

# CSB COMMUNIQUÉ

A Monthly Newsletter for Partner Agencies of the Community Shelter Board

August 2006

## Governance

### ***Board2Board Dialogue***

Plans are shaping up for CSB's 6<sup>th</sup> Annual Board2Board Dialogue, set for September 18<sup>th</sup>. Our Board of Trustees is looking forward to hosting a collaborative discussion about system and agency financial health to ensure system stability. The awards ceremony portion of the event will be a time of celebration, to recognize outstanding 'heroes' within our partner agencies and the community, as well as Program Certification award recipients. The second annual *Nationwide Steve Rish Award* will also be presented to support a special project within CSB's partner agencies.

We look forward to the opportunity to build relationships between our board and yours. **Don't forget to RSVP by August 28<sup>th</sup> to Sara Loken at [scloken@csb.org](mailto:scloken@csb.org).**

## Program Update

### ***Rebuilding Lives PACT Team Initiative, Quarterly Update: April-June 2006***

Highlights for the three-month period include:

- There are 124 clients enrolled and receiving services.
- Housing remained stable for the period (77 clients are housed at the CHN housing sites and 13 through CMHA).
- Four clients have been terminated from the team for various reasons including not wanting to participate, incarceration, and relocation out of state.
- The two AOD (Alcohol and Other Drugs) support groups continue to have good participation. Ten to twelve clients are participating in the weekly sessions conducted by case managers.
- There were two clients hospitalized during the quarter.

### ***Prevention Mobility Pilot Project***

A Community Advisory Committee for the new Homelessness Prevention Pilot to reduce mobility among Columbus Public School elementary students has been formed. The committee will focus on best practice exploration, development of eligibility criteria, a service delivery model, collaborative partnerships, development of an evaluation plan, and oversight of pilot implementation. The committee will meet monthly during the 2006-07 school year and continue to meet on a quarterly basis once the pilot is fully implemented beginning with the 2007-08 school year. Tim Miller has agreed to serve on the Advisory Committee. The desired outcomes of the project are to develop a plan for reducing student mobility within one or more Columbus Public Elementary Schools, implement the plan in the 2007-08 school year and increase CPS, CSB and community knowledge concerning effective and efficient homelessness prevention strategies that also reduce student mobility.

### ***Southeast: Integrated Health Services***

CSB submitted a proposal in response to the United Way Health Vision Council request for proposals for the Integration of Mental Health Services in the Medical Home. In conjunction with Southeast, Inc., the project is designed to assist in the expansion of the current health clinic at Southeast, Inc. to provide a medical home for RLPTI clients. CSB was successful in obtaining the grant. The grant award is for \$39,000. CSB will be the grant recipient and Southeast, Inc. will be the project operator.

This project will expand the integration of mental and physical healthcare services of Southeast, Inc. to meet the needs of persons with severe and persistent mental illness in our community who are served through the Rebuilding Lives PACT Team Initiative. For many individuals with severe mental illness, the place where they receive specialized behavioral healthcare is their medical home. For individuals with less severe mental health issues, their medical home is more likely to be a primary care provider. Integration can occur in both locations; bringing more physical care into the specialized world of behavioral healthcare organizations and bringing more mental health and substance abuse identification and treatment into primary care organizations.

This project will ensure that strong working linkages are established between primary care and mental health care on-site at SE in order to meet the needs of RLPTI clients. The integration of these services will improve information sharing, higher quality care, and greater client satisfaction. Improved access will increase the ability of clients to follow through on health care advice, provide more access to health prevention and better address the high prevalence of chronic disorders, such as diabetes, hypertension, HIV, substance abuse, obesity and dental problems.

Funds will be utilized to furnish and equip an expanded physical healthcare clinic located at Southeast, Inc. Currently there is one fully equipped examination room and the plan is to expand to three exam rooms, including the cost of equipment, furnishing and medical supplies. This expansion will increase service to approximately 180 clients. In addition a .5 FTE staff member will be added to assist the clinic nurse practitioner. This additional staff person will allow the nurse practitioner to see more clients by coordinating, scheduling, and assisting in the preparation of clients and exam rooms.

Expanding the on-site clinic at SE will also support the long-term financial sustainability for RLPTI.

### **HMIS Upgrade**

CSB has contracted with Plante & Moran to guide the selection process of an upgraded Homeless Management Information System, or HMIS, to include development of functional system requirements, development of the Request for Proposals and selection criteria, development of a vendor list and analysis of vendor responses, guidance throughout vendor demonstrations and vendor reference checking, and finalist selection.

CSB is in the process of putting together a Selection Committee which will make the key decisions in the selection process. The Selection Committee will be comprised of representatives from CSB partner agencies, funders, Citizens Advisory Council and community partners. Each of these entities will be invited to have a representative attend the Workgroup meetings as appropriate for the topics covered. Workgroup participants will inform the decision making of the Selection Committee. The kick-off Selection Committee meeting is targeted for the end of September.

## **Staff Update**

### ***Program Assistant***

Tiffany Jackson was hired for the Program Assistant position and began work on August 9<sup>th</sup>. Tiffany holds a MPA in Urban & Regional Affairs from the University of Pittsburgh, and a BA in political science from Washington & Jefferson College. Her most recent position was with Aetna as a customer service representative, and she has also held positions with the Wilksburg School District, the Pittsburgh Public School District, and Camp Fire USA, all in Pennsylvania.



Tiffany Jackson, Program Assistant

We are thrilled to have her and look forward to her involvement in program development, quality improvement, and system coordination activities within the Programs & Planning Department.

### ***Development & Communications Intern***

CSB staff is excited about a potential partnership with Kent State University's Program in Intergovernmental Issues for a student internship. Students serve as interns to study practical aspects of public policy-making. An intern will be placed at CSB three days a week from September 6<sup>th</sup> through December 8<sup>th</sup> and will work closely with the Development & Communications team to raise community awareness and help generate new funding. The intern will provide support in the areas of communications, public relations, events, grants and other development and community relations efforts.

### ***All Staff Meeting on Strategic Plan***

A half-day CSB All Staff Retreat was held on August 10<sup>th</sup> at Confluence Park to launch the strategic plan for FY2007. It was an opportunity to celebrate shared accomplishments, increase understanding of priorities and staff roles within the strategic plan, and engage and energize staff. Thirteen strategic projects were highlighted via exhibits, science fair style.

The strategic plan will be presented to the CSB board on August 29<sup>th</sup>.



## **Upcoming Board Meetings**

- **Board Meeting**  
Tuesday, August 29, 2006  
11:30 a.m. – 2:00 p.m.  
Columbus Urban League, 788 Mt. Vernon Avenue
- **Board2Board Dialogue**  
Monday, September 18, 2006  
10:00 a.m. – 1:00 p.m.  
Nationwide's Heritage Room, One Nationwide Plaza
- **Board Meeting & Retreat**  
Tuesday, December 5, 2006  
10:00 a.m. – 5:00 p.m.  
The Conference Center at Northpointe, 9243 Columbus Pike

### **Enclosures**

- System & Program Indicator report, FY2006 Quarter 4
- September 2006 Program Activity Calendar