



Announcing the Upcoming New Clarity User Interface Transition

We are excited to announce that later this fall, our CoC will be transitioning to the new Clarity user interface for Clarity Human Services.

Why the change?

This interface has been redesigned with you in mind. It brings a modern look, faster performance, and more intuitive navigation to streamline your daily workflows and make managing your data easier than ever.

What does this mean for you right now?

No immediate action is required! The current interface will remain fully functional as we prepare for the update. We want to ensure this transition is as smooth as possible for everyone, so we will be providing dedicated training sessions, live walkthroughs, and updated reference materials as we approach the transition date. Additionally, Bifocus has established a hard transition date of **October 1, 2026**.

You should have received an invite for **Friday July 10, 2026 at 10am**. If you are unable to attend, the training will be recorded and posted to our website <https://www.csb.org/providers/hmis/>

We will hold additional Open Office Hours weekly on **Wednesdays at 3pm**. We will taper these down to bi-weekly, etc. as needed.

Transition to the new Clarity Interface Timeline:

6/10 to 7/8 Pilot Group

6/24 Enabled for CSB staff

7/8 Enabled for partner agency HMIS Admin

7/10 Training for HMIS Admin

7/15 Begin weekly Open Office Hours (move to bi-weekly with feedback from partner agencies)

8/3 Enabled for all HMIS End Users

8/5 TBD Training for all HMIS End Users

Thank you for your continued hard work and dedication to our community!