT OPTIONS

Central Admissions: 614-445-8131

Walk in availability M-F 8:00am-1:00pm (for assessments)

1791 Alum Creek Drive

Withdrawal Management (Detox)

Walk in availability 24/7 (unless on divert status)

1430 S. High St.

QUESTIONS & NEXT STEPS

- TODAY'S TRAINING WILL BE POSTED ON CSB WEBSITE
- USE OF UPDATED IHSP & HMIS BY 11/1/26
- EARLIER ADOPTION ENCOURAGED
- WE WILL HOLD 30, 60, 90 & 120 DAY CHECK-INS
- HOUSING & INCOME PATHWAY GUIDE WILL BE SENT OUT IN THE NEXT TWO WEEKS
- REACH OUT WITH QUESTIONS TO ANY CSB TEAM MEMBER OR IN ANY MEETINGS OR WORKGROUPS