SYSTEM & PROGRAM INDICATOR REPORT

FY2025 Qtr 3 1/1/25 - 3/31/25



Our Mission

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

Way to go!

These programs met all their goals for numbers served and successful outcomes

COMMUNITY HOUSING NETWORK

Briggsdale
Cassady
Creekside Place
East 5th Avenue
Family Homes
Inglewood Court
Marsh Brook Place

North 22nd Parsons
Parsons Place
Poplar Fen Place
Safe Haven
Southpoint Place
Terrace Place



Equitas Health - TRA



Isaiah Leasing TRA TRA - EHV



Commons at Chantry



Medical Respite



Family Supportive Housing



TLP RHY TH

eliminating racism

empowering women



Commons at Buckingham
Commons at Chantry TAY
Commons at Livingston
Commons at Third
Van Buren Village



Family shelter

Van Buren Village

Women's shelter

Single adult RRH

Franklin Station,

McKinley Manor,

Touchstone Place,

HOME

WINGS



Homelessness Prevention for Expectant

Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to www.csb.org. Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a "program of concern". The following key is used to express outcome achievement status for each indicator:

Outcome Achievement:	Key
Outcome achieved	
Outcome not achieved	≠
Outcome goal not applicable	N/A

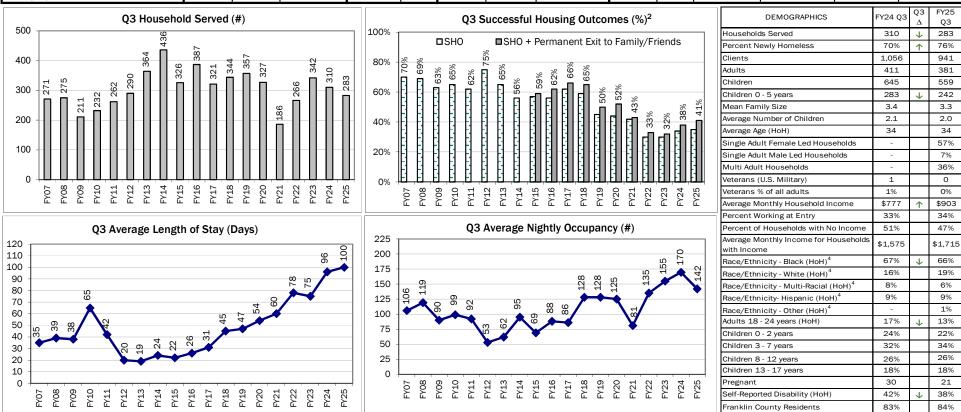
System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at www.csb.org under the Publications section.



FY25 EMERGENCY SHELTER	Нос	useholds (Served	Night Occupa		Average	e Length o	f Stay (Days)			Successfu	l Housing Outc	omes ²	
1/1/2025 - 3/31/2025	Goal	Actual	Outcome Achievement	Capacity ¹	Actual	Goal	Actual	Outcome Achievement	Goal (#) ³	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Family System	325	283	√3	114	142	75	100	≠	105	61	≠	50%	41%	≠



The family system failed to meet the majority of its projected performance measures this quarter. A key factor contributing to the missed outcomes was the impact of the Homelessness Prevention Network (HPN)—a community collaboration focused on identifying and supporting individuals at imminent risk of losing housing. HPN's success has led to a 9% decrease in the number of families served compared to the prior fiscal quarter. The HPN program has shown a positive effect within the community. While the decline in families entering the shelter system is encouraging, the average length of stay continues to rise and has been trending upward since FY23. The ongoing shortage of affordable housing has made emergency shelter the only stable option for many households actively seeking permanent housing. Among the 283 families experiencing homelessness, the leading causes were the inability to pay rent or mortgage (42%) and eviction or domestic/relationship issues (32%).

Additionally, 74% of the current shelter census reported entering the system while seeking other housing alternatives. The success rate for families exiting shelter to permanent housing increased from 38% to 41% over the past quarter—a positive trend following FY23, which recorded the lowest housing success rate on record. Notably, 76% of families identified as newly homeless—defined as those who have not accessed shelter services in over two years. Of these, 45% (63 families) had never accessed emergency shelter services before.

¹Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

³ System served all families in need of shelter. Successful Housing Outcomes goal recalculated based on number served.

⁴ Due to rounding, percentages may not add up to 100%.

10

FY10

FY11

FY12 FY13 FY14 FY15 FY16 FY17 FY18 FY19 FY20



1,788

59%

70%

46

148

8%

51%

23%

\$745

\$1.524

59%

30%

4%

5%

2%

6%

20%

22%

24%

14%

14%

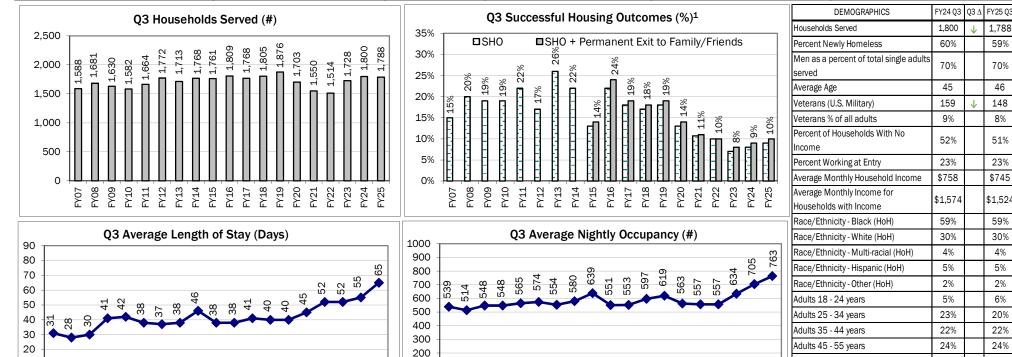
60%

13%

13%

61%

FY25 EMERGENCY SHELTER	Но	useholds	Served	Nigh Occup	-	Average Length of Stay (Days)			Successful Housing Outcomes ¹						
1/1/2025 - 3/31/2025	Goal	Actual	Outcome Achievement	Capacity ²	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
Men's System	1,750	1,788	V	427	763	70	65	V	370	122	≠	28%	10%	≠	



The men's system achieved 50% of its projected performance measures this quarter. The total number of men accessing shelter remained flat compared to the same quarter of the prior fiscal year. This quarter also marks the primary period when clients can access temporary winter shelter programs—community-based shelters distributed throughout Columbus. Winter warming programs accounted for 63% of all men's shelter services this quarter. During this period, behavioral and safety restrictions are lifted across the system to accommodate clients with more challenging behaviors, who are typically served by these temporary shelters. Among the men accessing services, 59% were identified as newly homeless—defined as individuals who have not used shelter services in over two years. Of these, 63% (409 individuals) had never accessed emergency shelter before. Additionally, 10% (179 men) were linked to Rapid Re-Housing programs aimed at securing affordable housing. The system saw a 1-percentage-point increase in the rate of men exiting to permanent housing—a slow but positive trend that has continued since FY23, when only 8% achieved permanent housing upon exit. Excluding temporary winter shelter programs, the system achieved a 24% successful housing exit rate, highlighting the challenges in housing clients served by winter warming shelters.

FY10

FY11 FY12 FY13 FY14 FY15 FY16 FY17 FY18 FY19 FY20 FY21 FY22 FY23

FY08 FY09

100

FY22 FY23 FY24

FY21

Adults 56 - 61 years

Self-Reported Disability (HoH)

Franklin County Residents

Adults 62+ years

FY24

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Additional overflow capacity opened as of 11/08/24. Additional warming center capacity opened as of 12/1/24.



FY25 EMERGENCY SHELTER	Hou	ıseholds	s Served	Nig Occu	-	Avera	age Leng (Day	th of Stay s)		Sı	ıcces	ssful Ho	using Out	comes	L		
1/1/2025 - 3/31/2025			Outcome	_				Outcome			Οι	ıtcome				Outc	ome
	Goal	Actual	Achievement	Capacity ²	Actual	Goal	Actual	Achievement	Goal (#)	Actual (#)	Achi	evement	Goal (%)	Actual (chieve	ement
Women's System	675	771	V	208	313	70	64		131	86		≠	28%	15%		7	<u> </u>
Q3 Households Se	erved (#)					Q3 Su	ccessful	Housing Out	comes (9	%) ¹			DEMOGRAPHIC	S	FY24 Q3	Q3Δ	
1000				a				Permanent Exi		•	\neg	Households	s Served wly Homeless		758 68%	1	771 71%
800	34 752 750	14 749	3 8 758 77	409			2 0110 1	r cimanent Ex	t to rainin	y/ i riciius			a percent of to	tal single			
	1 684 1 1 1		656 678]	. ;	29% %	. 0					adults serv			30%		30%
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400	Ш	Ш	ШШ	109					10%	% %	12		Households Wi	th No	45%	1	52%
200			ПППП		, 11 I	$H \; H \; H$	11 11 11		AI 11 M			Percent Wo	orking at Entry		21%		19%
0	<u> </u>	<u>, U, U, I</u>	<u> </u>	∐ ₀₉							Ш		onthly Househo		\$707	\downarrow	\$658
FY07 FY08 FY10 FY11 FY12 FY13 FY14	FY16 FY17 FY18	FY19 FY20	FY23 FY24 FY24			709 710 711	712 713 714	FY15 FY16 FY17 FY18	FY19 FY20 FY21	7722 -723 -724	7.75	_	onthly Income f s with Income	or	\$1,284		\$1,364
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Q3 Average Length	of Stay	(Dave)				03 Ave	rage Nig	htly Occupan	cv (#)				icity - Black (Ho		49% 39%	1	51%
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70			61	350	+			37,		298	313		icity - Multi-raci icity - Hispanic		4%		4%
60			52	300)			₹ 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	40	27 \$	•		icity - Other (Ho		2%		2%
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$40 + \frac{1}{80} \times \frac{1}{8} $	35		<u> </u>	200)	0 0 8 8	42 42 151	H	, ,/-		_	Adults 25 -	34 years ³		21%		21%
30 0 0 0 0 0				150	$\frac{1}{12}$	2 1 1	संस प		<u> </u>		_	Adults 35 -	44 years ³		25%		25%
20	•			100	, • • •		•				_	Adults 45 -			23%		26%
10				50	,						_	Adults 56 -			11%		10%
] [Adults 62+	years		10%	V	8%
FY07 FY08 FY09 FY10 FY11 FY12 FY13 FY13 FY14	FY16 FY17 FY18	FY19 FY20	FY22 FY23 FY24	¬ 11 '		FY09 FY10 FY11	FY12 FY13 FY14	FY15 FY16 FY17 FY18	FY19 FY20 FY21	FY22 FY23 FY24	FY25	Pregnant	- 4 5 1	L-III	44	V	19 66%
* * * * * * * * * * * * * * * * * * * *	-	₹ ₹ ₹	: 2 2 2 2	-	<u>``</u>						Œ	Self-Report	ed Disability (H	10H)	69%		00%

The women's system achieved 50% of its projected performance measures this quarter. The total number of women accessing shelter increased by 2% compared to the same quarter of the prior fiscal year. This quarter also marks the primary period during which clients can access temporary winter shelter programs—community-based shelters distributed throughout Columbus. Winter warming programs accounted for 59% of all women's shelter services this quarter. During this period, behavioral and safety restrictions are lifted across the system to accommodate clients with more challenging behaviors, who are typically served by these temporary shelters. Among the women accessing services, 68% were identified as newly homeless—defined as individuals who have not used shelter services in over two years. Of these, 57% (183 individuals) had never accessed emergency shelter before. Additionally, 17% (134 women) were linked to Rapid Re-Housing programs aimed at securing affordable housing. The system saw a 3-percentage-point increase in the rate of women exiting to permanent housing—a positive trend that has continued since FY22. Excluding temporary winter shelter programs, the system achieved a 33% successful housing exit rate, underscoring the challenges of housing clients served by winter warming shelters. The average length of stay continues to rise. Since FY21, the average has increased for four consecutive years—starting from 43 days in FY21 to 64 days currently. The total number of pregnant women served also declined by 59%, from 44 in FY24 to 19 this quarter.

86%

86%

Franklin County Residents

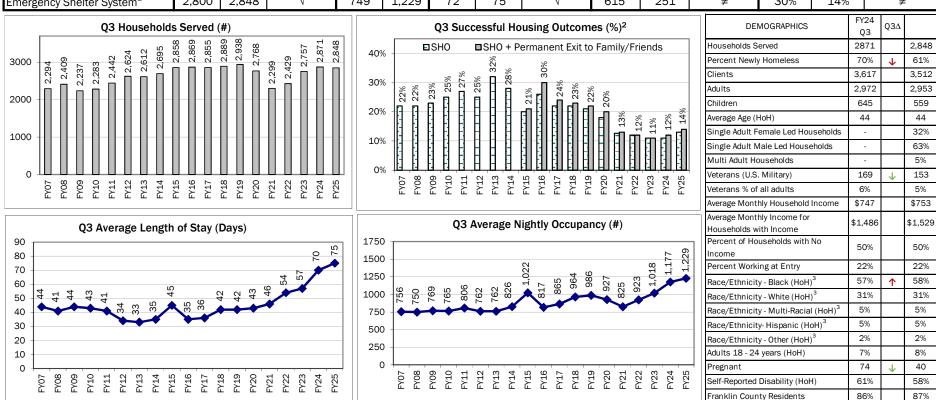
¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Overflow capacity is not included. Additional overflow capacity opened as of 11/08/24. Additional warming center capacity opened as of 12/1/24.

³ Due to rounding percentages may not add up to 100%.



FY25 EMERGENCY SHELTER	EMERGENCY SHELTER Households Served		Served	Nightly Occupancy		Average	Length o	f Stay (Days)	Successful Housing Outcomes ²						
1/1/2025 - 3/31/2025	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
Emergency Shelter System ¹	2,800	2,848	√	749	1,229	72	75	$\sqrt{}$	615	251	≠	30%	14%	≠	



The emergency shelter system achieved 50% of its projected performance measures this quarter. The total number of households accessing shelter decreased by 1% compared to the same quarter of the prior fiscal year. This quarter also marks the primary period during which clients can access temporary winter shelter programs—community-based shelters distributed throughout Columbus. Winter warming programs accounted for 58% of all shelter services this quarter. During this period, behavioral and safety restrictions are lifted across the system to accommodate clients with more challenging behaviors, who are typically served by these temporary shelters. Among clients accessing services, 61% were identified as newly homeless—defined as individuals who have not used shelter services in over two years. Of these, 64% (661 households) had never accessed emergency shelter before. Additionally, 14% (406) households were linked to Rapid Re-Housing programs aimed at securing affordable housing. The system saw a 2-percentage-point increase in the rate of households exiting to a permanent housing—a positive trend that has continued since FY23. Excluding temporary winter shelter programs, the system achieved a 30% successful housing exit rate, underscoring the challenges of housing clients served by winter warming shelters. The average length of stay continues to rise. Since FY19, the average has increased for seven consecutive years—from 42 days in FY19 to 75 days currently. The total number of pregnant women served also declined by 46%, from 74 in FY24 to 40 this quarter.

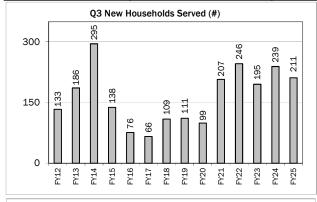
¹ Includes single adult shelters, family shelters, and couples in warming center shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight. Total distinct households served including the youth shelter and overnight program is 2,938; total pregnant women is 42. Additional overflow capacity opened as of 11/18/24 and Warming Center capacity opened as of 12/1/24.

² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

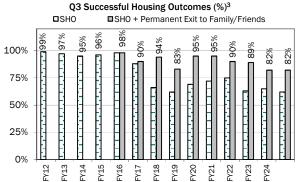
³ Due to rounding percentages may not add up to 100%.

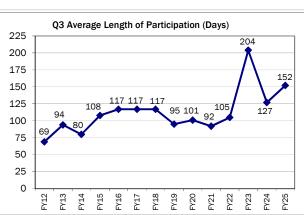


FY25 Prevention	FY25 Prevention New Households Served			Нос	useholds S		Average Length of Participation (Days)			Successful Housing Outcomes ³						
1/1/2025 - 3/31/2025	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
Prevention System ¹	222	211	√	501	498	√	150	152	√	195	139	≠ #	85%	82%	√	



Q3 Households Served (#)





6

	7	0	0	270		•
Ī	DEMOG	RAPHICS		FY24 Q3	3 Q3 A	FY25 Q3
	Households Served			496		498
1	Clients			1,418		1,330
	Adults			572		582
1	Children			846		748
,	Average Age (HoH)			36		36
I	Female Led Househol	ds		82%		62%
I	Male Led Households			-		22%
	Other Gender Led Ho	useholds		-		0%
I	Multi Adult Househol	ds		-		16%
,	Veterans (U.S. Militar	y)		69		123
,	Veterans % of all adu	ts		12%		21%
I	Percent of Household	ls With No Incor	ne	36%		35%
I	Percent Working at E	ntry		45%		40%
4	Average Monthly Hou	sehold Income		\$1,034	1	\$1,027
ı	Average Monthly Inco with Income	me for Househo	olds	\$1,623	3	\$1,579
H	Race/Ethnicity - Black	(HoH)		77%	1	73%
_	Race/Ethnicity - Whit	e (HoH)		13%	Ť	16%
ı	Race/Ethnicity - Mult	i-racial (HoH)		6%		5%
ļ	Race/Ethnicity - Hisp	anic (HoH)		2%		4%
ļ	Race/Ethnicity - Othe	r (HoH)		2%		2%
١	Mean Family Size ²			3.4		3.4
۰	Average Number of C	nildren ²		2.2		2.2
	Adults 18 - 24 years (18%		21%
	Adults 25 - 34 years (39%		38%
	Adults 35 - 44 years (HoH) ⁴		23%	1	20%
г	Adults 45 - 55 years (4		14%		10%
۰	Adults 56 - 61 years (3%		3%
	Adults 62+ years (Ho			4%	1	8%
	Self-reported Disabilit			25%		27%
Ī	Pregnant			46		33

The prevention system achieved 75% of its projected performance measures this quarter. When compared to the same reporting period in the prior fiscal year, the number of households served remained flat. However, the number of new households served decreased by 12%, primarily due to the impact of the Homelessness Prevention Network (HPN)—a community collaboration focused on identifying and supporting individuals at imminent risk of losing housing. Eighty percent of CSB prevention programs did not meet their projected goal for new households served, although 60% met their overall goal for total households served. HPN's success has influenced system performance, as it effectively competes with the traditional prevention system. The HPN network includes 27 programs—81% more than the traditional system—and is more widely distributed throughout the community. The average length of participation in prevention programs increased by 25 days, reaching 152 days. While this is lower than the system high of 204 days reported in FY23, it remains higher than the overall average reported in FY22 and prior years. At exit, 62% of households were able to secure stable housing independently, while 20% permanently moved in with family or friends. Over the past four consecutive years, there has been an average 23-percentage-point gap between households securing independent housing and those doubling up—relying on long-term, permanent support from others to remain stably housed. The median gross rent in Franklin County rose from \$887 to \$1,186 between 2017 and 2022—a 34% increase—highlighting the growing difficulty for low-income households to maintain stable, independent housing. During the same five-year period, wage growth was only 16.3%, underscoring the widening gap between income and housing costs for households living in poverty. Additionally, the percentage of adults aged 62 and older increased from 4% to 8%, signaling rising housing instability among individuals living on fixed incomes.

750

500

496 498

FY15 FY16 FY19 FY20 FY21 FY22 FY23 FY23

¹ System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAOI SSVF program for veterans.

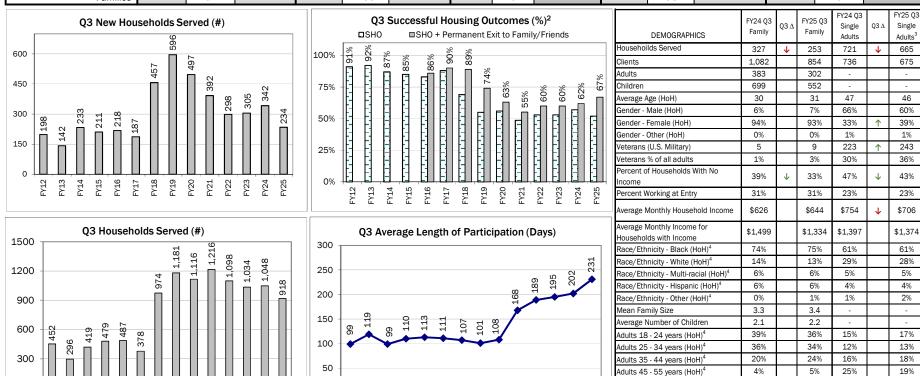
 $^{^{\}rm 2}\,{\rm Data}$ refers to the families served.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

⁴ Due to rounding percentages do not add up to 100%.



FY25 Rapid Re-Housing	New	Households	s Served	Households Served			Average Length of Participation (Days)			Successful Housing Outcomes ²						
1/1/2025 - 3/31/2025	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	
Rapid Re-Housing System ¹	189	234	V	789	918	√	240	231	√	107	169	√	60%	67%	$\sqrt{}$	
Single Adults ³	-	180	-	-	665	-	-	223	-	-	111	-	-	63%	-	
Families ³	-	54	-	-	253	-	-	251	-	-	58	ı	-	76%	-	



The Rapid Re-Housing (RRH) system achieved 100% of its projected performance measures this quarter. However, the number of households served declined by 12% compared to the same reporting period in the previous year. This decrease is primarily attributed to fewer emergency shelter families accessing the system. The 253 families served represent the lowest number since FY20, when family and single adult households began being reported separately. Consequently, the total of 918 households served this quarter marks the lowest figure since FY18. Despite the decline, the overall goal for total households served was met, largely due to an increase in single adult enrollments. The average length of participation for households in the system increased by 29 days, reaching 231 days—reflecting the increasingly challenging housing environment. Additionally, the number of single adults and families entering the system with income has increased. The self-reported disability rate among single adults decreased to 64%, down from 72% in FY24, suggesting improved targeting. The number of veterans served rose 11% to 252, while the number of pregnant women served dropped 33%, from 55 to 37, compared to the same period last year. Successful exits to permanent housing improved: the rate for family households rose by seven percentage points to 76%, and for single adults, it increased by four points—from 59% in FY24 to 63%. Overall, the system's successful housing outcome rate increased by five percentage points, reaching 67%.

FY17

FY23

0

FY18 FY19

FY17

FY20 FY21 FY22

FY20 FY21 FY23

Adults 56 - 61 years (HoH)4

Self-reported Disability (HoH)

Adults 62+ years (HoH)

Pregnant

1%

0%

46%

33

0%

0%

46%

14%

20%

72%

14%

19%

64%

16

¹ System includes HFF Rapid Re-housing programs, VOAOI Rapid Re-housing, YMCA Rapid Re-housing programs, YWCA Rapid Re-housing program, Homefull Rapid Re-housing program, LSS SSVF program, and VOAOI SSVF program.

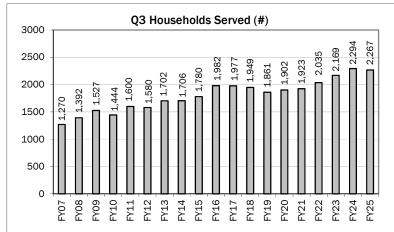
² Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

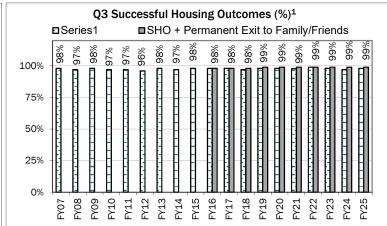
³ No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

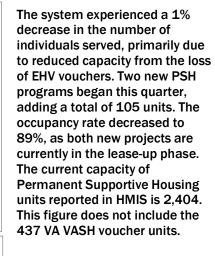
⁴ Due to rounding percentages do not add up to 100%.

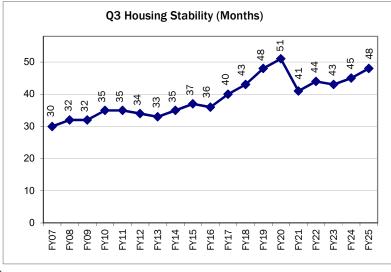


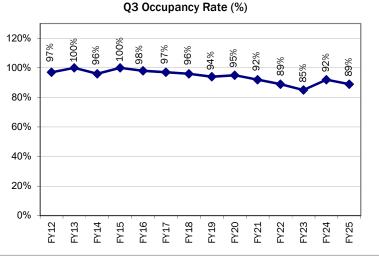
FY25 Permanent Supportive Housing (PSH)	Но	usehold	s Served	0	ccupanc	y Rate	Housir	ng Stabil	ity (Months)	Successful Housing Outcomes ¹					
1/1/2025 - 3/31/2025	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Total PSH System	2,490	2,267	V	95%	89%	≠	24	48	V	2,366	2,225	V	95%	99%	√







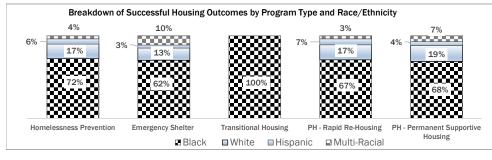


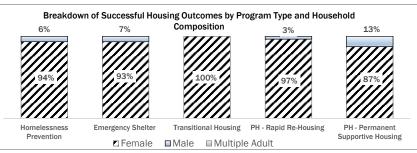


¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.



Special Populations Served: 1/1/2025 - 3/31/2025				Families Served	by Program Type		
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Youth Households (18 - 24)	215	61	0	28	16	76	65
Pregnant Youth Households (18 - 24)	19	5	0	3	1	10	3
Households (25+)	869	248	5	234	0	156	316
Pregnant Households (25+)	48	21	1	18	0	11	4
Total Households Served (#)	1,141	334	6	281	17	253	388
Total Households Entered	297	156	2	139	1	54	8
Total Households Exited	305	138	2	150	1	76	9
Successful Housing Outcomes (#) ¹	N/A	110	0	61	1	58	386
Successful Housing Outcomes (%) ¹	N/A	80%	0%	41%	100%	76%	100%
Average Length of Shelter Stay (Days) ² Average Length of Participation (Days) ² Housing Stability (Months) ²	N/A	127	157	99	12	251	46
			DE	MOGRAPHICS			
	Race/Ethnicity - Black (HoH) ⁴	76%	67%	65%	94%	75%	68%
	Race/Ethnicity - White (HoH) ⁴	15%	33%	19%	6%	13%	19%
	Race/Ethnicity - Multi-racial (HoH) ⁴	3%	0%	6%	0%	6%	7%
	Race/Ethnicity - Hispanic (HoH) ⁴	5%	0%	9%	0%	6%	4%
	Race/Ethnicity - Other (HoH) ⁴	1%	0%	1%	0%	1%	2%
	Gender - Male (HoH) ⁴	10%	17%	7%	6%	7%	13%
	Gender - Female (HoH) ⁴	89%	83%	92%	94%	93%	87%
	Gender - Other (HoH) ⁴	0%	0%	0%	0%	0%	0%
	Self Reported Disability	27%	100%	38%	53%	44%	96%
	Franklin County Residents	90%	100%	85%	88%	86%	94%





The system-wide number of families served decreased by 8% (FY24 1,246) when compared to the same reporting period of the prior fiscal year. The number of families receiving homelessness prevention services decreased by 13% (FY24 385) and the rate of families in emergency shelter decreased by 7% (FY24 310) during the same timeframe. The number of families in permanent supportive housing increased by 6% (FY24 364). The length of time families spent in emergency shelter decreased by 20 days to an average of 99 days, when compared to FY24 (119). The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities.

¹ Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

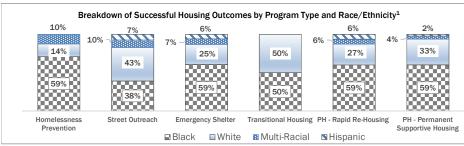
² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

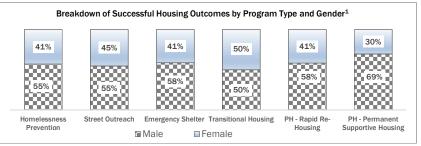
³ PH - Rapid Re-Housing households without children were excluded from totals.

 $^{^{\}rm 4}$ Due to rounding, percentages do not add up to 100%.



Special Populations Served: 1/1/2025 - 3/31/2025				Single Adults Ser	ved by Program Type		
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing ³	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	12	0	5	0	7	0	0
Pregnant Unaccompanied Youth under 18	0	0	0	0	0	0	0
Household with Children only under 18	2	0	0	0	2	0	0
Unaccompanied Youth (18 -24)	402	28	13	181	42	100	81
Pregnant Unaccompanied Youth (18 -24)	21	5	2	11	0	7	1
Households without Children (18 - 24)	5	2	0	1	0	2	0
Single Adult (25+)	4,756	115	277	2,359	0	542	2,005
Pregnant Single Adult (25+)	18	2	3	9	0	6	1
Pregnant Households without Children (18 - 24)	1	0	0	0	0	1	0
Pregnant Households without Children (25+)	1	0	0	0	0	1	0
Households without Children (25+)	135	12	3	24	0	6	90
Total Households Served (#)	5,324	164	303	2,572	51	665	2,178
Total Households Entered	1,628	55	100	1,554	5	180	53
Total Households Exited	1,968	31	99	1,851	4	177	78
Successful Housing Outcomes (#) ¹	N/A	29	42	212	2	111	2,125
Successful Housing Outcomes (%) ¹	N/A	94%	43%	11%	50%	63%	99%
Average Length of Shelter Stay (Days) ² Average Length of Participation (Days) ² Housing Stability (Months) ²	N/A	267	170	66	9	223	52
			DI	EMOGRAPHICS			
	Race/Ethnicity - Black (HoH) ²	69%	32%	57%	78%	61%	60%
	Race/Ethnicity - White (HoH) ²	19%	56%	32%	10%	28%	33%
	Race/Ethnicity - Multi-racial (HoH) ²	8%	7%	5%	6%	5%	4%
	Race/Ethnicity - Hispanic (HoH) ²	1%	5%	5%	4%	4%	2%
	Race/Ethnicity - Other (HoH) ²	3%	1%	2%	2%	2%	1%
	Gender - Male (HoH)	60%	56%	69%	37%	60%	69%
	Gender - Female (HoH)	40%	42%	30%	61%	39%	30%
	Gender - Other (HoH)	1%	2%	1%	2%	1%	1%
	Self Reported Disability	57%	100%	47%	98%	64%	98%
	Franklin County Residents	89%	88%	89%	92%	85%	95%





The system-wide number of single adults served decreased by 1% (FY24 5,401) when compared to the same reporting period of the prior fiscal year. The number of single adults in homelessness prevention increased by 32% (FY24 111) and emergency shelter remained flat (FY24 2,571) while the number of single adults in decreased for the following program types: street outreach decreased by 6% (FY24 324), rapid re-housing decreased by 7% (FY24 722), and the number in permanent supportive housing decreased by 4% (FY24 2,291). The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities.

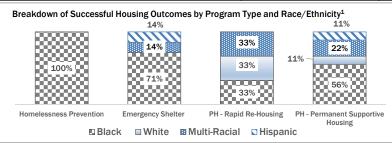
¹Successful outcomes measure for Street Outreach.

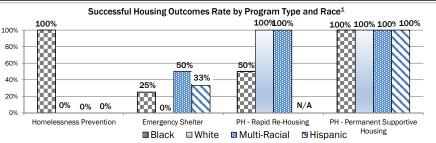
² Due to rounding, percentages may not add up to 100%.

³ PH - Rapid Re-Housing households without children are included in the totals.



Special Populations Served: 1/1/2025 - 3/31/2025			P	regnant Women S	erved by Prograi	n Type	
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re- Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	2	0	0	2	0	0	0
Unaccompanied Youth (18 - 24)	21	5	2	11	0	7	1
Single Adults (25+)	18	2	3	9	0	6	1
Parenting Youth Households (18 - 24)	19	5	0	3	1	10	3
Parenting Households (25+)	48	21	1	18	0	11	4
Households without Children (18 - 24)	2	0	0	0	0	2	0
Households without Children (25+)	1	0	0	0	0	1	0
Total Households Served (#)	108	33	6	42	1	37	9
Total Households Entered	61	22	4	28	0	19	1
Total Households Exited	33	4	2	30	0	5	0
Successful Housing Outcomes (#) ¹	N/A	3	0	7	N/A ⁴	3	9
Successful Housing Outcomes (%) ¹	N/A	75%	0%	23%	N/A ⁴	60%	100%
Average Length of Shelter Stay (Days) ² Average Length of Participation (Days) ² Housing Stability (Months) ²	N/A	96	68	44	N/A ⁴	219	17
			DEM	OGRAPHICS			
	Race/Ethnicity - Black (HoH)	79%	50%	62%	100%	76%	56%
	Race/Ethnicity - White (HoH)	9%	50%	19%	0%	5%	11%
	Race/Ethnicity - Multi-racial (HoH)	6%	0%	10%	0%	14%	22%
	Race/Ethnicity - Hispanic (HoH)	6%	0%	10%	0%	5%	11%
	Race/Ethnicity - Other (HoH)	0%	0%	0%	0%	0%	0%
	Self Reported Disability	18%	100%	41%	100%	43%	100%
	Franklin County Residents	91%	100%	95%	100%	81%	100%





The system-wide number of pregnant women served decreased 35% (FY24 167) when compared to the same reporting period of the prior fiscal year. The number of pregnant women served decreased for the following program types: homeless prevention projects by 28% (FY24 46), emergency shelters by 43% (FY24 74), rapid re-housing by 32% (FY24 55) when compared to the same reporting period of the prior fiscal year. The number of pregnant women served by street outreach stayed thee same by 0% (FY24 6), when compared to the same reporting period of the prior fiscal year. The number of pregnant women served decrease for permanent supportive housing by 25% (FY24 12). The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. Also, the rate of BIPOC pregnant women in homelessness prevention, emergency shelters and rapid re-housing programs exceeds 70%. From an outcomes perspective, the homelessness system did not substantially address these disparities.

¹Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

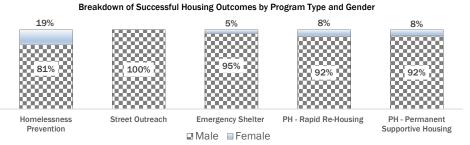
³ Due to rounding, percentages do not add up to 100%.

⁴ Program didn't have any household exits; unable to calculate measure.



Special Populations Served: 1/1/2025 - 3/31/2025				Veterans Serve	d by Program Type		
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing ⁴	PH - Rapid Re-Housing	PH - Permanent Supportive Housing ³
Unaccompanied Youth (18 -24)	4	1	0	3	0	0	1
Single Adults (25+)	816	99	5	150	0	243	454
Parenting Youth Households 18-24	1	0	0	0	0	0	0
Parenting Households (25+)	58	23	0	0	0	9	26
Total Households Served (#)	879	123	5	153	0	252	481
Total Households Entered	103	37	2	79	0	46	2
Total Households Exited	126	23	2	82	0	38	29
Successful Housing Outcomes (#) ¹	N/A	21	1	20	N/A ⁴	25	462
Successful Housing Outcomes (%) ¹	N/A	91%	50%	24%	N/A ⁴	66%	99%
Average Length of Shelter Stay (Days) ²	N/A	240	044	00	4	200	00
Average Length of Participation (Days) ²	N/A	310	244	83	N/A ⁴	362	68
Housing Stability (Months) ²							
				MOGRAPHICS		<u> </u>	
	Race/Ethnicity - Black (HoH)	63%	40%	56%	N/A	55%	60%
	Race/Ethnicity - White (HoH)	24%	40%	37%	N/A	39%	35%
	Race/Ethnicity - Multi-racial (HoH)	7%	0%	2%	N/A	2%	2%
	Race/Ethnicity - Hispanic (HoH)	2%	20%	4%	N/A	3%	2%
	Race/Ethnicity - Other (HoH)	4%	0%	1%	N/A	1%	1%
	Gender - Male (HoH) ⁵	80%	100%	97%	N/A	94%	92%
	Gender - Female (HoH) ⁵	20%	0%	3%	N/A	6%	7%
	Gender - Other (HoH) ⁵	0%	0%	0%	N/A	0%	0%
	Self Reported Disability	68%	80%	61%	N/A	58%	88%
	Franklin County Residents	87%	80%	88%	N/A	76%	94%
-	Outcomes by Program Type and Race/Ethnic	•		Breakdown of Success	sful Housing Outcomes by	y Program Type and Gend	er
10%	5%	2%	19%		5%	8%	8%
19%	25% 36%	34%			*****	******	





The system-wide number of veterans served increased 1% when compared to the same reporting period of the prior fiscal year (FY24 870). The number of veterans receiving homelessness prevention services increased by 78% (FY24 69) and rapid re-housing by 10% (FY24 228), while the number of veterans serviced in the following program types decreased: emergency shelter by 9% (FY24 169), and the number of veterans in permanent supportive housing decreased by 11% (FY24 546), when compared to prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system did not substantially address these disparities.

¹Successful outcomes measure for Street Outreach.

² Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

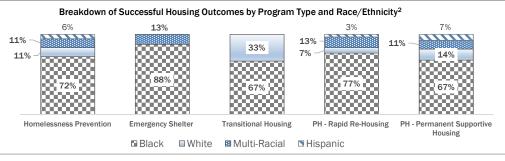
³ VASH vouchers are included under the PH - Permanent Supportive Housing category.

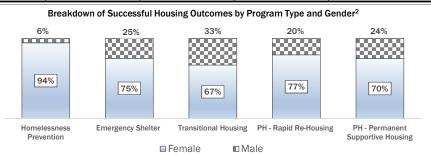
⁴ VOA GPD Transitional Housing program closed as of 9/30/23. Program type didn't serve any households; unable to calculate measures.

⁵ Due to rounding, percentages do not add up to 100%.



Special Populations Served: 1/1/2025 - 3/31/2025				Transition Age Youth	Served by Program T	уре	
Transition Age Youth ¹	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	115	0	5	103	7	0	0
Unaccompanied Youth 18 - 24	422	35	15	189	42	110	82
Parenting Youth Households Under 18	2	0	0	0	2	0	0
Parenting Youth Households 18 - 24	231	66	0	31	17	86	68
Total Pregnant Women Served	42	10	2	16	1	18	4
Total Households Served	766	101	20	323	68	196	150
Total Households Entered	345	50	10	268	6	48	6
Total Households Exited	334	27	10	282	5	44	4
Successful Housing Outcomes (#) ²	N/A	18	1	16	3	30	148
Successful Housing Outcomes (%) ²	N/A	67%	10%	9%	60%	68%	99%
Average Length of Shelter Stay (Days) ³							
Average Length of Participation (Days) ³	N/A	154	52	37	9	237	29
Housing Stability (Months) ³							
			D	EMOGRAPHICS			
	Race/Ethnicity - Black (HoH) ⁴	80%	50%	65%	82%	77%	67%
	Race/Ethnicity - White (HoH) ⁴	7%	35%	18%	9%	10%	13%
	Race/Ethnicity - Multi-racial (HoH) ⁴	8%	10%	7%	4%	7%	11%
	Race/Ethnicity - Hispanic (HoH) ⁴	4%	5%	8%	3%	5%	7%
	Race/Ethnicity - Other (HoH) ⁴	1%	0%	3%	1%	2%	2%
	Gender - Female (HoH) ⁴	92%	60%	50%	69%	81%	69%
	Gender - Male (HoH) ⁴	8%	40%	48%	29%	17%	24%
	Gender - Other (HoH) ⁴	0%	0%	2%	1%	2%	6%
	Self Reported Disability	24%	60%	41%	87%	56%	98%
	Franklin County Residents	96%	90%	91%	91%	93%	95%





The number of transition age youth served increased by 2% (FY24 747) when compared to the same reporting period of the prior fiscal year. The number of youth served decreased for following program types: PSH by 14% (FY24 228) and rapid re-housing by 14% (FY24 228). The number of youth served increased for the following program types: homelessness prevention by 23% (FY24 82), emergency shelter by 4% (FY24 309), and transitional housing by 5% (FY24 65). The number of pregnant youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

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¹ Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

² Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter successful housing outcomes.

³ Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter Average Length of Stay calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

⁴ Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix: 1/1/2025 - 3/31/2025

		FY25 (Q3 New	ly Hom	eless 1				
	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25	
Emergency Shelter	55%	53%	55%	49%	N/A	60%	70%	61%	
Family System	70%	62%	68%	63%	N/A	68%	70%	76%	
Men's System	51%	49%	52%	51%	N/A	59%	60%	59%	
Women's System	60%	58%	61%	62%	N/A	65%	68%	71%	

	FY2	5 Q3 R	apid Re	-Housii	ng			
	FY19	FY20	FY21	FY22	FY23	FY24	FY25	
Average Monthly Income	\$584	\$619	\$691	\$726	\$752	\$683	\$677	
Long Term Disability	27%	41%	37%	49%	49%	49%	51%	
Pregnant Women	70	82	65	35	37	55	37	

	FY2	5 Q3 S	ingle Ad	lults 62	2+ Serv	ed		
	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25
Emergency Shelter	6%	7%	9%	8%	11%	12%	14%	12%
Outreach	4%	3%	5%	5%	9%	10%	8%	7%

¹ FY22 data not available due to system migration.



FY25 Q3 Average Monthly Household Income FY18 FY19 FY20 FY21 FY22 FY23 FY24 FY25 \$505 \$592 \$503 \$451 \$599 \$579 \$747 \$753 Family System \$595 \$665 \$764 \$719 \$762 \$608 \$777 \$903 Men's System \$504 \$592 \$417 \$381 \$577 \$585 \$745														
	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25						
Emergency Shelter	\$505	\$592	\$503	\$451	\$599	\$579	\$747	\$753						
Family System	\$595	\$655	\$764	\$719	\$762	\$608	\$777	\$903						
Men's System	\$504	\$592	\$417	\$381	\$577	\$585	\$758	\$745						
Women's System	\$474	\$571	\$541	\$531	\$621	\$548	\$707	\$658						

	FY25	5 Q3 Lo	ng Terr	n Disat	oility		
	FY19	FY20	FY21	FY22	FY23	FY24	FY25
Emergency Shelter	29%	36%	34%	46%	45%	49%	43%
Family System	16%	18%	11%	28%	17%	31%	23%
Men's System	36%	47%	42%	51%	51%	52%	48%
Women's System	20%	20%	20%	43%	44%	54%	44%

	FY2	5 Q3 P	regnan	t Wome	n Serve	ed			
	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25	
Emergency Shelter	109	88	95	56	49	62	74	40	
Family System	45	38	46	19	19	20	30	21	
Women's System	66	48	57	35	30	40	44	19	

System Level: Appendix

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PERMANENT SUPPORTIVE HOUSING - Site-Based			Househo	olds Served	1	Progra	am Occu Rate	pancy		sing Stal (Months			Success	ful Hou	sing Out	comes 1	
1/1/2025 - 3/31/2025	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual (#)	Actual (%)	Outcome Achievement (Goal: 95%)	Goal (# of months)	Actual (# of months)	Outcome Achievement	(#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Briggsdale	65	68	66	(2)	√	62	96%	V	24	55	√	65	62	V	95%	97%	√
Community Housing Network - Cassady ²	10	10	11	1	√	11	110%	1	24	40	√	9	11	V	95%	100%	1
Community Housing Network - Creekside Place	23	24	22	(2)	√	22	94%	V	24	32	√	23	21	1	95%	95%	1
Community Housing Network - East 5th Avenue	38	40	41	1	√	37	98%	7	24	37	√	38	39	1	95%	95%	1
Community Housing Network - Inglewood Court	45	47	46	(1)	√	44	98%	V	24	68	√	45	45	1	95%	98%	√
Community Housing Network - Marsh Brook Place	40	42	41	(1)	√	39	98%	1	24	29	√	40	39	√	95%	95%	1
Community Housing Network - North 22nd Street	30	31	31	0	√	30	100%	1	24	65	√	29	30	V	95%	97%	1
Community Housing Network - Parsons Place	62	65	61	(4)	√	61	98%	V	24	35	√	62	60	V	95%	100%	√
Community Housing Network - Poplar Fen Place ⁴	35	35	31	(4)	N/A	31	88%	N/A	2	4	√	33	31	1	95%	100%	1
Community Housing Network - Safe Haven	13	14	13	(1)	√	13	100%	V	24	62	√	13	13	1	95%	100%	√
Community Housing Network - Southpoint Place ²	46	48	49	1	√	47	103%	V	24	61	√	46	49	1	95%	100%	1
Community Housing Network - Terrace Place	47	49	49	0	√	46	98%	1	24	73	√	47	46	V	95%	94%	1
Community Housing Network - Wilson	8	8	9	1	√	8	98%	7	24	48	√	7	8	V	95%	89%	≠
Maryhaven - Commons at Chantry	50	52	48	(4)	√	46	93%	7	24	59	√	49	47	1	95%	100%	1
National Church Residences - Commons at Buckingham	77	81	73	(8)	√	73	95%	7	24	84	√	77	73	V	95%	100%	1
National Church Residences - Commons at Chantry TAY	20	21	20	(1)	√	20	100%	7	14	15	√	20	20	1	95%	100%	1
National Church Residences - Commons at Grant ³	55	58	43	(15)	N/A	43	78%	N/A	24	95	N/A	55	43	N/A	95%	100%	N/A
National Church Residences - Commons at Livingston ²	76	80	80	0	√	79	104%	7	24	63	√	76	79	V	95%	100%	1
National Church Residences - Commons at Third	72	76	70	(6)		69	96%	1	24	57	$\sqrt{}$	72	67	√	95%	100%	1
National Church Residences - Van Buren Village	60	63	59	(4)	√	57	96%	√	24	54	√	60	57	1	95%	98%	√
YMCA - Franklin Station	75	79	74	(5)	√	72	96%	1	24	80	$\sqrt{}$	75	72	1	95%	99%	√
YMCA - McKinley Manor	44	46	43	(3)	√	43	97%	1	13	14	√	44	43	1	95%	100%	√
YMCA - Touchstone Place	56	59	56	(3)	√	56	99%	1	24	26	√	56	56	1	95%	100%	√
YWCA - WINGS	91	96	92	(4)	√	90	99%	√	24	61	√	91	91	1	95%	99%	1

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project served homeless individuals in non-homeless units or multiple eligible roommates/couples in the same unit.

³ The program is currently undergoing renovations which require the availability of newly open units to temporarily relocate residents while their units are being renovated. The impact on occupancy and total households served is expected to improve as the renovated units become available for use. Program is not being evaluated during reporting period.

⁴ Project opened in March 2025; in lease-up phase.



PERMANENT SUPPORTIVE HOUSING - Scattered Site	d -	Нс	ousehol	ds Serve	ed	Progra	m Occu Rate	pancy		sing Sta Months	•		Success	sful Hou	ising Ou	tcomes 1	l
1/1/2025 - 3/31/2025	Capacity	Goal (#)	Actual (#)	Variance	Outcome Achievement	Actual #	Actual (%)	Outcome Achlevement (Goal:95%)	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Community Housing Network - Family Homes	10	11	10	(1)	√	10	100%	√	24	32	√	10	10	√	95%	100%	√
Equitas Health - TRA	89	93	89	(4)	√	88	99%	√	24	134	√	88	89	√	95%	100%	√
Homefull - Isaiah	160	168	154	(14)	√	145	90%	√	24	25	√	160	147	√	95%	98%	√
Homefull - Leasing ⁷	100	105	104	(1)	√	104	104%	√	24	46	√	100	104	√	95%	100%	√
Homefull - SRA	100	105	84	(21)	≠	81	81%	≠	24	44	√	100	83	≠	95%	100%	V
Homefull - TRA	261	274	250	(24)	√	248	95%	√	24	43	√	260	246	√	95%	99%	V
Homefull TRA - EHV ⁸	287	287	287	0	V	283	99%	√	24	27	√	289	284	√	95%	99%	√
Homefull TRA Mainstream ²	94	94	65	(29)	≠	63	67%	≠	24	27	√	89	65	≠	95%	100%	√
Homefull - 1289 Dublin Granville ⁹	70	N/A	7	N/A	N/A	4	6%	N/A	N/A	2	N/A	N/A	7	N/A	N/A	100%	N/A
Veterans Affairs - VASH I-XI ³	377	396	315	(81)	≠	306	81%	≠	24	68	√	376	302	≠	95%	99%	V
VOAOI - Family Supportive Housing	38	40	39	(1)	√	36	95%	√	24	49	√	38	39	√	95%	100%	V
YMCA - Scattered Sites HOME ⁶	40	42	39	(3)	√	38	94%	√	24	58	√	40	38	√	95%	97%	V

SSVF - Supportive Services for Veteran Families		Served			l Housel Served			ge Leng r Stay (I			ge Leng pation (,	Success	ful Hou	sing Out	comes 1	ı	Usage	of SSV (%) ⁵	F DCA
1/1/2025 - 3/31/2025	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Lutheran Social Services - SSVF Rapid Re- housing and Prevention	30	20	≠	35	90	V	35	53	≠	240	189	V	23	10	≠	75%	59%	≠	75%	57%	≠
VOAOI - SSVF Prevention	25	36	√	60	119	√	N/A	N/A	N/A	120	334	≠	22	19	≠	90%	90%	√	80%	71%	≠
VOAOI - SSVF Rapid Re-housing	19	27	√	56	167	√	35	37	√	240	460	≠	14	17	√	75%	74%	√	75%	45%	≠

¹ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

² Project is in lease-up and dependent on CMHA availability of vouchers and processing. Homefull and YMCA vouchers reported together. POP goals inaccurately calculated initially, restated here.

³ Franklin County VASH capacity fluctuates based on need.

 $^{^4}$ Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report.

 $^{^{\}rm 5}$ Households that exited successfully without accessing DCA are excluded from calculation.

⁶ Project capacity decreased from 42 to 40 as of October 2024. Funding allowed for a gradual decrease in occupancy as clients transitioned to other housing.

 $^{^{7}}$ 70 unit hotel conversion planned for Leasing was moved to a new project. Occupancy recalculated accordingly.

⁸ Project design does not allow for new referrals/intakes after it met capacity and the vouchers had an end date. Through attrition, it is expected the project capacity will gradually decrease. Project's current capacity is based on total households residing in project.



RAPID RE-HOUSING		Househ Served			Househ Served	olds		rage Len er Stay (-		age Leng ipation (,	Success	ful Hou	ısing Out	comes 3	1	l	Usage of B DCA (9	
1/1/2025 - 3/31/2025	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Homefull - Rapid Re-housing Single Adults	10	9	√	58	28	≠	35	28	√	240	370	≠	5	8	√	50%	89%	√	50%	86%	√
Home for Families - Rapid Re-housing Families	16	5	≠	62	36	≠	34	45	≠	240	320	≠	12	8	≠	75%	73%	√	60%	67%	√
Home for Families - Rapid Re-housing Families Intensive	16	3	≠	53	9	≠	34	58	≠	300	342	≠	4	2	≠	75%	100%	√	60%	100%	√
Home for Families - Job2Housing Families	8	12	√	35	32	V	34	39	≠	240	301	≠	7	9	√	75%	82%	√	60%	82%	√
VOAOI - Rapid Re-housing Families	5	18	√	29	44	V	34	32	√	240	175	√	4	14	√	75%	67%	≠	60%	53%	≠
YMCA - Rapid Re-housing Single Adults	50	75	√	274	227	≠	35	28	√	240	160	√	25	49	√	50%	59%	V	50%	45%	√
YMCA - Rapid Re-housing Families	6	4	≠	30	19	≠	34	39	≠	240	163	√	5	2	≠	75%	50%	≠	60%	33%	≠
YMCA - Rapid Re-housing DV	23	22	√	127	83	≠	35	24	√	240	204	√	12	28	√	50%	85%	V	50%	71%	√
YWCA - Family RRH	6	3	≠	30	13	≠	34	5	√	240	86	√	5	4	V	75%	57%	≠	60%	25%	≠

PREVENTION		Househ Served		Total	Total Households Average Length of Served Participation (Days) Successful Housing Outcomes ³			Usage of CSB DCA (%) ¹										
1/1/2025 - 3/31/2025	Goal (#)	Actual (#)	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
Gladden Community House - Family Homelessness Prevention	130	106	≠	260	177	≠	120	88	√	111	62	≠	85%	71%	≠	60%	54%	≠
Gladden Community House- FCCS Prevention	29	17	≠	48	44	√	120	90	√	25	26	√	85%	96%	√	80%	95%	V
Home for Families - Homelessness Prevention for Expectant Mothers	9	15	√	34	37	√	365	302	√	7	9	√	85%	90%	√	80%	100%	V
Home for Families - Resiliency Bridge	14	8	≠	64	46	≠	365	329	√	17	9	≠	85%	100%	√	N/A	N/A	N/A
Home for Families - Success Bridge	15	13	≠	35	40	√	365	205	√	13	9	≠	85%	100%	√	N/A	N/A	N/A

 $^{^{1}\}mbox{Households}$ that exited successfully without accessing DCA are excluded from calculation.

² Households were excluded from ALOS measure if they still resided in emergency shelter at the time of the report.

³ Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.



	Households Served	Number of Exits	Change in Average Risk Level				
1/1/2025 - 3/31/2025	Actual	Actual	Initial	Final	Actual ∆		
Total Homelessness Prevention Network System	1,683	1,497	2.47	1.13	Risk Lowered At Exit		

This is the first semi-annual report-out of the expanded Homelessness Prevention Network and its HMIS implementation. No goals were established for the system or programs and as such only results are provided.

Homelessness Prevention Network - Programs	Households served	Number of Exits	Change in Average Risk Level					
1/1/2025 - 3/31/2025	Actual (#)	Actual (#)	Initial Average Risk	Final Average Risk	Actual Δ			
Bhutanese Community of Central Ohio	188	175	2.10	1.01	Risk Lowered At Exit			
Broad Street Presbyterian Church	213	210	2.89	1.04	Risk Lowered At Exit			
Central Community House ¹	12	0	-	-	-			
Community Development For All People	22	19	3.00	2.53	Risk Lowered At Exit			
Central Ohio Area Agency on Aging	58	45	1.56	0.76	Risk Lowered At Exit			
Clintonville-Beechwold Community Resources Center	71	70	2.61	1.94	Risk Lowered At Exit			
Columbus Literacy Council	63	62	2.85	0.19	Risk Lowered At Exit			
Community Mediation Services	123	117	2.69	2.67	Risk Lowered At Exit			
Columbus Public Health	13	12	3.67	1.83	Risk Lowered At Exit			
Community Refugee & Immigration Services	32	20	2.70	1.85	Risk Lowered At Exit			
Equitas Health	13	6	2.00	2.00	No Change			
Freedom a La Cart	26	18	1.67	1.56	Risk Lowered At Exit			
Gladden Community House	82	77	2.92	0.49	Risk Lowered At Exit			
Homes for Families	82	81	3.00	2.04	Risk Lowered At Exit			
Homes on the Hill	45	35	2.77	0.77	Risk Lowered At Exit			
Jewish Family Services	110	105	2.45	1.17	Risk Lowered At Exit			
Jordan's Crossing	102	90	2.97	0.32	Risk Lowered At Exit			
LifeCare Alliance	52	39	1.95	1.62	Risk Lowered At Exit			
Make-A-Day	66	38	2.13	1.11	Risk Lowered At Exit			
Neighborhood Services INC	65	50	2.38	1.86	Risk Lowered At Exit			
Our Helper	16	16	0.38	0.25	Risk Lowered At Exit			
St Stephens Community House	65	59	2.14	0.00	Risk Lowered At Exit			
Star House ¹	3	0	-	-	-			
US Together	77	71	2.13	0.00	Risk Lowered At Exit			
YMCA of Central Ohio	71	69	2.30	1.19	Risk Lowered At Exit			

¹ Program didn't have any household exits; risk level could not be calculated.



Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County, Ohio.

CSB was founded in 1986 on the vision that no one should be homeless in our community, for even one night. As the system leader for the prevention of and response to homelessness in Central Ohio, CSB funds and coordinates care across 17 partner agencies providing outreach, homelessness prevention, emergency shelter, and housing programs to help low-income families and single adults facing homelessness in Franklin County regain housing stability. Over the past 10 years alone, CSB's system of care has housed more than 35,000 people.

CSB is funded by the City of Columbus, the Franklin County Board of Commissioners, the U.S. Department of Housing and Urban Development, the State of Ohio, United Way of Central Ohio, The Columbus Foundation, Nationwide Foundation, American Electric Power Foundation, and many other public and private investors.